



# District of Columbia Paint Stewardship Program 2021 Annual Report

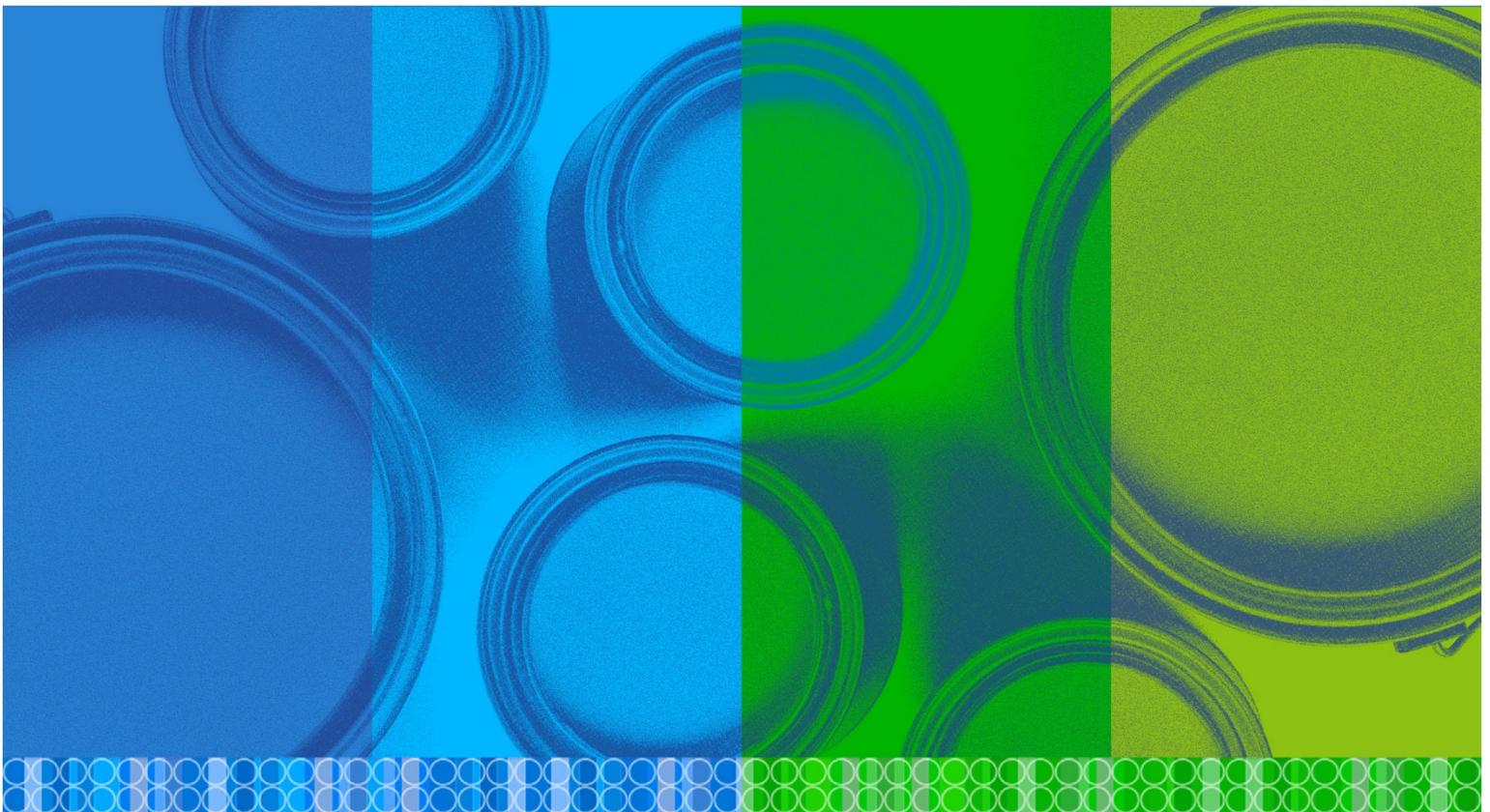
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**Submitted To**

Maribeth DeLorenzo  
Deputy Director, Urban Sustainability  
Administration  
Department of Energy & Environment  
1200 First St NE, 5th Floor  
Washington, DC 20002

**Submitted By**

Fred Gabriel, Director of Operations  
(202) 317-0592, fgabriel@paint.org  
  
PaintCare District of Columbia LLC  
901 New York Ave NW, Washington, DC 20001  
(855) 724-6809  
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## Executive Summary

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### DISTRICT OF COLUMBIA PAINT STEWARDSHIP LAW

PaintCare is the representative stewardship organization for the District of Columbia Paint Stewardship Program codified in Title 8. Environmental and Animal Control and Protection, Subtitle A. Environmental Control and Protection, Chapter 2A. Paint Hazards and Paint Stewardship, Subchapter II. Paint Stewardship, beginning with section 8-233.01. The District of Columbia program began November 2016.

The broad goals of the program are for paint manufacturers to implement and manage the finances of a statewide paint stewardship program to reduce the generation of postconsumer paint, promote using up leftover paint, and facilitate the recycling and proper disposal of unwanted postconsumer paint. The program aims to increase opportunities to properly manage leftover paint, offer cost-saving opportunities to local governments, and manage the paint collected in an environmentally and economically sound manner.

### PROGRAM HIGHLIGHTS

**Drop-Off Sites.** The program had nine year-round paint drop-off sites at the end of the year—eight paint retailers and the District’s household hazardous waste (HHW) facility at the Benning Road Transfer Station.

The program also managed paint from the District’s HHW facility at the Fort Totten Transfer Station which closed in October and held one PaintCare event.

**Services.** The program provided 10 direct large volume pickups (LVP) from businesses and others that had accumulated more than 100 gallons of paint at their locations. PaintCare also offered a door-to-door paint collection service which executed 203 pickups.

**Paint Collection Volume.** The program collected 42,337 gallons of postconsumer paint.

**Paint Processing.** Latex paint was 84% of the paint processed: a small amount was reused, 82% was made into recycled-content paint, and 18% that was dry paint was landfilled. Oil-based paint was 16% of the paint processed: a small amount was reused and nearly 100% was processed for energy recovery.

**Revenue and Expenses.** The program was financed through a fee on new paint sales: 45 cents on pint and quart containers; 95 cents on 1-gallon and 2-gallon containers; and \$1.95 on 5-gallon containers. Approximately 1.1 million gallons of architectural paints were sold in the District and the program collected \$645,448 in revenue from these sales.

Expenses, including paint transportation and processing, communications, staffing, and administration were \$521,332. The program ended the year with net assets of \$941,130. Total program cost per gallon of paint collected was \$12.31.

**Paint Recovery Rate.** The recovery rate—the volume of postconsumer paint collected divided by the volume of new paint sales in the same period—was 4.0%.

**Communications.** Public outreach activities included the distribution of point-of-sale print materials, fact sheets, and signage, as well as messaging delivered via direct mail, digital ads, and social media. PaintCare launched a new brand identity intended to make outreach materials more effective by making them clearer, more accessible, and more memorable.

**Operations.** In April PaintCare lowered its threshold for LVP eligibility from 200 gallons to 100 gallons to make it more convenient for customers with large quantities of paint.

In September PaintCare resumed its PaintCare events which were halted in 2020 due to restrictions on large gatherings. These events allow District residents to drop off paint and to pick up paint for free.

In October the District's HHW facility moved from the Fort Totten Transfer Station to the Benning Road Transfer Station.

**Program Plan.** In December the Department of Energy and Environment (DOEE) reviewed and approved a revised program plan submitted by PaintCare. The revised plan included updates to program operations and the new paint stewardship assessment (PaintCare fees) for each container of paint sold in the District.

## **PROGRAM PLAN AND ANNUAL REPORT**

The District's paint stewardship law required the approval of a program plan prior to the start of the program. Program plans and annual reports are available on PaintCare's website.

## Section 1. Paint Collection and Transportation

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### Annual Report Statutory Citation

Section 8-233.02(f) requires PaintCare to submit an annual report that includes, in relevant part:

*(1) A description of the methods used to collect, transport, and reuse or process postconsumer paint in the District.*

### Annual Report Regulatory Citation

20 DCMR Section 4002.1 requires PaintCare to submit an annual report that includes, in relevant part:

*(a) A description of how each consumer of paint in the District had an opportunity to recycle and properly manage their postconsumer paint, including the number, location, and type of collection points located in the District.*

*(b) A description of best management practices followed by collection points that shall include any training that the manufacturer or stewardship organization provided or required of collection points to ensure proper collection and management of postconsumer paint.*

*(g) A description of the coordination of the paint stewardship program with existing local household hazardous waste collection programs.*

*(h) A description of qualitative goals and activities based on the paint stewardship plan achievement during the reporting period, any adjustments to goals stated in the approved paint stewardship plan that may be made for the upcoming reporting period and accompanying rationale for those changes.*

### A. DROP-OFF SITES AND SERVICES

The overall goal of the program is to increase recycling opportunities for households, businesses, and others with leftover paint. All suitable locations were invited to participate as paint drop-off sites, provided they meet the programs operational requirements. PaintCare partners with paint retailers, hardware stores, lumber centers, material reuse stores, household hazardous waste programs, solid waste facilities (e.g., transfer stations, recycling centers, landfills), and other site types to serve as paint drop-off sites. PaintCare set a goal to provide either a retail drop-off site or an annual paint drop-off event in each of the District's eight wards.

The program's drop-off sites and services are summarized in the following tables. PaintCare considers a site (including events) as year-round if it was open one day per month in the reporting year, or if it is a new site and the site plans to be open at least one day per month going forward.

Sites that are open less frequently are considered supplemental sites. Sites that stopped participating in the program during the year are listed as "partial year." All sites are listed in the appendix.

### YEAR-ROUND DROP-OFF SITES

Site Type	2019	2020	2021
Household Hazardous Waste Facility – Fort Totten Transfer Station in 2019, 2020, and until October in 2021; Benning Road Transfer Station starting October 2021	1	1	1
Paint Retailer	8	8	8
Total Sites	9	9	9

### SUPPLEMENTAL DROP-OFF SITES

Site Type	2019	2020	2021
Household Hazardous Waste Facility – Fort Totten Transfer Station (Partial Year)	0	0	1
PaintCare Event Site/Number of Events	3/3	0/0	1/1
Paint Retailer (Partial Year)	0	1	0
Total Sites	3	1	2

### SERVICES

Site/Service Type	2019	2020	2021
Direct Large Volume Pickup Site/Number of Pickups	10/10	9/9	8/10
PaintCare Door-to-Door Collection Service Pickups	0	91	203

The program’s drop-off sites and services are described below.

**Household Hazardous Waste Program.** PaintCare partners with household hazardous waste programs—either directly or indirectly—to cover the costs of their paint collection bins, transportation, processing and in some cases additional on-site paint management activities. HHW programs are typically good program partners because they have an existing customer base and provide an “all-in-one” HHW drop-off opportunity.

In October, the District’s HHW facility moved from the Fort Totten Transfer Station to the Benning Road Transfer Station. HHW service, including the availability for residents to drop-off paint, was uninterrupted throughout the year and PaintCare continued its partnership with the District throughout the year. While in operation, both facilities were open every Saturday and the Thursday preceding the first Saturday of the month, except on holidays.

**Paint Retailers.** At the end of the year, PaintCare identified 25 paint retailers—including paint, hardware, and home improvement stores—with 22 considered potential paint retail drop-off sites. This number may change from year to year as stores open and close. PaintCare has been informed by the corporate headquarters of big box stores that they are not interested in serving as drop-off sites at this time, so they are not included in the count of potential retail drop-off sites.

Of the 22 potential retail drop-off sites, 8 (36%) were participating as drop-off sites at the end of the year. Retail participation as a drop-off site is voluntary, and sites are not compensated.



The Sherwin-Williams on 14<sup>th</sup> Street NW collected the most paint in 2021.

**PaintCare Events.** PaintCare held one paint drop-off event to help clean out large volumes of stored-up paint and to increase paint drop-off opportunities. The number of participants at the event was 91.



DC Armory PaintCare Event

**Large Volume Pickup Service.** PaintCare’s large volume pickup service (LVP) provides a convenient option for painting contractors and others who have accumulated large volumes of paint. The minimum amount to receive a direct pickup is 100 gallons. Typically, users of the service have accumulated paint over many years due to the institutional, logistical, and financial barriers to disposal. PaintCare has removed these barriers by providing a free and convenient service. Common users of this service include contractors, builders, property managers, academic institutions, and homeowners, and are further described in the appendix.

**PaintCare Door-to-Door Collection Service.** PaintCare offered the door-to-door (D2D) paint collection service to all households in the District throughout the year. Participants were required to fill out a form providing their contact information and details on the types and volume of paint to be picked up. Upon receiving a completed form, PaintCare’s transporter contacted the customer and scheduled service.

Participants were required to be home during service and to bring the paint containers out of the residence when the transporter arrived. A total of 203 households, including in the Wards without year-round drop-off sites or a PaintCare event, utilized the free service.

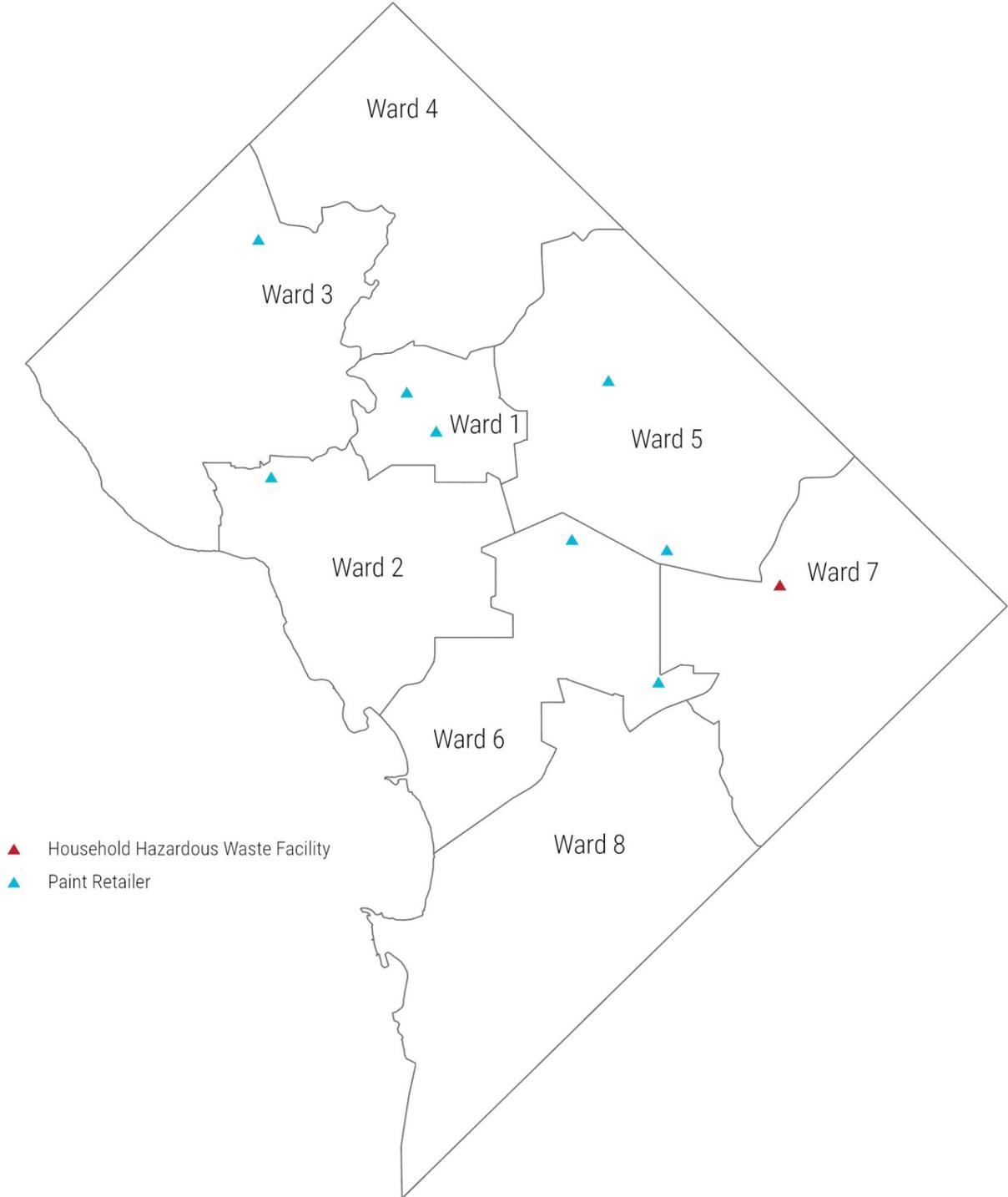
## **B. CONVENIENCE CRITERIA**

The District's paint stewardship law requires the program to provide convenient and available collection of postconsumer paint that, at a minimum, provides for convenience equal to or greater than the collection programs available to consumers before the paint stewardship program began and addresses coordination of the paint stewardship program with existing household hazardous waste collection infrastructure. Before the paint stewardship program, the HHW facility at the Fort Totten Transfer Station was the only year-round drop-off site available to households, and businesses had to hire a contractor directly to manage unwanted paint.

In 2021, PaintCare aimed to increase paint recycling opportunities in the District through the addition of new paint drop-off sites, events, and other services. The paint retailers, PaintCare event, large volume pick up service, and PaintCare door-to-door collection service allowed the program to meet the convenience goals of the paint stewardship law and of PaintCare's program plan.

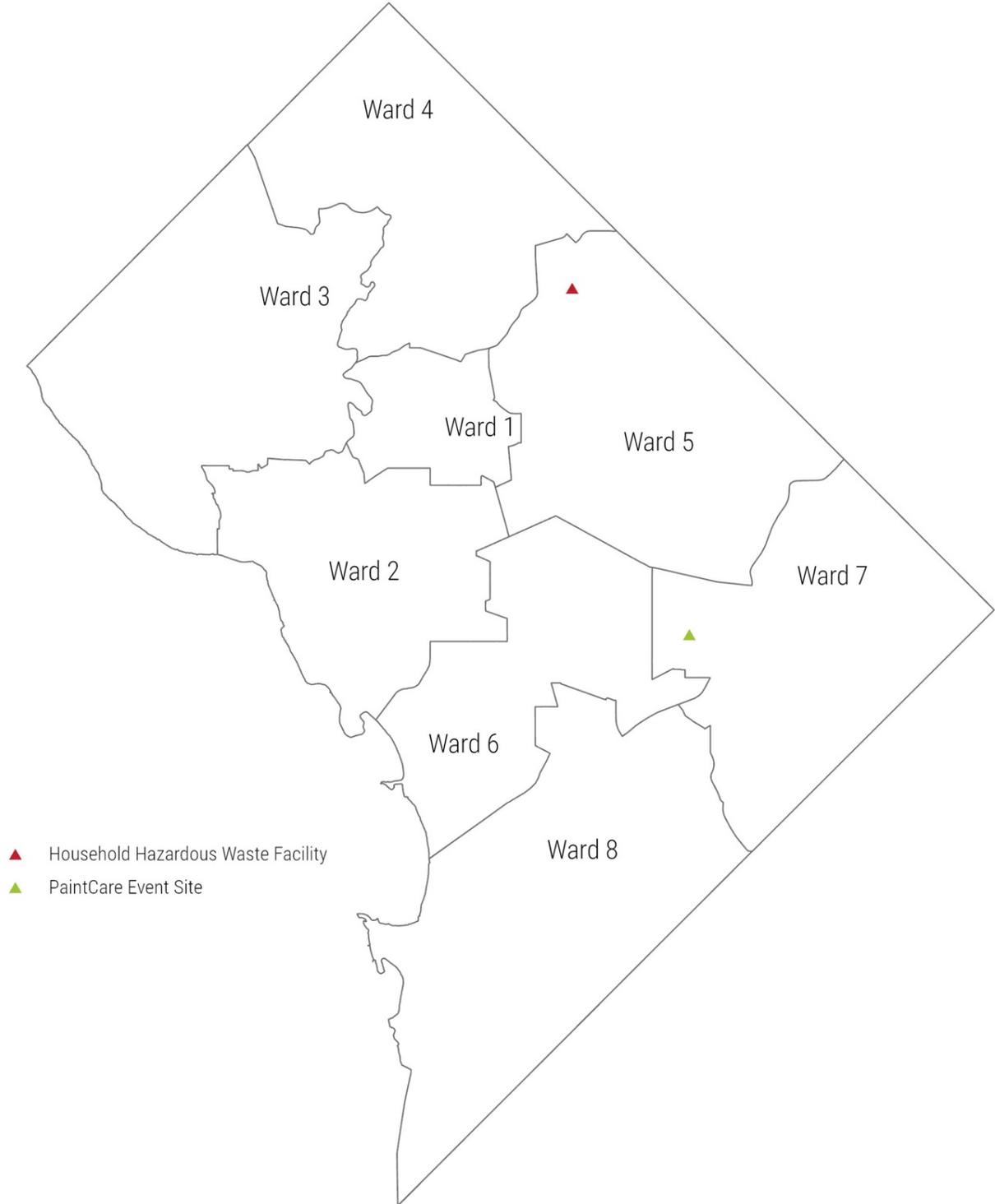
**Maps.** The following maps show the locations of the sites and services available during the year: (1) year-round sites; (2) supplemental sites; (3) large volume pickup sites; (4) door-to-door collection sites; and (5) all sites combined.

### YEAR-ROUND SITES



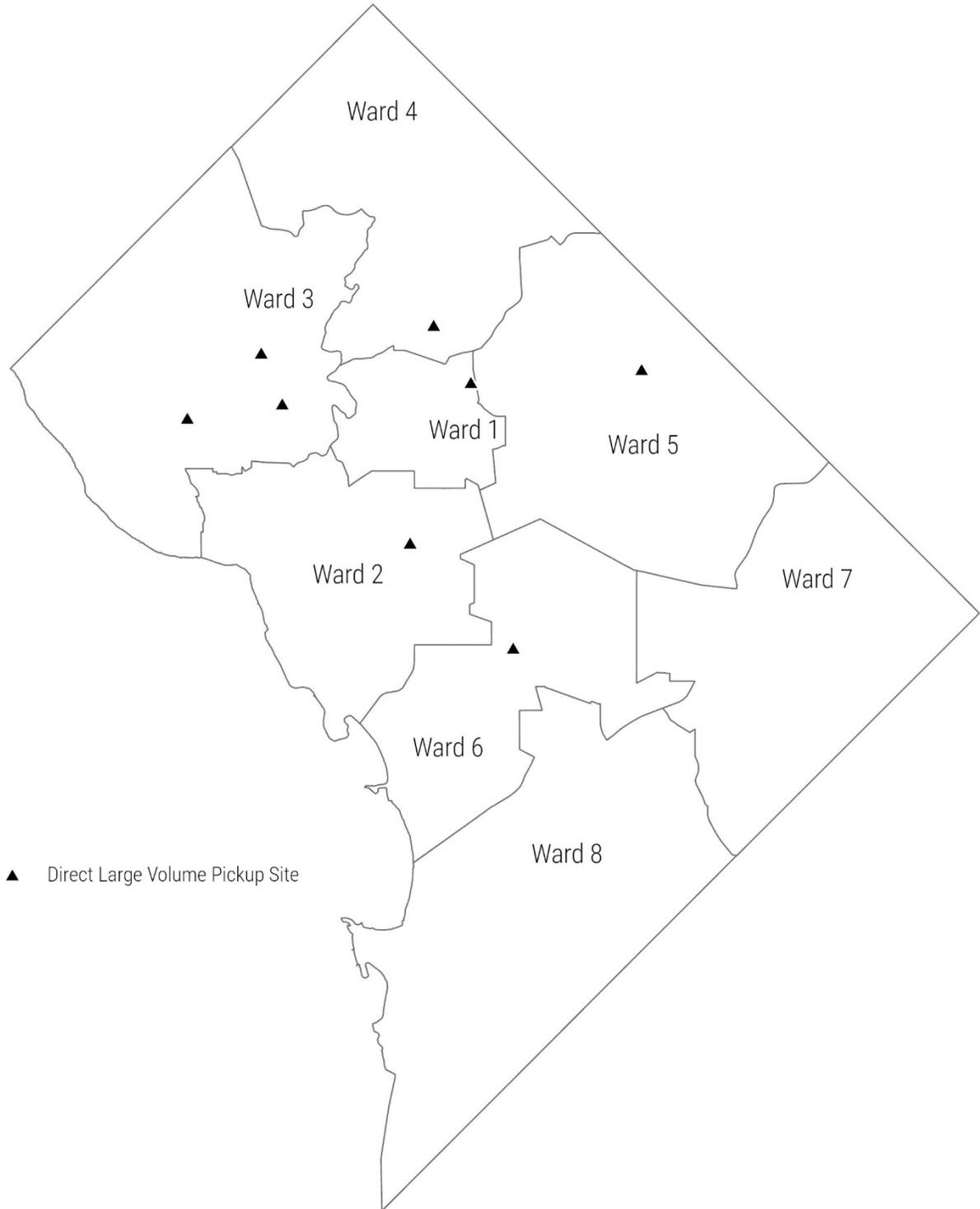
The HHW facility was in Ward 5 until October 2021 and in Ward 7 in and after October 2021

## SUPPLEMENTAL SITES

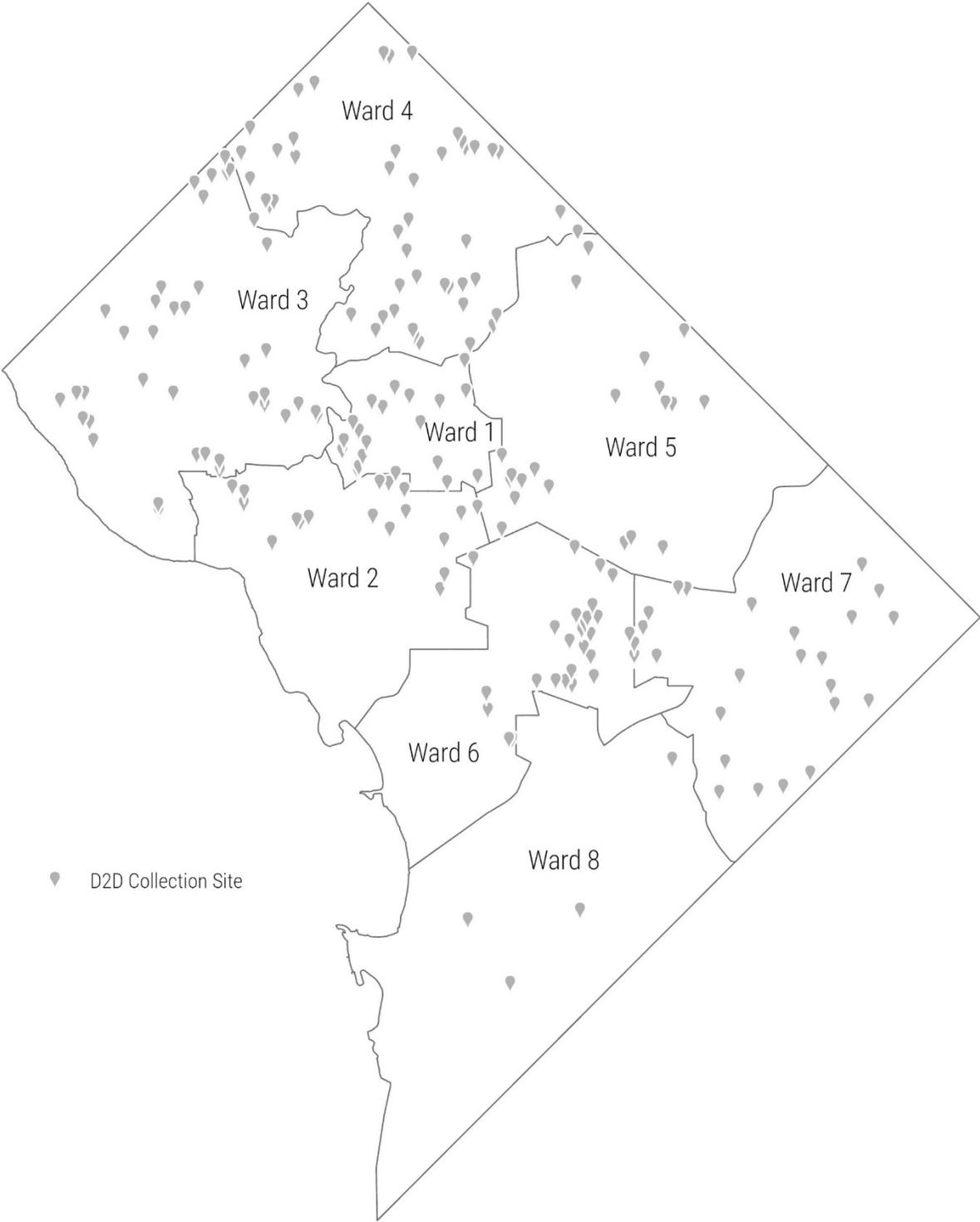


The HHW facility was in Ward 5 until October 2021 and in Ward 7 in and after October 2021

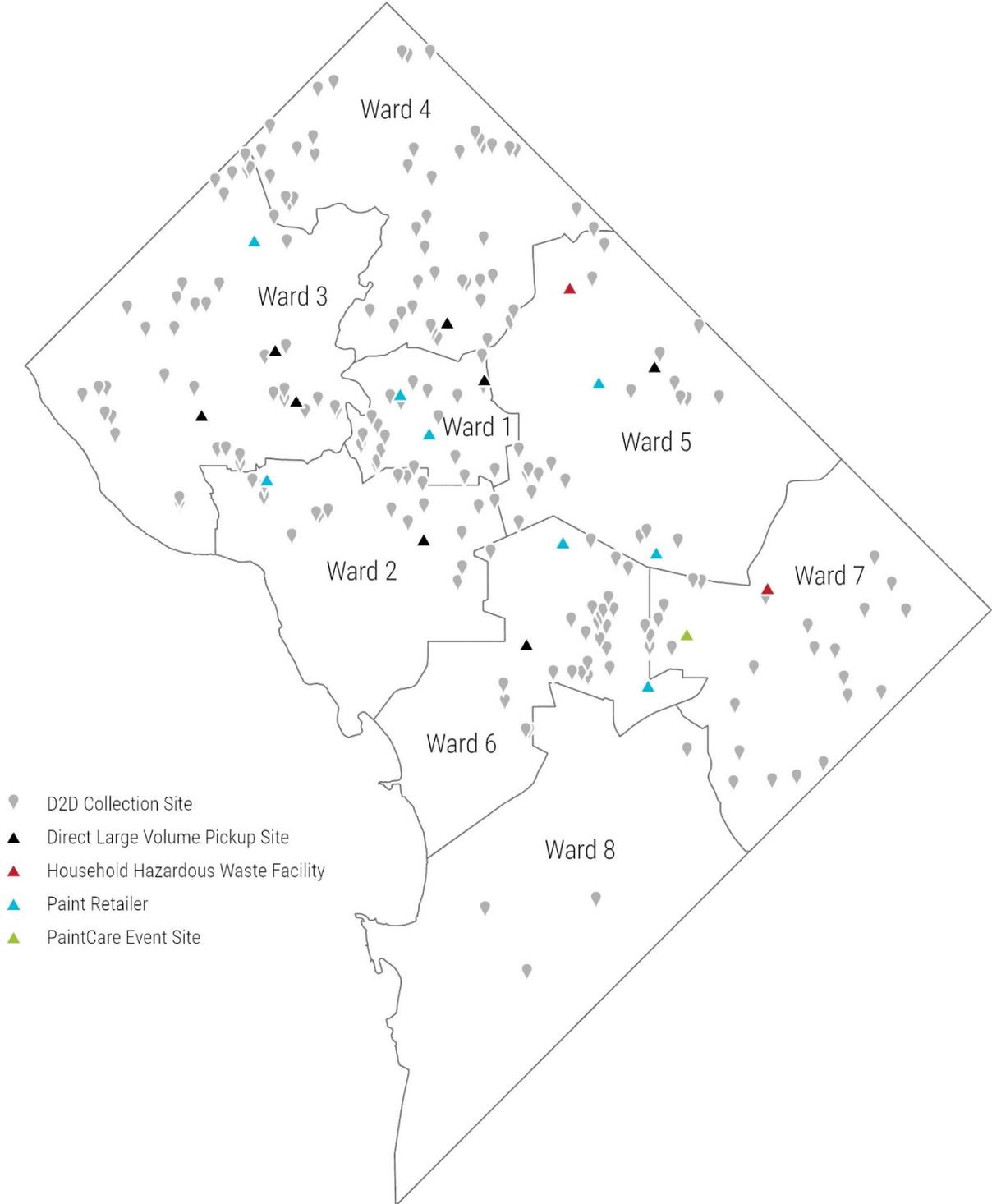
## LARGE VOLUME PICKUP SITES



DOOR-TO-DOOR COLLECTION SITES



ALL SITES COMBINED



The HHW facility was in Ward 5 until October 2021 and in Ward 7 in and after October 2021

### **C. PAINT COLLECTION PROCEDURES**

The program has agreements with owners or operators of all drop-off sites and events, and other partners, that set forth collection procedures. PaintCare agreements require that sites meet all requirements of local, state, and federal law, regulations, and policies.

All new sites (other than LVPs) received a program procedures manual and all sites (other than HHWs and LVPs) also received an on-site, in-person training that covered topics in the manual including identification and screening of program products, paint storage, spill response, arranging to have paint picked up, and record keeping. A copy of the current site guidelines from the procedures manual for drop-off sites is included in the appendix.

Site personnel are required to visually inspect, but not open, containers of paint to confirm that they are acceptable program products and then place them in spill proof collection bins provided by the program. Unlabeled and leaking containers are not accepted at retail or other non-HHW sites; however, trained staff at HHW facilities and events can accept and prepare them for management under their program to the extent permissible under applicable law.

PaintCare staff visit most drop-off sites on a regular basis to check on their operations and to provide additional training and consumer outreach material as needed.

### **D. PAINT TRANSPORTATION**

PaintCare contracted with Maumee Express, Inc. (MXI) for all transportation services. MXI provides service to all sites in the District on an on-call basis.

# Section 2. Paint Collection Volume and Processing Methods

## Annual Report Statutory Citation

Section 8-233.02(f) requires PaintCare to submit an annual report that includes, in relevant part:

*(2) The total volume and type of postconsumer paint collected in the District and the volume by method of disposition.*

## Annual Report Regulatory Citation

20 DCMR Section 4002.1 requires PaintCare to submit an annual report that includes, in relevant part:

*(c) A description of the disposition of postconsumer paint collected, by type and by estimated volume, including: (1) The name and corporate address of each processor that manages the postconsumer paint under the program; and (2) The name and corporate address of each transporter of postconsumer paint that is collected under the program.*

*(d)(2) The total volume of paint sold in the District during the preceding reporting period.*

*(e) A description of the methodology used to calculate the volume of paint sold and collected in Section 4002.1(d)(2) and (d)(4), indicating any changes from prior years in the methodology.*

### A. COLLECTION VOLUME AND RECOVERY RATE

The table below provides the gallons of paint collected, gallons of new paint sales, and the resulting recovery rate. The recovery rate is a ratio of the volume (number of gallons) of paint collected compared to the volume of paint sold in the program during the same time period.

GALLONS COLLECTED, SOLD, AND RECOVERY RATE

Description	2019	2020	2021
Paint Collected (gallons)	43,300	36,456	42,337
New Paint Sold (gallons)	1,088,536	1,045,542	1,071,458
Recovery Rate	4.0%	3.5%	4.0%

Paint collection volume and new paint sales were up both up in 2021 versus prior year and returned to near pre-pandemic levels as sales and operations in 2021 were less impacted by mitigation measures for COVID-19 than in 2020.

PaintCare typically receives reports of gross pounds of paint collected, along with the number of bins or other collection containers from its transporters or drop-off site partners. Gallons of paint collected are calculated by removing the estimated weight of collection bins and paint cans and converting the remaining weight to volume using 10 pounds per gallon.

An estimate of gallons collected at each site during the year is included in the appendix.

**B. PAINT PROCESSING METHODS AND VOLUME**

The following tables provide the volumes and paint processing methods for latex and oil-based paint during the year. Descriptions of the processing methods follow the tables. Processed volume differs from collected volume because not all paint is processed in the same year that it is collected; the volumes reported as processed in one year may include some paint that was collected at the end of the previous year.

**LATEX PAINT PROCESSING METHODS**

Method	2019 (gal)	2019 (%)	2020 (gal)	2020 (%)	2021 (gal)	2021 (%)
Reuse	54	<1	0	0	7	<1
Paint-to-Paint Recycling	30,047	83	25,872	83	28,952	82
Disposal	6,023	17	5,188	17	6,517	18
Total	36,124		31,060		35,476	

**OIL-BASED PAINT PROCESSING METHODS**

Method	2019 (gal)	2019 (%)	2020 (gal)	2020 (%)	2021 (gal)	2021 (%)
Reuse	0	0	0	0	3	<1
Energy Recovery	7,176	100	5,396	100	6,858	100
Total	7,176		5,396		6,861	

**C. LATEX PAINT PROCESSING METHODS AND PROCESSORS**

The following methods were used to process latex paint:

**Reuse.** Latex paint was sold or given away in its original labeled containers without any alteration of the container contents.

**Paint-to-Paint Recycling.** Latex paint was sorted, blended, and sometimes re-tinted into recycled-content latex paint for local use or domestic or international sale.

**Disposal.** Dry or solidified latex paint was sent to landfill for disposal.

## LATEX PAINT PROCESSORS

Processor	Location	Process
Bristol Virginia Solid Waste Management Facility	2125 Shakesville Rd Bristol, VA 24201	Disposal
MXI	26319 Old Trail Rd Abingdon, VA 24210	Paint-to-Paint Recycling
MXI	PaintCare Event	Reuse

### D. OIL-BASED PAINT PROCESSING METHODS AND PROCESSORS

The following methods were used to process oil-based paint:

**Reuse.** Oil-based paint was sold or given away in its original labeled containers without any alteration of the container contents.

**Energy Recovery.** Oil-based paint was processed for energy recovery at a waste-to-energy facility and/or cement kiln.

## OIL-BASED PAINT PROCESSORS

Processor	Location	Process
Holcim	200 Safety Street Holly Hill, SC 29059	Energy Recovery
MXI	PaintCare Event	Reuse

**E. PAINT COLLECTION VOLUME BY SITE TYPE OR SERVICE**

The following table shows the relative volume of paint collected by site type or service.

**COLLECTION VOLUME BY SITE TYPE OR SERVICE**

Site Type/Service	2019 (Percent)	2020 (Percent)	2021 (Percent)
HHW Facility	58.8	70.2	67.2
LVP	5.2	3.2	3.4
Paint Retailer	27.5	23.5	22.3
PaintCare Door-to-Door Collection Service	-	3.1	4.7
PaintCare Event	8.5	-	2.4

**F. CONTAINER RECYCLING**

The following table shows the tons of metal and plastic paint containers recycled during the year.

**CONTAINER RECYCLING**

	2019	2020	2021
Tons	3.0	2.5	4.7

While there were more containers managed in 2021 than the prior year, the increase in container recycling is attributable to the efforts being made by the processor, MXI, to recycle more paint containers.

## Section 3. Independent Audit and Financial Summary

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### Annual Report Statutory Citation

Section 8-233.02(f) requires PaintCare to submit an annual report that includes, in relevant part:

*(3) The total cost of implementing the program, as determined by an independent financial audit funded from the paint stewardship assessment.*

### Annual Report Regulatory Citation

20 DCMR Section 4002.1 requires PaintCare to submit an annual report that includes, in relevant part:

*(d) A description of the total cost of implementing the program that includes the following: (1) The assessment amount per container; (3) The total cost of the program; (4) The cost per gallon of the program during the prior year; (5) The total cost of education information provided to consumers and as a percentage of the total program cost; (6) The total cost of transportation and processing and as a percentage of the total program cost; (7) The total cost of program administration and as a percentage of the total program cost; and (8) The total amount of surplus funding, if any.*

*(f) An operating budget for the program for the next calendar year.*

### A. INDEPENDENT FINANCIAL AUDIT

An independent financial audit of the national PaintCare program was conducted by Rogers & Company PLLC. This independent CPA firm conducted the audit in accordance with auditing standards generally accepted in the United States. Those standards require that the firm plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatements. The audit process includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. The audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In Rogers & Company's opinion, the financial statements of PaintCare present fairly, in all material respects, the financial position as of December 31, 2021, and the changes in its net assets and its cash flows for the year ended in conformity with accounting principles generally accepted in the United States. The independent financial audit of the PaintCare program is available in the appendix.

### B. FINANCIAL SUMMARY AND DISCUSSION

#### B1. Revenue and Expense Categories

**Revenue.** Revenue is derived from fees on new paint sales.

**Expense Categories.** With the exception of General and Administrative Allocation, the following expense categories were for costs directly related to the implementation of the District program:

**Paint Processing.** Processing costs were based on gross weights or by volume of full paint collection bins or drums from drop-off sites. Processing costs included the cost of sorting bins of comingled latex and oil-based paint from drop-off sites as well as the ultimate recycling or other processing methods.

**Paint Transportation.** Transportation costs were based on one or more of the following: the number of bins and drums picked up, number of stops, or mileage.

**Paint Collection Supplies and Support.** Collection supplies and support expenses included paint collection bins, spill kits, training materials, signs, and other related costs for drop-off sites, events, door-to-door pickups, and LVPs.

**Communications.** Communications expenses included advertising, printing and distribution of brochures and other outreach materials, media relations, and the awareness survey.

**Personnel, Professional Services and Other.** Personnel, professional services and other included the direct costs of program staff, travel, legal fees, office supplies, and other logistical and professional support.

**Department of Energy and Environment (DOEE) Administrative Fees.** These fees, required by the paint stewardship law, were paid to DOEE for oversight of the program.

**General and Administrative.** General and administrative costs consisted of all indirect costs including but not limited to administrative and corporate staff, back-office support [e.g., information technology, human resources, legal, accounting, and government affairs (excluding lobbying that must be reported on IRS Form 990 or 990-EZ Schedule C)], insurance, data management systems, annual financial audit, software licenses, professional services for corporate or organization-wide matters, occupancy, general communications, and other supplies and services that support all PaintCare programs. These costs were shared across all PaintCare programs and allocated relative to population. At the end of the year, the District's share of the general and administrative allocation was 0.8% (a slight reduction from previous years due to the addition of the New York program to the allocation calculation at the end of the year).

## B2. Financial Summary

The following table shows program revenue and expenses.

REVENUE AND EXPENSES			
Revenue	2019	2020	2021
Small Containers	\$67,553	\$79,364	\$78,052
Medium Containers	285,415	262,138	282,761
Large Containers	292,560	282,750	284,636
Total Revenue	645,528	624,252	645,448
<b>Expenses</b>			
Paint Processing	124,153	111,272	124,788
Paint Transportation	90,880	97,275	115,645
Paint Collection Supplies and Support	35,685	29,239	42,510
Communications	86,641	161,728	137,446
Personnel, Professional Fees, Other	35,370	16,322	25,926
DOEE Administrative Fees	26,000	26,468	26,786
General and Administrative	46,984	44,974	48,231
Total Expenses	445,714	487,279	521,332
Allocation of Investment Activity	44,369	46,087	34,497
Change in Net Assets	244,184	183,061	158,613
Net Assets, Beginning of Year	355,273	599,457	782,517
Net Assets, End of Year	\$599,457	\$782,517	\$941,130
Reserve Level	134%	161%	181%

Note: Values presented in this table are obtained from a financial worksheet that includes additional subcategories and cents. Due to rounding, Total Revenue and/or Total Expenses may differ by a few dollars in some years.

Notable changes between the last two program years include:

- Paint sales returned to the pre-pandemic level.
- Paint processing costs returned to the pre-pandemic level.
- While the volume of paint collected returned to the pre-pandemic level, the cost to collect and package the collected volume increased due to higher per-gallon costs of the door-to-door paint collection service.
- The expense category Personnel, Professional Fees, and Other includes costs associated with site visits and PaintCare events which have been impacted over the last two years by the District's mitigation measures for COVID-19. The increase in costs in from 2020 to 2021 is directly related to PaintCare staff's ability to participate in site visits and events (three in 2019, none in 2020, and one in 2021).
- Communications expenses were lower in 2021 than in 2020 primarily due to a lower cost for sending direct mailers to District households and not using television ads in 2021.

### C. FINANCIAL METRICS

The following financial metrics are provided for the year:

## FINANCIAL METRICS

Description	2019	2020	2021
Total cost of the program	\$445,714	\$487,279	\$521,332
Cost per gallon of paint collected	\$10.29	\$13.37	\$12.31
Paint collection support/supplies, transportation, and processing costs as percentage of total program cost	56%	49%	54%
Communications (education/outreach) cost as percentage of total program cost	19%	33%	26%
Program administration cost (general and administrative) as percentage of total program cost	11%	9%	9%
Reserve level	134%	161%	181%

### D. RESERVES

Reserves represent the net assets (investments and/or checking account balance) of the program. Reserves provide the program with a balance that is sufficient to pay its bills in times of either higher than expected paint collection (higher expenses), lower than expected paint sales (lower revenue), or a combination of the two.

PaintCare’s Reserves Policy sets a target reserve level as a percentage of annual expenses. The target is 100%. It also sets a range with minimum and maximum thresholds. The minimum threshold is 75% (nine months) of annual expenses and the maximum is 125% (15 months).

If reserves fall below the minimum threshold or rise beyond the maximum threshold, an evaluation of the program’s expenses and revenue will be performed to determine if changes are needed to program operations, communications, and/or the fee structure to bring the reserve balance within range.

### E. EVALUATION OF THE PROGRAM’S FUNDING MECHANISM

PaintCare fees placed on the sale of new paints are based on container sizes as follows:

#### PAINTCARE FEE SCHEDULE

Size	Container Size	Fee
Very Small	Half pint or smaller	\$0.00
Small	Larger than half pint up to smaller than 1 gallon	\$0.45
Medium	1 gallon up to 2 gallons	\$0.95

Large

Larger than 2 gallons up to 5 gallons

\$1.95

Manufacturers and/or their designated representatives reported sales and remitted fees to PaintCare directly.

Based on the program's financial performance PaintCare evaluated the revenue generated by the fee schedule and determined a lower fee schedule was sufficient to cover operating expenses. The new fee structure was approved by DOEE in 2021 and took effect January 1, 2022.

## F. THREE-YEAR PROJECTIONS

Three-year projections are an important exercise that can help provide the program with financial guidance. Projections are used for planning purposes only and should not be construed as representing actual program revenue, expenses, or budgets.

**Revenue.** Revenue is derived from fees on new paint sales. As stated above, a lower fee structure took effect on January 1, 2022. Therefore, the lower revenue in the projections below is a result of the lower fees rather than a decline in sales volume.

Changes to paint sales volumes would alter actual revenue available when compared to the forecast provided.

**Expenses.** The cost of paint processing, transportation, and collection supplies and support are all projected to increase over the next two years due to cost increases received from the program's transporter, MXI.

Communications expenses in 2021 and 2022 included costs related to the launch of the door-to-door program and fee change which will not be needed beyond 2022.

DOEE Administrative fees change annually based on changes in the Consumer Price Index. The projections below assume an annual increase of 2% in years 2023 and 2024.

General and administrative costs decline in 2022 due to the launch of the new program in New York. As stated earlier in this report, all PaintCare programs share general and administrative costs which are allocated relative to population. Therefore, the addition of the New York program will lower the percent allocated to the District's program.

Changes to expenses, especially in paint collection volume and pricing, would alter actual expenses when compared to the forecast provided.

### THREE-YEAR PROJECTIONS

	Actual	Projections		
Revenue	2021	2022	2023	2024
Small Containers	\$78,052	\$52,034	\$52,034	\$52,034
Medium Containers	282,761	208,350	208,350	208,350
Large Containers	284,636	233,547	233,547	233,547
Total Revenue	645,448	493,932	493,932	493,932
<b>Expenses</b>				
Paint Processing	124,788	152,157	173,768	176,084
Paint Transportation	115,645	141,009	161,036	163,182
Paint Collection Supplies and Support	42,510	51,834	59,195	59,984
Communications	137,446	125,000	100,000	100,000
Personnel, Professional Fees, Other	25,926	26,073	26,880	27,714
DOEE Administrative Fees	26,786	28,446	29,015	29,595
General and Administrative	48,231	37,138	37,881	38,638
Total Expenses	521,332	561,657	587,776	595,197
Allocation of Investment Activity	34,497	0	0	0
Change in Net Assets	158,613	-67,726	-93,844	-101,265
Net Assets, Beginning of Year	782,517	941,130	873,405	779,561
Net Assets, End of Year	\$941,130	\$873,405	\$779,561	\$678,295
Reserve Level	181%	156%	133%	114%

Note: Values presented in this table are obtained from a financial worksheet that includes additional subcategories and cents. Due to rounding, Total Revenue and/or Total Expenses may differ by a few dollars in some years.

## Section 4. Communications

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### Annual Report Statutory Citation

Section 8-233.02(f) requires PaintCare to submit an annual report that includes, in relevant part:

*(4) Samples of educational information provided to consumers of paint and a description of how the information is distributed.*

### A. OUTREACH ACTIVITIES

#### A1. Introduction

PaintCare’s outreach strategy includes a variety of activities targeted to retailers, painting contractors, municipal agencies, and the public through direct contact and advertising. Outreach efforts focused on encouraging the public to recycle their unwanted paint, and also included messages related to reducing paint waste by planning ahead for a paint purchase and using up leftover paint.

Outreach was conducted by distributing brochures and other printed materials to retailers and others and by using a variety of media including digital ads, print advertising, and social media. The main call-to-action of outreach materials and messaging directs readers to visit PaintCare’s website to find a drop-off site using PaintCare’s site locator search tool.

In May PaintCare announced an updated brand, including a new logo design, new website, and updated graphic designs for public education materials. The updated brand was developed by PaintCare’s in-house communications team after soliciting feedback from the staff and the public about how well the previous branding represented PaintCare’s work and comparing PaintCare’s brand with those of peer organizations. The goal of creating the new brand was to make PaintCare’s communications and outreach materials more effective by making PaintCare’s purpose more apparent to readers, improving clarity and legibility of the branding elements, make the PaintCare graphic design and website more accessible through stronger color contrasts, and make PaintCare’s name and new tagline (“Recycling Made Easy”) more noticeable and memorable. Updated branding is displayed in the samples included in the following sections of this report.

In September, PaintCare sent a mailed notification to all paint retailers in the District to notify them about the upcoming fee reduction and asked them to prepare to adjust their point of sale systems. In December, program staff called each paint retailer to remind them about the upcoming change and printed new versions of all outreach materials that show the PaintCare fee to provide to the retailers.

The relative amounts of spending dedicated to each of these outreach activities are summarized in the following table. The “other” category includes translations, ad production, surveys, and conferences.

## RELATIVE SPENDING ON OUTREACH ACTIVITIES

Activity	Percent
Print Ads	48
PR Agency Support	26
Social Media	12
Digital Ads	6
Event Promotion	5
Print Materials Distribution	2
Other	1
<b>Total</b>	<b>100</b>

### A2. Point of Sale Print Materials

PaintCare continued to distribute print materials to retailers for them to make available to consumers to educate them about the PaintCare program. Staff fulfilled several requests for including brochures, mini cards, fact sheets, posters, and other materials during the year. Additionally, 50 fact sheets were enclosed in a District-wide mailing in August to 25 paint retail sites along with a cover letter informing them about PaintCare’s new brand and reduced threshold for large volume pickups. Program staff also delivered additional materials in person during site visits, including a round of visits to all paint retail sites at the end of the year to provide replacement materials showing the District’s reduced PaintCare fee structure.

PaintCare provided counter mats to retailers for use in the paint department to reference when customers have questions. The counter mat is popular with retailers and more likely than the poster to be seen by customers while they wait for their paint to be mixed.

Larger versions of the materials shown below are included in the appendix and are available on the PaintCare website.



### A3. Fact Sheets

Several fact sheets are available on PaintCare’s website for different target audiences, and printed versions are distributed upon request. Minor updates are made throughout the year. Current versions of the fact sheets on PaintCare’s website include:

- How Does the Paint Stewardship Program Affect Paint Retailers?
- How to Become a Retail Drop-Off Site
- About PaintCare Fees
- Information for Solid Waste Facilities Including Transfer Stations, Recycling Centers, and Landfills
- Reuse Programs – Compensation and Reporting
- Information about the Large Volume Pickup Service
- Information for Painting Contractors
- Information for Paint Purchasers

### A4. Website

Most PaintCare advertising and outreach materials direct the public to PaintCare’s website for more information and to find a local PaintCare site. The website is easy to navigate and features content on buying the right amount of paint, storage and reuse tips, and recycling. It contains special pages for manufacturers, retailers, contractors, waste facilities, products covered by the program, and the District program. PaintCare’s website is updated throughout the year. The most frequently visited part of the website is the PaintCare site locator.

There were 11,474 page views of the District web page during the year.

PaintCare provides a web page of links to paint calculators from various sources, at [www.paintcare.org/paint-calculators](http://www.paintcare.org/paint-calculators). These calculators can be used by households and businesses to help them buy the right amount of paint.

PaintCare maintains a list of locations by state where the public can find recycled-content paint at [www.paintcare.org/wp-content/uploads/docs/xx-recycled-paint-stores.pdf](http://www.paintcare.org/wp-content/uploads/docs/xx-recycled-paint-stores.pdf).

PaintCare’s website also provides a series of video tips about storing paint properly to increase recyclability. The videos are used in social media posts and on PaintCare’s website at [www.paintcare.org/store-right](http://www.paintcare.org/store-right).



Two Examples of Storage Tip Videos: (1) Create a Tape Spout to Reduce Spills, (2) Use a Mallet to Close a Paint Can (Using a Hammer Can Damage the Can)

## A5. Translations

PaintCare translates program brochures and fact sheets into languages other than English upon requests from paint retailers and other stakeholders. PaintCare has translated its program brochure into Amharic, Arabic, Armenian, Bengali, Chinese, Farsi, French, Haitian Creole, Hawaiian, Hmong, Italian, Japanese, Khmer, Korean, Lao, Polish, Portuguese, Russian, Somali, Spanish, Tagalog, Thai, Turkish, Ukrainian, Vietnamese, and Yiddish. Two widely used fact sheets that provide information about the LVP service and guidance for painting contractors are also available in the 27 languages listed above. PaintCare maintains a Spanish language translation button on its website, making the site fully bilingual. Additionally, live interpretation in Spanish and other languages is available on PaintCare’s telephone hotline by request. This year, PaintCare added a new webpage to its site providing information on how to access translations and hotline interpretation, found at [www.paintcare.org/language-assistance/](http://www.paintcare.org/language-assistance/).

## A6. Signs for Drop-Off Sites

PaintCare provides several signs to drop-off sites to help them educate the public about the program, screen program products, and address any concerns about illegal dumping. Drop-off sites may order the following signs: Program Products (English/Spanish), Program Partner, Combination (program partner with simplified products list), No Dumping, and Please Wait for Assistance.



**A7. Digital Advertising**

In May and July, PaintCare used digital advertising to efficiently promote its messaging to target audiences and drive them to PaintCare’s website and site locator tool. Ads targeted homeowners and paint consumers on a variety of popular websites across mobile, tablet, and desktop formats.



Example of PaintCare’s Digital Ads

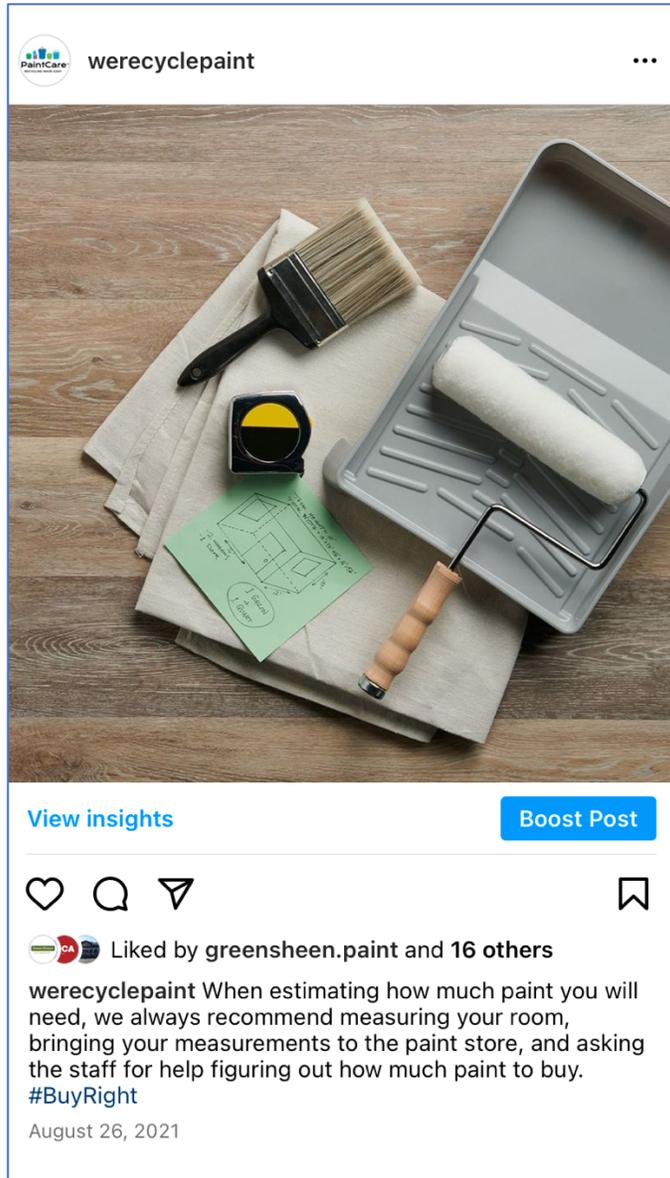
In September, PaintCare used digital advertising to promote the door-to-door collection service to households without a year-round drop-off site in their Ward.



Door-to-Door Collection Service Digital Ad

**A8. Social Media**

Throughout the year PaintCare continued to grow its Facebook, Instagram, and Twitter presence and posted messaging to audiences on those platforms. Social media messages included promotion of PaintCare’s three key messages: buy the right amount of paint, use up leftover paint, and recycle the rest with PaintCare.



Instagram Post Encouraging Followers to “Buy Right”

In May through July, PaintCare ran social media ads on Facebook and Instagram with messages about buying the right amount of paint, using up leftovers, and recycling the rest at drop-off sites.



Facebook Ad Promoting PaintCare's Tips On Buying Right & Using Up Leftover Paint

In September, PaintCare ran social media ads on Facebook, Instagram, and Pinterest promoting the door-to-door collection service.



Pinterest Ad Promoting Door-to-Door Collection Service

#### A9. Print Advertising

In July, PaintCare sent 12,536 direct mailers to households throughout the District. The mailers promoted paint recycling at drop-off sites and included a message about the large volume pickup service.



**Paint project done.  
Now the easy part.**

**RECYCLE YOUR LEFTOVER PAINT**

There are 9 sites in the District of Columbia where households and businesses can recycle or dispose of unwanted paint, stain, and varnish all year round.

Find a drop-off location near you:  
[DropOffMyPaint.com](http://DropOffMyPaint.com)

Have a lot of paint to recycle?  
Households and businesses with **100 gallons** or more can contact PaintCare for a free pick-up. Visit [paintcare.org/pickup](http://paintcare.org/pickup).

Please call ahead to confirm business hours and ask if they can accept the type and amount of paint you would like to recycle. Sites do not accept aerosols (spray paint), leaking, unlabeled, or empty containers.



### Direct Mailer

## B. AWARENESS SURVEY

In October, PaintCare ran its annual public awareness survey to measure the ongoing effectiveness of its outreach activities with the assistance of market research firm KB Insights. KB Insights analyzed the data to help PaintCare better understand trends and guide future outreach targeting. Data from all PaintCare programs was included in the analysis, providing comparison results between paint stewardship programs throughout the nation.

Following are some highlights from the survey results:

- 259 surveys were completed by District residents, allowing 90% confidence in the accuracy of the measured results for the population within +/-5%.
- Nearly half (46%) of District respondents knew that paint can be recycled. Of those more than half have taken paint somewhere to be recycled in the past, and most of them would consider doing so again.
- Over half of District respondents (57%) purchased paint in the last year. Of those, 70% reported receiving help from paint retail staff and 74% reported taking measurements themselves in order to purchase the right amount of paint and reduce the amount leftover.
- Nearly half (45%) of District respondents reported that they will choose a sustainable option if they have leftover paint in the future. The options included dropping it off at a paint retail store (13%) or HHW facility (17%) or giving it away to someone else who needs it (15%).

The full report for this year's awareness survey for all PaintCare programs is included in the appendix.

## **Section 5. 2022 and Future**

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This section of the annual report describes activities or plans for the program that have happened since December 31, 2021, or are being planned:

### **A. FEE SCHEDULE**

The new fee schedule, which reduced the fee applied to all container sizes, took effect on January 1, 2022.

### **B. OPERATIONS**

PaintCare is working with the operator of the HHW facility at the Benning Road Transfer Station to explore the possibility of establishing an area where paint would be available to the public for free. Additionally, PaintCare is working to approach material reuse stores in the DC metro area to manage paint via reuse.

### **C. COMMUNICATIONS**

In January 2022 PaintCare distributed new point-of-sale materials showing the new fee categories to all paint retailers in the District via in-person deliveries to stores. PaintCare plans to continue promoting paint drop-off sites and events to District households and businesses. Additionally, PaintCare plans to apply QR codes to some of its outreach materials to test whether readers are likely to scan the codes with their smart phones in order to more conveniently access PaintCare's website resources such as its drop-off site locator.

### **D. LEGAL**

As of January 1, 2022, PaintCare transitioned legal responsibility for the District program from PaintCare Inc. to a sole-member limited liability company (i.e., PaintCare District of Columbia LLC) that is devoted specifically to the operation of the District program.

## Appendix A

**DISTRICT OF COLUMBIA PAINTCARE SITES IN 2021**  
 Sites with 0 gallons did not have paint picked up during the reporting year.

<u>Ward</u>	<u>Site Name</u>	<u>Address</u>	<u>Type</u>	<u>Gallons</u>
<b>1. Year-Round Sites</b>				<b>14,351</b>
1	McCormick Paints	3124 Mount Pleasant St NW	Retail	363
1	Sherwin-Williams	2511 14th St NW	Retail	1,843
2	Sherwin-Williams	1805 Wisconsin Ave NW	Retail	1,783
3	Sherwin-Williams	5023 Connecticut Ave NW	Retail	1,614
5	Annie's Ace Hardware	3405 8th St NE	Retail	1,074
5	W S Jenks & Son	910 Bladensburg Rd NE	Retail	1,048
6	McCormick Paints	1442 Pennsylvania Ave SE	Retail	631
6	Sherwin-Williams	1120 3rd St NE	Retail	1,076
7	Benning Road Transfer Station	3200 Benning Rd NE	HHW Facility	4,919
<b>2. Supplemental Sites</b>				<b>24,547</b>
5	Ft Totten Transfer Station	4900 John McCormack Rd NE	HHW Facility	23,524
7	DC Armory Parking Lot	2001 E Capitol St SE	PaintCare Event	1,023
<b>3. Large Volume Pickup Sites</b>				<b>1,431</b>
1	[Painting Contractor]		LVP	61
2	[Property Manager/Owner]		LVP	321
3	[Condominium]		LVP	125
3	[Household]		LVP	47
3	[School]		LVP	57
4	[Hardware Store]		LVP	91
5	[Household]		LVP	99
6	[Federal Government]		LVP	630
<b>4. Door-to-Door Programs</b>				<b>2,008</b>
	PaintCare Door to Door Program	No street address	PaintCare D2D	2,008
<b>Total for All Sites in 2021</b>				<b>42,337</b>

The HHW facility was in Ward 5 until October 2021 and in Ward 7 in and after October 2021

## Appendix B

**PaintCare Inc.**

Financial Statements  
and Independent Auditors' Report

December 31, 2021 and 2020

**PaintCare Inc.**

Financial Statements  
December 31, 2021 and 2020

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## INDEPENDENT AUDITORS' REPORT

To the Board of Directors of  
PaintCare Inc.

### *Opinion*

We have audited the accompanying financial statements of PaintCare Inc. ("PaintCare"), which comprise the statements of financial position as of December 31, 2021 and 2020; the related statements of activities, functional expenses, and cash flows for the years then ended; and the related notes to the financial statements.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of PaintCare as of December 31, 2021 and 2020, and the changes in its net assets and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

### *Basis for Opinion*

We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of PaintCare and to meet our other ethical responsibilities in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### *Responsibilities of Management for the Financial Statements*

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

***Responsibilities of Management for the Financial Statements (continued)***

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about PaintCare's ability to continue as a going concern within one year after the date that the financial statements are available to be issued.

***Auditor's Responsibilities for the Audit of the Financial Statements***

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with generally accepted auditing standards will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements, including omissions, are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with generally accepted auditing standards, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of PaintCare's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about PaintCare's ability to continue as a going concern for a reasonable period of time.

*Auditor's Responsibilities for the Audit of the Financial Statements (continued)*

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control related matters that we identified during the audit.

*Supplementary Information*

Our audits were conducted for the purpose of forming an opinion on the financial statements as a whole. The supplementary information included on pages 19-20 is presented for purposes of additional analysis and is not a required part of the financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the financial statements. The information has been subjected to the auditing procedures applied in the audit of the financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the financial statements or to the financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the information is fairly stated in all material respects in relation to the financial statements as a whole.

A handwritten signature in black ink that reads "Rogers + Company PLLC". The signature is written in a cursive, slightly stylized font.

Vienna, Virginia  
March 29, 2022

**PaintCare Inc.**

Statements of Financial Position  
December 31, 2021 and 2020

	<u>2021</u>	<u>2020</u>
<b>Assets</b>		
Current assets:		
Cash and cash equivalents	\$ 36,963,562	\$ 27,911,659
Accounts receivable, net	4,896,293	4,606,670
Investments	62,580,051	59,337,509
Prepaid expenses	<u>219,541</u>	<u>61,936</u>
Total current assets	104,659,447	91,917,774
Intangible assets, net	<u>224,852</u>	<u>229,606</u>
Total assets	<u>\$ 104,884,299</u>	<u>\$ 92,147,380</u>
<b>Liabilities and Net Assets</b>		
<b>Liabilities</b>		
Current liabilities:		
Accounts payable and accrued expenses	\$ 8,342,451	\$ 9,305,941
Due to affiliate	7,098,980	2,139,549
Grants payable	<u>100,101</u>	<u>100,101</u>
Total liabilities	<u>15,541,532</u>	<u>11,545,591</u>
<b>Net Assets</b>		
Without donor restrictions	<u>89,342,767</u>	<u>80,601,789</u>
Total net assets	<u>89,342,767</u>	<u>80,601,789</u>
Total liabilities and net assets	<u>\$ 104,884,299</u>	<u>\$ 92,147,380</u>

*See accompanying notes.*

## PaintCare Inc.

### Statements of Activities For the Years Ended December 31, 2021 and 2020

	<u>2021</u>	<u>2020</u>
<b>Operating Revenue and Support</b>		
Paint recovery fees	\$ 72,051,580	\$ 68,107,028
Total operating revenue and support	<u>72,051,580</u>	<u>68,107,028</u>
<b>Expenses</b>		
Program and delivery services:		
Oregon	5,024,398	4,512,687
California	32,604,671	28,771,777
Connecticut	3,345,656	2,856,892
Rhode Island	1,023,818	679,444
Minnesota	5,568,865	4,758,947
Vermont	743,644	718,430
Maine	1,285,606	1,104,108
Colorado	6,403,821	5,415,908
District of Columbia	473,101	442,305
Washington	4,408,803	102,912
New York	276,923	42,451
Total program and delivery services	<u>61,159,306</u>	<u>49,405,861</u>
General and administrative	<u>5,393,837</u>	<u>4,549,989</u>
Total expenses	<u>66,553,143</u>	<u>53,955,850</u>
<b>Change in Net Assets from Operations</b>	5,498,437	14,151,178
<b>Non-Operating Activity</b>		
Investment return, net	<u>3,242,541</u>	<u>4,336,103</u>
Total non-operating activity	<u>3,242,541</u>	<u>4,336,103</u>
<b>Change in Net Assets</b>	8,740,978	18,487,281
<b>Net Assets, beginning of year</b>	<u>80,601,789</u>	<u>62,114,508</u>
<b>Net Assets, end of year</b>	<u>\$ 89,342,767</u>	<u>\$ 80,601,789</u>

See accompanying notes.

**PaintCare Inc.**

Statement of Functional Expenses  
For the Year Ended December 31, 2021

	Program and Delivery Services											General and	Total
	Oregon	California	Connecticut	Rhode Island	Minnesota	Vermont	Maine	Colorado	District of Columbia	Washington	New York	Administrative	
<b>Expenses</b>													
Salaries and related benefits	\$ 116,655	\$ 1,024,821	\$ 98,195	\$ 30,746	\$ 247,684	\$ 41,778	\$ 88,658	\$ 257,799	\$ 20,660	\$ 218,577	\$ 97,364	\$ 1,821,544	\$ 4,064,481
Collection support	73,523	3,382,046	496,113	159,445	376,479	77,773	154,340	565,391	42,510	714,369	-	-	6,041,989
Transportation and processing	4,724,976	23,257,761	2,350,669	592,179	4,522,049	580,973	912,673	4,646,488	240,433	3,205,769	-	-	45,033,970
Communications	44,445	4,491,661	338,788	214,175	320,554	13,731	32,175	754,596	137,446	142,277	67,685	113,419	6,670,952
Legal fees	-	-	-	-	13,189	-	-	-	-	-	161	26,202	39,552
State agency administrative fees	40,000	294,095	20,000	-	20,559	15,000	80,035	120,000	26,786	20,452	-	-	636,927
Professional fees	538	42,441	31,561	19,557	32,690	9,348	5,600	12,643	430	18,047	51,396	66,790	291,041
Office and supplies	6,589	11,085	507	107	2,047	215	325	2,616	63	8,115	791	23,721	56,181
Subscriptions and publications	651	3,868	145	43	719	60	217	4,880	-	1,760	110	81,974	94,427
Professional development	2,480	22,197	2,689	833	4,729	372	784	2,912	-	3,760	12,385	27,053	80,194
Travel	11,112	70,708	5,706	5,122	10,892	2,519	9,642	31,709	3,821	37,066	45,814	21,139	255,250
Meetings	171	3,988	66	-	-	-	-	1,228	-	311	707	1,890	8,361
Bank fees	1,174	-	1,003	1,174	-	-	1,157	-	97	1,124	-	119,158	124,887
Management fees	-	-	-	-	-	-	-	-	-	-	-	2,755,595	2,755,595
Insurance	-	-	-	-	-	-	-	-	-	-	-	213,433	213,433
Amortization	-	-	-	-	-	-	-	-	-	-	-	77,177	77,177
Interest	-	-	-	-	-	-	-	-	-	35,188	-	-	35,188
Other expenses	2,084	-	214	437	17,274	1,875	-	3,559	855	1,988	510	44,742	73,538
<b>Total Expenses</b>	<b>\$ 5,024,398</b>	<b>\$ 32,604,671</b>	<b>\$ 3,345,656</b>	<b>\$ 1,023,818</b>	<b>\$ 5,568,865</b>	<b>\$ 743,644</b>	<b>\$ 1,285,606</b>	<b>\$ 6,403,821</b>	<b>\$ 473,101</b>	<b>\$ 4,408,803</b>	<b>\$ 276,923</b>	<b>\$ 5,393,837</b>	<b>\$ 66,553,143</b>

See accompanying notes.

**PaintCare Inc.**

Statement of Functional Expenses  
For the Year Ended December 31, 2020

	Program and Delivery Services											General and Administrative	Total	
	Oregon	California	Connecticut	Rhode Island	Minnesota	Vermont	Maine	Colorado	District of Columbia	Washington	New York			
<b>Expenses</b>														
Salaries and related benefits	\$ 115,544	\$ 915,713	\$ 98,382	\$ 32,368	\$ 234,884	\$ 41,696	\$ 88,330	\$ 189,256	\$ 12,189	\$ 38,029	\$ -	\$ -	\$ 1,590,724	\$ 3,357,115
Collection support	16,389	3,016,941	441,778	118,762	347,899	65,962	138,956	439,593	29,239	1,989	-	-	-	4,617,508
Transportation and processing	4,280,130	21,897,673	2,154,995	448,261	4,064,857	576,586	791,393	3,909,731	208,547	-	-	-	-	38,332,173
Communications	33,851	2,428,492	124,160	73,060	76,892	1,608	1,315	733,929	161,728	19,256	1,178	10,688	3,666,157	
Legal fees	-	5,784	-	-	-	-	-	5,794	1,913	81	13,617	52,033	79,222	
State agency administrative fees	40,000	402,584	22,400	-	17,171	30,000	78,919	120,000	26,468	22,700	10,000	-	770,242	
Professional fees	647	11,800	3,358	597	1,593	400	781	611	541	14,750	3,486	110,538	149,102	
Office and supplies	7,522	13,525	396	99	1,584	-	156	734	-	1,787	293	24,531	50,627	
Subscriptions and publications	869	16,291	145	43	1,537	60	217	386	-	472	-	62,525	82,545	
Professional development	2,580	18,009	5,336	3,692	3,157	125	2,281	5,245	-	650	4,626	12,181	57,882	
Travel	5,258	42,983	5,167	1,597	9,220	1,956	499	7,182	1,606	2,455	6,533	24,411	108,867	
Meetings	65	1,945	64	101	153	-	-	162	74	10	2,718	1,737	7,029	
Bank fees	1,050	-	661	790	-	-	1,076	-	-	210	-	103,441	107,228	
Management fees	-	-	-	-	-	-	-	-	-	-	-	2,230,558	2,230,558	
Insurance	-	-	-	-	-	-	-	-	-	-	-	254,832	254,832	
Amortization	-	-	-	-	-	-	-	-	-	-	-	63,355	63,355	
Other expenses	8,782	37	50	74	-	37	185	3,285	-	523	-	8,435	21,408	
<b>Total Expenses</b>	<b>\$ 4,512,687</b>	<b>\$ 28,771,777</b>	<b>\$ 2,856,892</b>	<b>\$ 679,444</b>	<b>\$ 4,758,947</b>	<b>\$ 718,430</b>	<b>\$ 1,104,108</b>	<b>\$ 5,415,908</b>	<b>\$ 442,305</b>	<b>\$ 102,912</b>	<b>\$ 42,451</b>	<b>\$ 4,549,989</b>	<b>\$ 53,955,850</b>	

See accompanying notes.

**PaintCare Inc.**

Statements of Cash Flows  
For the Years Ended December 31, 2021 and 2020

	<u>2021</u>	<u>2020</u>
<b>Cash Flows from Operating Activities</b>		
Change in net assets	\$ 8,740,978	\$ 18,487,281
Adjustments to reconcile change in net assets to net cash provided by operating activities:		
Amortization	77,177	63,355
Net realized and unrealized gain on investments	(2,209,604)	(3,292,809)
Change in allowance for doubtful accounts receivable	(2,193)	(4,276)
Change in operating assets and liabilities:		
(Increase) decrease in:		
Accounts receivable	(287,430)	(441,479)
Prepaid expenses	(157,605)	31,150
Increase (decrease) in:		
Accounts payable and accrued expenses	(963,490)	1,373,166
Due to affiliate	4,959,431	1,274,431
Grants payable	-	(78,764)
	<u>10,157,264</u>	<u>17,412,055</u>
<b>Cash Flows from Investing Activities</b>		
Purchases of investments	(17,692,279)	(13,411,519)
Proceeds from sale of investments	16,659,341	12,368,225
Purchases of intangible assets	(72,423)	(50,100)
	<u>(1,105,361)</u>	<u>(1,093,394)</u>
Net cash used in investing activities		
<b>Net Increase in Cash</b>	9,051,903	16,318,661
<b>Cash and Cash Equivalents, beginning of year</b>	<u>27,911,659</u>	<u>11,592,998</u>
<b>Cash and Cash Equivalents, end of year</b>	<u>\$ 36,963,562</u>	<u>\$ 27,911,659</u>

*See accompanying notes.*

## PaintCare Inc.

Notes to Financial Statements  
December 31, 2021 and 2020

### 1. Nature of Operations

PaintCare Inc. (“PaintCare”), a not-for-profit 501(c)(3) organization, was created in October 2009 by the American Coatings Association (ACA), who, working with state and local government stakeholders, passed the first ever paint product stewardship law in the United States in the state of Oregon in 2009. Similar legislation has subsequently been passed in other jurisdictions. The paint stewardship legislation guides an industry-led, end-of-life management program for post-consumer paint, which PaintCare operates. The PaintCare Board is made up of architectural paint manufacturers and participation in PaintCare is not limited to ACA members, but open to all architectural paint manufacturers. There are no dues or registration fees associated with PaintCare.

PaintCare organized single-member limited liability companies (LLC) for the Oregon, Connecticut, Rhode Island, Maine, District of Columbia, Washington, and New York programs in an effort to shield the assets of each state program from liability stemming from acts and obligations of other PaintCare state programs.

### 2. Summary of Significant Accounting Policies

#### Basis of Accounting and Presentation

PaintCare’s financial statements are prepared on the accrual basis of accounting. Net assets without donor restrictions represent funds that are not subject to donor-imposed stipulations and are available for support of PaintCare’s operations. At December 31, 2021 and 2020, all net assets were without donor restrictions.

#### Cash Equivalents

For the purpose of the statements of cash flows, PaintCare considers as cash equivalents all highly liquid investments, which can be converted into known amounts of cash and have a maturity period of 90 days or less at the time of purchase.

#### Accounts Receivable

Accounts receivable are recorded at net realizable value and represent amounts due from post-consumer paint recovery fees. PaintCare provides an allowance for bad debts using the allowance method, which is based on management’s judgment considering historical information. Accounts are individually analyzed for collectability, and will be reserved based on individual evaluation and specific circumstances. When all collection efforts have been exhausted, the accounts are written off against the related allowance. At December 31, 2021 and 2020, an allowance of \$57,706 and \$59,899, respectively, was recognized.

## PaintCare Inc.

Notes to Financial Statements  
December 31, 2021 and 2020

### 2. Summary of Significant Accounting Policies (continued)

#### Investments

Investments are stated at fair value, based on quoted market prices. All realized and unrealized gains and losses, net of investment management fees, are reported as a component of net investment return in the accompanying statements of activities.

#### Intangible Assets

PaintCare capitalizes certain costs associated with computer software developed or obtained for internal use in accordance with the provision of Financial Accounting Standards Board (FASB) Accounting Standards Codification (ASC) 350-40, *Internal Use Software*. PaintCare's policy provides for the capitalization of external direct costs of materials and services and directly related payroll costs. Costs associated with preliminary project state activities, training, maintenance, and post implementation stage activities are expensed as incurred. Capitalized costs are amortized over the estimated useful life of five years on a straight-line basis.

#### Grants Payable

Grants payable represent amounts awarded to organizations for the Innovation Recycling Grant Competition. These funds were committed as of June 30, 2019 and will be paid out over a maximum period of three years on a reimbursement-only basis. Grants payable are included in the accompanying statements of financial position, totaling \$100,101 at both December 31, 2021 and 2020.

#### Revenue Recognition

PaintCare recognizes revenue from post-consumer paint recovery fees at the time architectural paint product is sold by a manufacturer participant of the paint product stewardship program. Manufacturer participants in the program pay the PaintCare recovery fee to PaintCare based on the amount of program products they sell on a monthly basis. The majority of PaintCare's revenue arrangements generally consist of a single performance obligation to transfer promised services. Revenue is recognized when PaintCare delivers the services. Based on PaintCare's evaluation process and review of its contracts with customers, the timing and amount of revenue previously recognized is consistent with how revenue is recognized under the new standard. No changes were required to previously reported revenues as a result of the adoption.

## PaintCare Inc.

Notes to Financial Statements  
December 31, 2021 and 2020

### 2. Summary of Significant Accounting Policies (continued)

#### Revenue Recognition (continued)

Program participants report their monthly unit sales of paint through a secure, HTTPS online system using their unique user ID and password. The participant must pay a paint recovery fee per unit sold, based on container size, according to the established fee schedule for each state program. As the PaintCare recovery fee is added to the wholesale price of paint and passed through uniformly to the retail purchase price of paint—so that the manufacturer, distributor, and/or retailer is made whole—in some cases, distributors or retailers have elected to undertake the obligation of the manufacturer for these fees. Thus, PaintCare has allowed remitter agreements in the program, whereby a distributor or retailer reports and remits directly to PaintCare on behalf of a participant manufacturer's brand or brands. Reports and payments are due by the end of the month following the reporting period.

Revenue from all other sources is recognized when earned.

#### Functional Allocation of Expenses

The costs of program and supporting services activities have been summarized on a functional basis in the statements of activities. The statements of functional expenses present the natural classification detail of expenses by function. Accordingly, certain costs have been allocated among the programs and supporting services benefited. The expenses that are allocated include occupancy and amortization, which are allocated on a square footage basis, as well as salaries and wages, benefits, payroll taxes, professional services, office expenses, information technology, interest, insurance, and other, which are allocated on the basis of estimates of time and effort.

#### Communications Costs

PaintCare holds communication-related contracts for advertising, marketing, and consumer awareness. Communications costs are charged to operations when incurred. Communications expenses were \$6,670,952 and \$3,666,157 for the years ended December 31, 2021 and 2020, respectively.

#### Use of Estimates

The preparation of the financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Actual results could differ from those estimates.

## PaintCare Inc.

Notes to Financial Statements  
December 31, 2021 and 2020

### 2. Summary of Significant Accounting Policies (continued)

#### Measure of Operations

PaintCare includes in its measure of operations all revenues and expenses that are an integral part of its programs and supporting activities, and excludes net investment return.

#### Subsequent Events

In preparing these financial statements, PaintCare has evaluated events and transactions for potential recognition or disclosure through March 29, 2022, the date the financial statements were available to be issued.

### 3. Liquidity and Availability

PaintCare strives to maintain liquid financial assets sufficient to cover 90 days of general expenditures. Management periodically reviews PaintCare's liquid asset needs and adjusts the cash and cash equivalents balances as necessary.

Financial assets available for general expenditures, that is, without donor or other restrictions limiting their use, within one year of the statements of financial position date, comprise the following at December 31:

	<u>2021</u>	<u>2020</u>
Cash and cash equivalents	\$ 36,963,562	\$ 27,911,659
Accounts receivable, net	4,896,293	4,606,670
Investments, short term	<u>43,095,840</u>	<u>41,826,898</u>
Total available for general expenditures	<u>\$ 84,955,695</u>	<u>\$ 74,345,227</u>

## PaintCare Inc.

Notes to Financial Statements  
December 31, 2021 and 2020

### 4. Concentration of Credit Risk

Financial instruments that potentially subject PaintCare to significant concentrations of credit risk consist of cash and cash equivalents, and investments. PaintCare maintains cash deposit and transaction accounts, along with investments, with various financial institutions and these values, from time to time, may exceed insurable limits under the Federal Deposit Insurance Corporation (FDIC) and Securities Investor Protection Corporation (SIPC). PaintCare has not experienced any credit losses on its cash and cash equivalents, and investments to date as it relates to FDIC and SIPC insurance limits. Management periodically assesses the financial condition of these financial institutions and believes that the risk of any credit loss is minimal.

### 5. Accounts Receivable

Accounts receivable related to the following programs were due as follows at December 31:

	2021	2020
California	\$ 2,546,825	\$ 2,679,700
Washington	529,207	-
Colorado	435,946	475,008
Minnesota	595,720	549,549
Oregon	377,308	451,841
Connecticut	232,476	246,193
Maine	80,140	95,524
Rhode Island	56,258	64,709
District of Columbia	49,110	45,288
Vermont	51,009	58,757
Total accounts receivable	4,953,999	4,666,569
Less: allowance for doubtful accounts	(57,706)	(59,899)
Accounts receivable, net	<u>\$ 4,896,293</u>	<u>\$ 4,606,670</u>

## PaintCare Inc.

Notes to Financial Statements  
December 31, 2021 and 2020

### 6. Investments and Fair Value Measurements

Net investment return consisted of the following for the years ended December 31:

	<u>2021</u>	<u>2020</u>
Interest and dividend income	\$ 1,216,669	\$ 1,214,814
Net realized and unrealized gain	2,209,604	3,292,809
Investment management fees	<u>(183,732)</u>	<u>(171,520)</u>
Total investment return, net	<u>\$ 3,242,541</u>	<u>\$ 4,336,103</u>

PaintCare invests a portion of its accumulated surplus in a portfolio with Merrill Lynch. The sole objective of the portfolio is to earn a return equal to the rate of inflation and thus preserve the purchasing power of its capital. Interest, dividends, changes in market value, and other investment activities are allocated to each state program based on the relative net asset balances of each state program. Oversight of the investments is provided by the PaintCare Budget and Finance Committee and by the PaintCare Board of Directors.

PaintCare follows FASB ASC 820, *Fair Value Measurements and Disclosures*, for its financial assets. This standard establishes a fair value hierarchy that prioritizes the inputs to valuation techniques used to measure fair value. Fair value measurement standards require an entity to maximize the use of observable inputs (such as quoted prices in active markets) and minimize the use of unobservable inputs (such as appraisals or other valuation techniques) to determine fair value. The categorization of a financial instrument within the hierarchy is based upon the pricing transparency of the instrument and does not necessarily correspond to the entity's perceived risk of that instrument.

The inputs used in measuring fair value are categorized into three levels. Level 1 inputs consist of unadjusted quoted prices in active markets for identical assets and liabilities and have the highest priority. Level 2 is based upon observable inputs other than quoted market prices, and Level 3 is based on unobservable inputs. Transfers between levels in the fair value hierarchy are recognized at the end of the reporting period.

In general, and where applicable, PaintCare uses quoted prices in active markets for identical assets to determine fair value. This pricing methodology applies to Level 1 investments. Level 2 inputs include government securities, which are valued based on quoted prices in less active markets.

**PaintCare Inc.**

Notes to Financial Statements  
December 31, 2021 and 2020

**6. Investments and Fair Value Measurements (continued)**

The following table presents PaintCare's fair value hierarchy for those assets measured on a recurring basis as of December 31, 2021:

	Level 1	Level 2	Level 3	Total
Equities:				
Energy	\$ 513,392	\$ -	\$ -	\$ 513,392
Materials	761,332	-	-	761,332
Industrials	2,072,705	-	-	2,072,705
Consumer discretionary	2,394,567	-	-	2,394,567
Consumer staples	1,357,142	-	-	1,357,142
Health care	2,472,775	-	-	2,472,775
Financials	2,469,937	-	-	2,469,937
Information technology	4,212,549	-	-	4,212,549
Telecommunication service	1,603,182	-	-	1,603,182
Utilities	646,460	-	-	646,460
Real estate	702,934	-	-	702,934
Blend	94,454	-	-	94,454
Mutual funds:				
Exchange traded funds	6,690,359	-	-	6,690,359
Fixed income	12,631,950	-	-	12,631,950
Corporate bonds	6,903,831	-	-	6,903,831
Cash equivalents	1,578,305	-	-	1,578,305
Government securities:				
U.S. Treasury	-	11,614,320	-	11,614,320
U.S. Agency	-	3,859,857	-	3,859,857
<b>Total investments</b>	<b>\$ 47,105,874</b>	<b>\$ 15,474,177</b>	<b>\$ -</b>	<b>\$ 62,580,051</b>

**PaintCare Inc.**

Notes to Financial Statements  
December 31, 2021 and 2020

**6. Investments and Fair Value Measurements (continued)**

The following table presents PaintCare's fair value hierarchy for those assets measured on a recurring basis as of December 31, 2020:

	Level 1	Level 2	Level 3	Total
Equities:				
Energy	\$ 378,441	\$ -	\$ -	\$ 378,441
Materials	711,615	-	-	711,615
Industrials	1,933,051	-	-	1,933,051
Consumer discretionary	2,097,775	-	-	2,097,775
Consumer staples	1,437,964	-	-	1,437,964
Health care	2,385,807	-	-	2,385,807
Financials	2,118,876	-	-	2,118,876
Information technology	3,928,706	-	-	3,928,706
Telecommunication service	1,615,083	-	-	1,615,083
Utilities	646,668	-	-	646,668
Real estate	639,260	-	-	639,260
Blend	155,993	-	-	155,993
Mutual funds:				
Exchange traded funds	6,337,235	-	-	6,337,235
Fixed income	10,335,838	-	-	10,335,838
Corporate bonds	8,240,549	-	-	8,240,549
Cash equivalents	1,993,231	-	-	1,993,231
Government securities:				
U.S. Treasury	-	10,694,841	-	10,694,841
U.S. Agency	-	3,686,576	-	3,686,576
<b>Total investments</b>	<b>\$ 44,956,092</b>	<b>\$ 14,381,417</b>	<b>\$ -</b>	<b>\$ 59,337,509</b>

## PaintCare Inc.

Notes to Financial Statements  
December 31, 2021 and 2020

### 7. Intangible Assets

Intangible assets consist of the following at December 31:

	<u>2021</u>	<u>2020</u>
Software	\$ 477,262	\$ 404,839
Less: accumulated amortization	<u>(252,410)</u>	<u>(175,233)</u>
Intangible assets, net	<u>\$ 224,852</u>	<u>\$ 229,606</u>

Amortization expense for each year of the estimated remaining lives is estimated to be as follows for the years ending December 31:

2022	\$ 77,177
2023	77,177
2024	<u>70,498</u>
Future estimated amortization	<u>\$ 224,852</u>

### 8. Related Party Transactions

ACA, a related party, is a separate, 501(c)(6) nonprofit organization working to advance the needs of the paint and coatings industry and the professionals who work in it. Through advocacy of the industry and its positions on legislative, regulatory, and judicial issues at the federal, state, and local levels, it acts as an effective ally, ensuring that the industry is represented and fairly considered. ACA also devotes itself to advancing industry efforts with regard to product stewardship, focuses on advancements in science and technology through its technical conferences and journals, as well as online training opportunities. ACA incorporated PaintCare for the sole purpose of implementing programs for post-consumer architectural paint. ACA maintains a controlling interest in PaintCare through the ability to appoint its Board of Directors.

In February 2011, ACA and PaintCare entered into an affiliation agreement whereby ACA charges PaintCare an administrative fee, annually, to cover the following expense categories: allocation of time incurred by PaintCare officers, allocation of other direct labor, and allocation of occupancy and infrastructure costs. The term of the agreement is for one year and it automatically renews for one-year terms unless canceled by either party.

## **PaintCare Inc.**

Notes to Financial Statements  
December 31, 2021 and 2020

### **8. Related Party Transactions (continued)**

For the years ended December 31, 2021 and 2020, the total administrative fees charged by ACA to PaintCare were \$2,933,470 and \$2,230,558, respectively. At December 31, 2021 and 2020, PaintCare owed ACA \$7,098,980 and \$2,139,549, respectively, which is recorded as due to affiliate in the accompanying statements of financial position.

### **9. Income Taxes**

PaintCare is recognized as a tax-exempt organization under Internal Revenue Code (IRC) Section 501(c)(3), and is exempt from income taxes except for taxes on unrelated business activities.

No tax expense is recorded in the accompanying financial statements for PaintCare, as there was no unrelated business taxable income. Contributions to PaintCare are deductible as provided in IRC Section 170(b)(1)(A)(vi).

Management evaluated PaintCare's tax positions, and concluded that PaintCare's financial statements do not include any uncertain tax positions.

## **SUPPLEMENTARY INFORMATION**

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**PaintCare Inc.**

Schedule of Activities, Organized by Program  
For the Year Ended December 31, 2021

	Oregon	California	Connecticut	Rhode Island	Minnesota	Vermont	Maine	Colorado	District of Columbia	Washington	New York	General and Administrative	Total
<b>Operating Revenue and Support</b>													
Paint recovery fees	\$ 6,004,763	\$ 36,562,083	\$ 3,712,972	\$ 959,460	\$ 7,332,221	\$ 940,824	\$ 1,528,052	\$ 7,188,288	\$ 645,448	\$ 7,177,469	\$ -	\$ -	\$ 72,051,580
<b>Total operating revenue and support</b>	<b>6,004,763</b>	<b>36,562,083</b>	<b>3,712,972</b>	<b>959,460</b>	<b>7,332,221</b>	<b>940,824</b>	<b>1,528,052</b>	<b>7,188,288</b>	<b>645,448</b>	<b>7,177,469</b>	<b>-</b>	<b>-</b>	<b>72,051,580</b>
<b>Expenses</b>													
Program and delivery services:													
Collection support	73,523	3,382,046	496,113	159,445	376,479	77,773	154,340	565,391	42,510	714,369	-	-	6,041,989
Transportation and processing	4,724,976	23,257,761	2,350,669	592,179	4,522,049	580,973	912,673	4,646,488	240,433	3,205,769	-	-	45,033,970
Communications	44,445	4,491,661	338,788	214,175	320,554	13,731	32,175	754,596	137,446	142,277	67,685	-	6,557,533
Legal fees	-	-	-	-	13,189	-	-	-	-	-	161	-	13,350
State agency administrative fees	40,000	294,095	20,000	-	20,559	15,000	80,035	120,000	26,786	20,452	-	-	636,927
Other program expenses	141,454	1,179,108	140,086	58,019	316,035	56,167	106,383	317,346	25,926	325,936	209,077	-	2,875,537
<b>Total program and delivery services</b>	<b>5,024,398</b>	<b>32,604,671</b>	<b>3,345,656</b>	<b>1,023,818</b>	<b>5,568,865</b>	<b>743,644</b>	<b>1,285,606</b>	<b>6,403,821</b>	<b>473,101</b>	<b>4,408,803</b>	<b>276,923</b>	<b>-</b>	<b>61,159,306</b>
General and administrative:													
Legal fees	-	-	-	-	-	-	-	-	-	-	-	26,202	26,202
Management fees	-	-	-	-	-	-	-	-	-	-	-	2,755,595	2,755,595
Insurance	-	-	-	-	-	-	-	-	-	-	-	213,433	213,433
Other expense	-	-	-	-	-	-	-	-	-	-	-	2,398,607	2,398,607
<b>Total general and administrative</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>5,393,837</b>	<b>5,393,837</b>
<b>Total expenses</b>	<b>5,024,398</b>	<b>32,604,671</b>	<b>3,345,656</b>	<b>1,023,818</b>	<b>5,568,865</b>	<b>743,644</b>	<b>1,285,606</b>	<b>6,403,821</b>	<b>473,101</b>	<b>4,408,803</b>	<b>276,923</b>	<b>5,393,837</b>	<b>66,553,143</b>
<b>Change in Net Assets from Operations</b>	<b>980,365</b>	<b>3,957,412</b>	<b>367,316</b>	<b>(64,358)</b>	<b>1,763,356</b>	<b>197,180</b>	<b>242,446</b>	<b>784,467</b>	<b>172,347</b>	<b>2,768,666</b>	<b>(276,923)</b>	<b>(5,393,837)</b>	<b>5,498,437</b>
<b>Non-Operating Activity</b>													
Investment return, net	-	-	-	-	-	-	-	-	-	-	-	3,242,541	3,242,541
<b>Change in Net Assets Before Allocation of General and Administrative Activities</b>	<b>980,365</b>	<b>3,957,412</b>	<b>367,316</b>	<b>(64,358)</b>	<b>1,763,356</b>	<b>197,180</b>	<b>242,446</b>	<b>784,467</b>	<b>172,347</b>	<b>2,768,666</b>	<b>(276,923)</b>	<b>(2,151,296)</b>	<b>8,740,978</b>
General and administrative allocation	(305,546)	(2,954,447)	(281,565)	(83,276)	(421,408)	(49,414)	(104,870)	(403,223)	(48,231)	(539,002)	(202,855)	5,393,837	-
Investment allocation	-	2,681,305	-	-	194,328	(10,045)	-	342,456	34,497	-	-	(3,242,541)	-
<b>Total Change in Net Assets</b>	<b>674,819</b>	<b>3,684,270</b>	<b>85,751</b>	<b>(147,634)</b>	<b>1,536,276</b>	<b>137,721</b>	<b>137,576</b>	<b>723,700</b>	<b>158,613</b>	<b>2,229,664</b>	<b>(479,778)</b>	<b>-</b>	<b>8,740,978</b>
<b>Net Assets (Deficit), beginning of year</b>	<b>1,798,103</b>	<b>61,675,337</b>	<b>3,810,070</b>	<b>1,102,290</b>	<b>3,468,495</b>	<b>(330,768)</b>	<b>541,181</b>	<b>8,155,949</b>	<b>782,516</b>	<b>(358,933)</b>	<b>(42,451)</b>	<b>-</b>	<b>80,601,789</b>
<b>Net Assets (Deficit), end of year</b>	<b>\$ 2,472,922</b>	<b>\$ 65,359,607</b>	<b>\$ 3,895,821</b>	<b>\$ 954,656</b>	<b>\$ 5,004,771</b>	<b>\$ (193,047)</b>	<b>\$ 678,757</b>	<b>\$ 8,879,649</b>	<b>\$ 941,129</b>	<b>\$ 1,870,731</b>	<b>\$ (522,229)</b>	<b>\$ -</b>	<b>\$ 89,342,767</b>

**PaintCare Inc.**

Schedule of Activities, Organized by Program  
For the Year Ended December 31, 2020

	Oregon	California	Connecticut	Rhode Island	Minnesota	Vermont	Maine	Colorado	District of Columbia	Washington	New York	General and Administrative	Total
<b>Operating Revenue and Support</b>													
Paint recovery fees	\$ 6,391,504	\$ 37,953,882	\$ 3,860,401	\$ 1,034,940	\$ 8,029,305	\$ 1,003,047	\$ 1,628,474	\$ 7,581,223	\$ 624,252	\$ -	\$ -	\$ -	68,107,028
<b>Total operating revenue and support</b>	<b>6,391,504</b>	<b>37,953,882</b>	<b>3,860,401</b>	<b>1,034,940</b>	<b>8,029,305</b>	<b>1,003,047</b>	<b>1,628,474</b>	<b>7,581,223</b>	<b>624,252</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>68,107,028</b>
<b>Expenses</b>													
Program and delivery services:													
Collection support	16,389	3,016,941	441,778	118,762	347,899	65,962	138,956	439,593	29,239	1,989	-	-	4,617,508
Transportation and processing	4,280,130	21,897,673	2,154,995	448,261	4,064,857	576,586	791,393	3,909,731	208,547	-	-	-	38,332,173
Communications	33,851	2,428,492	124,160	73,060	76,892	1,608	1,315	733,929	161,728	19,256	1,178	-	3,655,469
Legal fees	-	5,784	-	-	-	-	-	5,794	1,913	81	13,617	-	27,189
State agency administrative fees	40,000	402,584	22,400	-	17,171	30,000	78,919	120,000	26,468	22,700	10,000	-	770,242
Other program expenses	142,317	1,020,303	113,559	39,361	252,128	44,274	93,525	206,861	14,410	58,886	17,656	-	2,003,280
<b>Total program and delivery services</b>	<b>4,512,687</b>	<b>28,771,777</b>	<b>2,856,892</b>	<b>679,444</b>	<b>4,758,947</b>	<b>718,430</b>	<b>1,104,108</b>	<b>5,415,908</b>	<b>442,305</b>	<b>102,912</b>	<b>42,451</b>	<b>-</b>	<b>49,405,861</b>
General and administrative:													
Legal fees	-	-	-	-	-	-	-	-	-	-	-	52,033	52,033
Management fees	-	-	-	-	-	-	-	-	-	-	-	2,230,558	2,230,558
Insurance	-	-	-	-	-	-	-	-	-	-	-	254,832	254,832
Other expense	-	-	-	-	-	-	-	-	-	-	-	2,012,566	2,012,566
<b>Total general and administrative</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>4,549,989</b>	<b>4,549,989</b>
<b>Total expenses</b>	<b>4,512,687</b>	<b>28,771,777</b>	<b>2,856,892</b>	<b>679,444</b>	<b>4,758,947</b>	<b>718,430</b>	<b>1,104,108</b>	<b>5,415,908</b>	<b>442,305</b>	<b>102,912</b>	<b>42,451</b>	<b>4,549,989</b>	<b>53,955,850</b>
<b>Change in Net Assets from Operations</b>	<b>1,878,817</b>	<b>9,182,105</b>	<b>1,003,509</b>	<b>355,496</b>	<b>3,270,358</b>	<b>284,617</b>	<b>524,366</b>	<b>2,165,315</b>	<b>181,947</b>	<b>(102,912)</b>	<b>(42,451)</b>	<b>(4,549,989)</b>	<b>14,151,178</b>
<b>Non-Operating Activity</b>													
Investment return, net	-	-	-	-	-	-	-	-	-	-	-	4,336,103	4,336,103
<b>Change in Net Assets Before Allocation of General and Administrative Activities</b>	<b>1,878,817</b>	<b>9,182,105</b>	<b>1,003,509</b>	<b>355,496</b>	<b>3,270,358</b>	<b>284,617</b>	<b>524,366</b>	<b>2,165,315</b>	<b>181,947</b>	<b>(102,912)</b>	<b>(42,451)</b>	<b>(213,886)</b>	<b>18,487,281</b>
General and administrative allocation	(286,341)	(2,784,419)	(267,134)	(78,671)	(396,424)	(46,769)	(99,284)	(375,890)	(44,974)	(170,083)	-	4,549,989	-
Investment allocation	-	3,599,655	-	-	196,007	(14,807)	-	509,161	46,087	-	-	(4,336,103)	-
<b>Total Change in Net Assets</b>	<b>1,592,476</b>	<b>9,997,341</b>	<b>736,375</b>	<b>276,825</b>	<b>3,069,941</b>	<b>223,041</b>	<b>425,082</b>	<b>2,298,586</b>	<b>183,060</b>	<b>(272,995)</b>	<b>(42,451)</b>	<b>-</b>	<b>18,487,281</b>
<b>Net Assets (Deficit), beginning of year</b>	<b>205,627</b>	<b>51,677,996</b>	<b>3,073,695</b>	<b>825,465</b>	<b>398,554</b>	<b>(553,809)</b>	<b>116,099</b>	<b>5,857,363</b>	<b>599,456</b>	<b>(85,938)</b>	<b>-</b>	<b>-</b>	<b>62,114,508</b>
<b>Net Assets (Deficit), end of year</b>	<b>\$ 1,798,103</b>	<b>\$ 61,675,337</b>	<b>\$ 3,810,070</b>	<b>\$ 1,102,290</b>	<b>\$ 3,468,495</b>	<b>\$ (330,768)</b>	<b>\$ 541,181</b>	<b>\$ 8,155,949</b>	<b>\$ 782,516</b>	<b>\$ (358,933)</b>	<b>\$ (42,451)</b>	<b>\$ -</b>	<b>\$ 80,601,789</b>

## Appendix C



# Recycle

WITH **PaintCare**



## A Program to Manage Leftover Paint

*Each year about 800 million gallons of architectural paint are sold in the United States. Did you know that about 10 percent goes unused and is available for recycling?*

The District of Columbia's paint stewardship law requires the paint manufacturing industry to develop a financially sustainable and environmentally responsible program to manage postconsumer (leftover) architectural paint. Paint manufacturers established PaintCare, a nonprofit organization, to run paint stewardship programs in states with applicable laws.

The program includes education about buying the right amount of paint, tips for using up remaining paint, and setting up convenient recycling locations throughout the state.

## PaintCare Products

*These products have a fee when you buy them and are accepted for drop-off at no additional cost:*

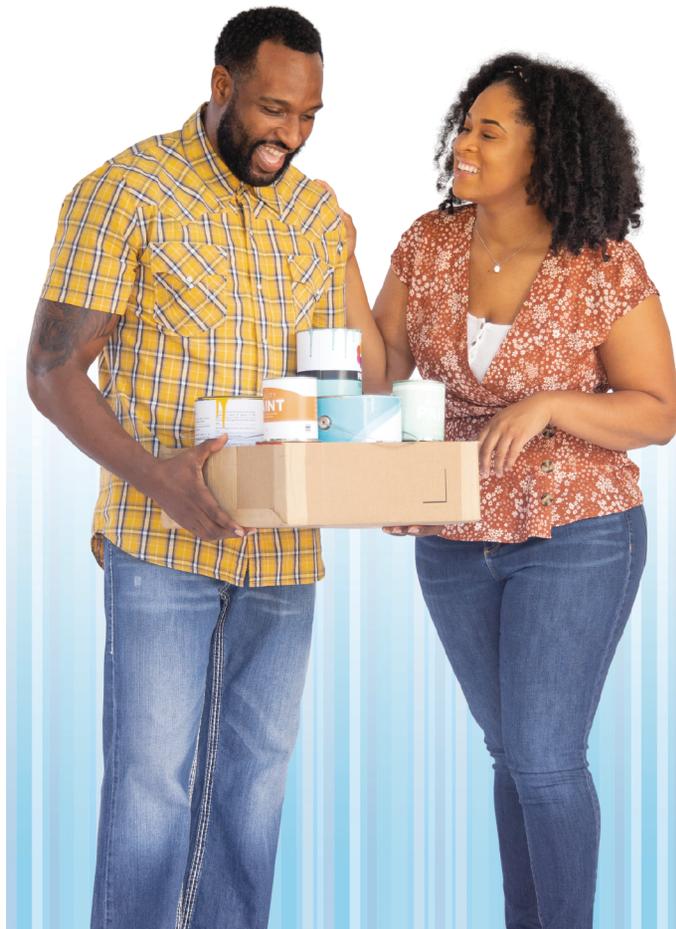
- Interior and exterior architectural paints: latex, acrylic, water-based, alkyd, oil-based, enamel (including textured coatings)
- Deck coatings, floor paints (including elastomeric)
- Primers, sealers, undercoaters
- Stains
- Shellacs, lacquers, varnishes, urethanes (single component)
- Waterproofing concrete/masonry/wood sealers and repellents (not tar or bitumen-based)
- Metal coatings, rust preventatives
- Field and lawn paints

*Leaking, unlabeled, and empty containers are not accepted at drop-off sites.*

## Non-PaintCare Products

- Paint thinners, mineral spirits, solvents
- Aerosol paints (spray cans)
- Auto and marine paints
- Art and craft paints
- Caulk, epoxies, glues, adhesives
- Paint additives, colorants, tints, resins
- Wood preservatives (containing pesticides)
- Roof patch and repair
- Asphalt, tar, and bitumen-based products
- 2-component coatings
- Deck cleaners
- Traffic and road marking paints
- Industrial Maintenance (IM) coatings
- Original Equipment Manufacturer (OEM) (shop application) paints and finishes

For information about recycling and proper disposal of non-PaintCare products, please contact the District's Department of Public Works.



## Places to Take Leftover Paint

Paint recycling is more convenient with PaintCare. We set up paint drop-off sites throughout the District. To find your nearest drop-off site, use PaintCare's search tool at [www.paintcare.org](http://www.paintcare.org) or call our hotline at (855) PAINT09.

## How to Recycle

PaintCare sites accept all brands of leftover house paint, stain, and varnish, whether recently used or many years old. Containers must be five gallons or smaller, and some types of paint are not accepted. See back panel for a list of what PaintCare accepts for recycling.

All PaintCare drop-off sites accept up to five gallons of paint per visit. Some sites accept more. Please call sites in advance to make sure they can accept the amount of paint you would like to recycle.

Make sure all paint containers have lids and original labels, and load them securely in your vehicle. Take them to a drop-off site during their regular business hours. We'll take it from there.



## What Happens to the Paint?

PaintCare makes sure that your leftover paint is remixed into recycled paint, used as a fuel, made into other products, or is properly disposed if no other beneficial use for it can be found.

## Who Can Use the Program?

Households may drop off as much latex or oil-based paint as the site is willing to accept.

Businesses may drop off any amount of latex-based paint the site is willing to accept. To use the PaintCare program for oil-based paint, a business must qualify as an exempt generator under federal and any analogous state hazardous waste generator rules. Please visit [www.paintcare.org/VSQG](http://www.paintcare.org/VSQG) for more information on exempt generator rules. If your business does not qualify as an exempt generator, it will not be able to use the program for oil-based paint, but it can still use the program for latex products. Painting contractors based outside of the District may use PaintCare drop-off sites for paint purchased on behalf of customers in the District.

## Do You Accept Large Volumes of Paint?

If you have at least 100 gallons of paint to recycle at your business or home, ask about our free large volume pickup service. Please visit [www.paintcare.org](http://www.paintcare.org) for more details or to request a pickup.



## PaintCare Fee

PaintCare is funded by a fee paid by paint manufacturers for each can of paint sold in the state. Manufacturers pass the fee to retailers, who then apply it to the price of paint. Retailers are encouraged to show the fee on customer receipts. The fee is based on the size of the container as follows:

\$ 0.00	Half pint or smaller
\$ 0.45	Larger than half pint up to smaller than 1 gallon
\$ 0.95	1 gallon up to 2 gallons
\$ 1.95	Larger than 2 gallons up to 5 gallons

## Not a Deposit

The fee is not a deposit—it is part of the purchase price. The fee is used to fund the costs of running the program, including recycling, public education, staffing, and other expenses.

## Contact Us

To learn more or find a drop-off site, please visit [www.paintcare.org](http://www.paintcare.org) or call (855) PAINT09.



It's easy to recycle  
your leftover paint,  
stain, and varnish.

.....  
Find a drop-off site near you:  
**(855) PAINT09 | [paintcare.org](http://paintcare.org)**

Buy right.  
Use it up.  
Recycle the rest.

*Paint manufacturers created PaintCare, a nonprofit organization, to set up convenient places for you to recycle leftover paint. PaintCare provides environmentally sound and cost-effective recycling programs in states with paint stewardship laws.*

**LEARN MORE**

Visit [paintcare.org](http://paintcare.org) or follow us on Facebook for tips on how to buy the right amount of paint, store paint properly, use up leftover paint, and find a drop-off site. We also have a free pickup service for businesses or households with at least 100 gallons of paint to recycle.

xx-mcen-0521



# PaintCare™

RECYCLING MADE EASY

## About the Paint Recycling Program

Paint manufacturers created PaintCare, a nonprofit organization, to provide convenient places for households and businesses to recycle leftover paint. PaintCare sets up paint drop-off sites throughout states that pass paint stewardship laws.

### ✔ PAINTCARE PRODUCTS

These products have a fee when you buy them and are accepted for drop-off at no additional cost:

- Interior and exterior architectural paints: latex, acrylic, water-based, alkyd, oil-based, enamel (including textured coatings)
- Deck coatings, floor paints (including elastomeric)
- Primers, sealers, undercoaters
- Stains
- Shellacs, lacquers, varnishes, urethanes (single component)
- Waterproofing concrete/masonry/wood sealers and repellents (not tar or bitumen-based)
- Metal coatings, rust preventatives
- Field and lawn paints

*Leaking, unlabeled, and empty containers are not accepted at drop-off sites.*

### PAINTCARE FEE

The PaintCare fee is applied to the purchase price of architectural paint as required by law. The fee funds collection, transportation, and processing costs. The fee is based on container size as follows:

\$0.00	Half pint or smaller
\$0.45	Larger than half pint up to smaller than 1 gallon
\$0.95	1 gallon up to 2 gallons
\$1.95	Larger than 2 gallons up to 5 gallons

For more information or to find a place to take your unwanted paint for recycling, please ask for the PaintCare brochure, visit [paintcare.org](http://paintcare.org), or call (855) PAINT09.

### ✘ NON-PAINTCARE PRODUCTS

- Paint thinners, mineral spirits, solvents
- Aerosol paints (spray cans)
- Auto and marine paints
- Art and craft paints
- Caulk, epoxies, glues, adhesives
- Paint additives, colorants, tints, resins
- Wood preservatives (containing pesticides)
- Roof patch and repair
- Asphalt, tar, and bitumen-based products
- 2-component coatings
- Deck cleaners
- Traffic and road marking paints
- Industrial Maintenance (IM) coatings
- Original Equipment Manufacturer (OEM) (shop application) paints and finishes



# Counter Mat

## Recycle with PaintCare!



**Buy Right:** Consult with painting professionals and retailers to buy the right amount of paint and reduce potential waste.



**Use It Up:** Use up leftover paint on the surface you are painting, on additional painting projects around the house, or give it to someone else in your community.



**Recycle the Rest:** When you can't use up leftover paint, drop it off with PaintCare to get it recycled!

Visit [www.paintcare.org](http://www.paintcare.org) to find a year-round paint drop-off site near you or schedule a large volume pickup.



### What types of paint products can be recycled with PaintCare?

#### PAINTCARE PRODUCTS

The following are products included in the program. When purchased, the PaintCare fee is applied. These products are accepted at no additional cost when dropped off at PaintCare's participating drop-off sites.

- Interior and exterior architectural paints: latex, acrylic, water-based, alkyd, oil-based
- Deck coatings, floor paints (including textured coatings)
- Primers, sealers, undercoaters
- Stains
- Shellacs, lacquers, varnishes, urethanes (single component)
- Waterproofing concrete/masonry/wood sealers and repellents (not tar or bitumen-based)
- Metal coatings, rust preventatives
- Field and lawn paints

#### NON-PAINTCARE PRODUCTS

The following are non-PaintCare products and are not included in the program. When purchased, the PaintCare fee is not applied. They are not accepted at PaintCare's participating drop-off sites.

- Paint thinners, mineral spirits, solvents
- Aerosol paints (spray cans)
- Auto and marine paints
- Art and craft paints
- Caulk, epoxies, glues, adhesives
- Paint additives, colorants, tints, resins
- Wood preservatives (containing pesticides)
- Roof patch and repair
- Asphalt, tar, and bitumen-based products
- 2-component coatings
- Deck cleaners
- Traffic and road marking paints
- Industrial Maintenance (IM) coatings
- Original Equipment Manufacturing (OEM) (shop application) paints and finishes
- Containers that are leaking or empty, and containers without the original printed manufacturer's label are not accepted at retail drop-off sites

#### PROGRAM FUNDING

The PaintCare fee is applied to the purchase price of architectural paint sold in the District as required by law. The fee is based on container size:

Half pint or smaller	\$0.00
Larger than half pint up to smaller than 1 gallon	\$0.45
1 gallon up to 2 gallons	\$0.95
Larger than 2 gallons up to 5 gallons	\$1.95

# Recycle Paint at This Store



## ✓ PAINTCARE PRODUCTS

*Paint must be in sealed, original container with original manufacturer label.*

- House paint and primers (latex or oil-based)
- Stains
- Deck and concrete sealers
- Clear finishes (e.g., varnishes, shellac)

## ✗ NON-PAINTCARE PRODUCTS

- No leaking, unlabeled, or empty containers
- No aerosol spray paints
- No drums or containers larger than 5 gallons
- We cannot accept other hazardous waste or chemicals such as paint thinner, solvents, motor oil, spackle, glue, adhesive, roofing tar, pesticides, cleaning chemicals

**Paint is accepted during business hours only. Staff will check all products before accepting.**

For a complete list of PaintCare Products, please ask for the PaintCare brochure, visit [www.paintcare.org](http://www.paintcare.org), or call (855) PAINT09.





**PaintCare™**  
RECYCLING MADE EASY

# We are a PaintCare Partner

The fee on the sale  
of paint in the District  
funds our program.

*Recycle with PaintCare*

To learn more, visit [paintcare.org](http://paintcare.org)  
or call (855) PAINT09.





**PaintCare™**  
RECYCLING MADE EASY

## ✓ PaintCare Products

*These products have a fee when you buy them and are accepted for drop-off at no additional cost:*

- Interior and exterior architectural paints: latex, acrylic, water-based, alkyd, oil-based, enamel (including textured coatings)
- Deck coatings, floor paints (including elastomeric)
- Primers, sealers, undercoaters
- Stains
- Shellacs, lacquers, varnishes, urethanes (single component)
- Waterproofing concrete/masonry/wood sealers and repellents (not tar or bitumen-based)
- Metal coatings, rust preventatives
- Field and lawn paints

Products must be in original containers with original labels.

Latex paint that is dried out and "rock hard" is also acceptable.

## ✗ Non-PaintCare Products

*These products do not have a fee when purchased and are not accepted at drop-off sites:*

- Paint thinners, mineral spirits, solvents
- Aerosol paints (spray cans)
- Auto and marine paints
- Arts and crafts paints
- Caulk, epoxies, glues, adhesives
- Paint additives, colorants, tints, resins
- Wood preservatives (containing pesticides)
- Roof patch and repair
- Asphalt, tar, and bitumen-based products
- 2-component coatings
- Deck cleaners
- Traffic and road marking paints
- Industrial Maintenance (IM) coatings
- Original Equipment Manufacturer (OEM) (shop application) paints and finishes

Leaking, unlabeled, and empty containers are not accepted at drop-off sites.

To learn more, please call **(855) PAINT09** or visit [www.paintcare.org](http://www.paintcare.org)

**See a staff member for assistance before dropping off paint for recycling.**



XX-MAR-2021

**NO DUMPING**

**STOP!**  
**IT'S ILLEGAL**  
**to dump or abandon**  
**Paint, Oil, or other**  
**Hazardous Waste**



**THIS AREA MAY BE UNDER**  
**VIDEO SURVEILLANCE**

**Violators Will Be Prosecuted**

## Large Volume Pickup (LVP) Service

Updated — February 2022



PaintCare offers a free pickup service to painting contractors, property managers, and others with large amounts of leftover architectural paint.

### Who Is PaintCare?

PaintCare is a nonprofit organization established by the American Coatings Association to operate paint stewardship programs on behalf of paint manufacturers in states that pass paint stewardship laws .

In states with a paint stewardship program (see [www.paintcare.org/states](http://www.paintcare.org/states)), PaintCare's primary effort is to set up conveniently located drop-off sites—places where households and businesses may take their unwanted paint for no charge. Sites set their own limits on the volume of paint they accept from customers per visit, usually from 5 to 20 gallons. To find a drop-off site near you, please use PaintCare's site locator at [www.paintcare.org](http://www.paintcare.org) or call (855) PAINT09.

### Large Volume Pickups

In states where PaintCare operates a paint stewardship program, those who have accumulated a large volume of paint may be eligible for PaintCare's large volume pickup service (LVP). Large volume means 100 or more gallons, measured by container size, not liquid volume. On a case-by-case basis, PaintCare may approve a pickup for less than 100 gallons. After two or three pickups, you may be switched to a repeat pickup service (see next page).

### Drums and Bulked Paint Are Not Accepted

PaintCare only accepts paint in containers that are 5 gallons or smaller in size. Leave paint in original cans with original labels; do not combine or bulk paint from small cans into larger ones. If you have unwanted paint in drums or containers larger than 5 gallons, please contact a paint recycling company or a hazardous waste transportation company to assist you.

### HOW TO REQUEST AN LVP

- 1. Sort and count your paint**  
Tally the number of each container size and the type of products you have, sorted into two categories: (1) water-based paints and stains, and (2) oil-based paint and stains and any other program products (sealers and clear top-coat products, such as varnish and shellac).
- 2. Fill out the request form**  
Fill out the Large Volume Pickup Request Form on our website ([www.paintcare.org/pickup](http://www.paintcare.org/pickup)). Upon request, the form is also available as a PDF and can be returned to PaintCare by email or regular mail. Call PaintCare to request the printable form.

### Scheduling

After reviewing your form, PaintCare staff will either approve your site for a pickup or inform you of the best place to take your paint if you do not meet the requirements. If approved, you will be put in contact with our licensed hauler to schedule a pickup. It may be several weeks before your pickup occurs.

### On the Day of Your Pickup

Sort your products into the two categories noted above and store them in an area that has easy access for the hauler. If the paint is far from where the hauler parks, the path between should be at least four feet wide to accommodate movement of the paint collection bins.



The hauler is responsible for packing the paint into the bins. Once your paint is properly packed and loaded onto the hauler's truck, you will sign a shipping document and receive a copy for your records. Your paint will then be taken to an authorized processing facility for recycling.

### Repeat Service for LVPs

For businesses that generate large volumes of unwanted paint on a regular basis, a service for recurring direct pickups is available. With this service, you will be provided with reusable collection bins and can request a pickup when at least three bins are filled. Your full bins will be swapped with empty bins each time a pickup occurs. You will be required to sign a contract with PaintCare, and PaintCare will provide onsite training on how to properly pack the paint.

### Business Limits

To use the PaintCare program for oil-based paint, a business must qualify as an exempt generator under federal and any analogous state hazardous waste generator rules. Please visit [www.paintcare.org/VSQG](http://www.paintcare.org/VSQG) for more information on exempt generator rules. If your business does not qualify as an exempt generator, it will not be able to use the program for oil-based paint, but it can still use the program for latex products. (Non-exempt generators will be able to use the program under development in New York. Contact PaintCare for details about the New York program.)

### If You Have Products We Don't Accept

PaintCare does not accept certain paint products (such as aerosols and automotive finishes) or other hazardous waste. If you have solvents, thinners, pesticides, or any non-PaintCare products (see list to right for examples), we recommend that households contact their local household hazardous waste (HHW) program. Some HHW programs also allow businesses to use their program for a modest fee. Otherwise, businesses should contact a licensed hazardous waste transportation company.

### What Products Are Covered?

The products accepted by the PaintCare program are the same products that have a fee when they are sold. PaintCare products include interior and exterior architectural coatings sold in container sizes of five gallons or less. They do not include aerosol products (spray cans), industrial maintenance (IM), original equipment manufacturer (OEM), or specialty coatings.

#### PAINTCARE PRODUCTS

- Interior and exterior architectural paints: latex, acrylic, water-based, alkyd, oil-based, enamel (including textured coatings)
- Deck coatings, floor paints
- Primers, sealers, undercoaters
- Stains
- Shellacs, lacquers, varnishes, urethanes
- Waterproofing concrete/masonry/wood sealers and repellents (not tar or bitumen-based)
- Metal coatings, rust preventatives
- Field and lawn paints

#### NON-PAINTCARE PRODUCTS

- Paint thinners, mineral spirits, solvents
- Aerosol paints (spray cans)
- Auto and marine paints
- Art and craft paints
- Caulking compounds, epoxies, glues, adhesives
- Paint additives, colorants, tints, resins
- Wood preservatives (containing pesticides)
- Roof patch and repair
- Asphalt, tar, and bitumen-based products
- 2-component coatings
- Deck cleaners
- Traffic and road marking paints
- Industrial Maintenance (IM) coatings
- Original Equipment Manufacturer (OEM) (shop application) paints and finishes

## Information for Painting Contractors

Updated — December 2021



### How do paint stewardship laws affect painting contractors?

#### PaintCare

PaintCare is a nonprofit organization established by the American Coatings Association to implement manufacturer-led paint stewardship programs in states that pass paint stewardship laws. PaintCare currently operates programs in California, Colorado, Connecticut, District of Columbia, Maine, Minnesota, Oregon, Rhode Island, Vermont, and Washington, and is developing a program for New York.

#### Paint Drop-Off Sites

The primary requirement of paint stewardship laws is for paint manufacturers to set up paint drop-off sites at retailers and other locations where households and businesses can take postconsumer (leftover) architectural paint, free of charge. Most drop-off sites are paint and hardware stores; others are waste transfer stations, recycling centers, landfills, and household hazardous waste (HHW) facilities. Participation as a drop-off site is voluntary. There are more than 2,000 drop-off sites across all PaintCare programs. To find a drop-off location, visit [www.paintcare.org](http://www.paintcare.org).

#### Fee and Funding

As required by laws in PaintCare jurisdictions, the program is funded by a fee (known as the PaintCare fee) that must be added by manufacturers to the wholesale price of all architectural paint sold in the state, including paint sold in stores and online. This fee is paid by manufacturers to PaintCare to fund program operations including paint collection and recycling, consumer education, and program administration. Displaying the fee on receipts is optional for retailers; however, PaintCare encourages retailers to show the fee to inform consumers about the program.

(See reverse for complete listing of fees by state.)

#### Recommendations for Contractors

##### Preparing Estimates

When estimating jobs, contractors should take the PaintCare fee into account by checking with suppliers to make sure their quotes for paint products include the fee.

##### Pass Fee to Customers

PaintCare suggests that painting contractors pass on the fee to customers in order to recoup the fee they pay. Tell customers that quotes include the PaintCare fee and that the fee funds a statewide paint recycling program.

##### Convenient Paint Drop-Off Sites

With paint drop-off sites conveniently located throughout PaintCare states, anyone can drop off their leftover paint year-round. Many contractors report clearing out their storage spaces and no longer stockpiling paint. Contractors now have an answer for customers who ask what to do with old paint they no longer want; they can recommend that they use PaintCare drop-off sites too.

Most drop-off sites take 5 gallons per customer per trip, though some take more. All retail drop-off sites take paint from businesses, although some transfer stations and household hazardous waste programs only serve households. Always call a drop-off site ahead of visiting to make sure they have space for your volume and to confirm they take paint from businesses.

##### Pickup Service for Large Volumes

Painting contractors with at least 100 gallons of leftover paint to recycle may qualify to have their paint picked up by PaintCare for free. To learn more about this service or to request an appointment, visit [www.paintcare.org/pickup](http://www.paintcare.org/pickup) or call (855) PAINT09.

##### Business Limits

To use the PaintCare program for oil-based paint, a business must qualify as an exempt generator under federal and any analogous state hazardous waste generator rules. Please visit [www.paintcare.org/VSQG](http://www.paintcare.org/VSQG) for more information on exempt generator rules. If your business does not qualify as an exempt generator, it will not be able to use the program for oil-based paint, but it can still use the program for latex products. (Non-exempt generators will be able to use the program under development in New York. Contact PaintCare for details about the New York program.)

## What Are the Fee Amounts?

The PaintCare fee is based on container size and varies from one program to another:

### California and Colorado

- \$ 0.00 — Half pint or smaller
- \$ 0.35 — Larger than half pint up to smaller than 1 gallon
- \$ 0.75 — 1 gallon
- \$ 1.60 — Larger than 1 gallons up to 5 gallons

### Connecticut, Maine, Rhode Island

- \$ 0.00 — Half pint or smaller
- \$ 0.35 — Larger than half pint up to smaller than 1 gallon
- \$ 0.75 — 1 gallon up to 2 gallons
- \$ 1.60 — Larger than 2 gallons up to 5 gallons

### District of Columbia

- \$ 0.00 — Half pint or smaller
- \$ 0.45 — Larger than half pint up to smaller than 1 gallon
- \$ 0.95 — 1 gallon up to 2 gallons
- \$ 1.95 — Larger than 2 gallons up to 5 gallons

### Minnesota and Vermont

- \$ 0.00 — Half pint or smaller
- \$ 0.49 — Larger than half pint up to smaller than 1 gallon
- \$ 0.99 — 1 gallon up to 2 gallons
- \$ 1.99 — Larger than 2 gallon up to 5 gallons

### New York, Oregon, Washington

- \$ 0.00 — Half pint or smaller
- \$ 0.45 — Larger than half pint up to smaller than 1 gallon
- \$ 0.95 — 1 gallon up to 2 gallons
- \$ 1.95 — Larger than 2 gallon up to 5 gallons

## What Products Are Covered?

The products accepted at PaintCare drop-off sites are the same products that have a fee when they are sold. PaintCare products include interior and exterior architectural coatings sold in containers of five gallons or less. They do not include aerosol products (spray cans), industrial maintenance (IM), original equipment manufacturer (OEM), or specialty coatings.

### PAINTCARE PRODUCTS

- Interior and exterior architectural paints: latex, acrylic, water-based, alkyd, oil-based, enamel (including textured coatings)
- Deck coatings, floor paints
- Primers, sealers, undercoaters
- Stains
- Shellacs, lacquers, varnishes, urethanes
- Waterproofing concrete/masonry/wood sealers and repellents (not tar or bitumen-based)
- Metal coatings, rust preventatives
- Field and lawn paints

### NON-PAINTCARE PRODUCTS

- Paint thinners, mineral spirits, solvents
- Aerosol paints (spray cans)
- Auto and marine paints
- Art and craft paints
- Caulking compounds, epoxies, glues, adhesives
- Paint additives, colorants, tints, resins
- Wood preservatives (containing pesticides)
- Roof patch and repair
- Asphalt, tar, and bitumen-based products
- 2-component coatings
- Deck cleaners
- Traffic and road marking paints
- Industrial Maintenance (IM) coatings  
Original Equipment Manufacturer (OEM) (shop application) paints and finishes

## Become a Retail Drop-Off Site for Paint

Updated — January 2022



PaintCare makes it easy for paint retailers to provide a convenient and valuable service for their community.

Funding for the program comes from a fee applied to the price of architectural paint sold in these states.

PaintCare is a nonprofit organization established by the American Coatings Association to implement manufacturer-led paint stewardship programs in states that pass paint stewardship laws. PaintCare currently operates programs in California, Colorado, Connecticut, District of Columbia, Maine, Minnesota, Oregon, Rhode Island, Vermont, and Washington, and is developing a program for New York.

### Paint Drop-Off Sites

The primary requirement of paint stewardship laws is for paint manufacturers to set up paint drop-off sites at retailers and other locations where households and businesses can take postconsumer (leftover) architectural paint, free of charge.

Most drop-off sites are paint and hardware stores; others are waste transfer stations, recycling centers, landfills, and household hazardous waste (HHW) facilities. Participation as a drop-off site is voluntary. There are more than 2,000 drop-off sites across all PaintCare programs.

All retailers in active PaintCare states should be aware of the program, that the PaintCare fee is applied to the price of architectural paint products, and that drop-off sites are available throughout the state.

### Benefits to Retailers and Their Customers

There are many benefits to becoming a paint drop-off site. As a participating retailer, you will:

- Make recycling of leftover paint more convenient for your customers
- Support the paint industry's effort to lead the way in being responsible for end-of-life management of its products
- Promote your store as environmentally responsible
- Increase customer foot traffic and sales opportunities
- Help relieve local government of their cost of managing leftover paint
- Help your state conserve resources, keep paint out of the waste stream, and prevent the improper disposal of paint in your community

### Become a Paint Drop-Off Site

Retailers interested in becoming drop-off sites can fill out the Interest Form available at [www.paintcare.org/drop-off-site-interest-form/](http://www.paintcare.org/drop-off-site-interest-form/).



## PaintCare Drop-Off Sites Receive

- Reusable bins for storing collected PaintCare products
- Transportation and recycling of the collected PaintCare products
- Training materials and staff training at your site
- Program brochures, signage, and customer education materials
- Paint spill kits
- Listing of your store as a drop-off site on our website and in advertisements and promotional materials

## Drop-Off Site Responsibilities

- Provide secure storage area for paint collection bins
- Accept all brands of leftover PaintCare products from the public during regular business hours
- Place only PaintCare products in reusable collection bins, taking care not to open containers
- Keep bins neat and properly packed
- Complete minimal paperwork related to tracking outgoing paint shipments
- Ensure all staff maintain training on PaintCare program guidelines and operating procedures
- Display “drop-off site” signs in store window and provide consumers education materials about the program



## What Products Are Covered?

The products accepted at PaintCare drop-off sites are the same products that have a fee when they are sold. PaintCare products include interior and exterior architectural coatings sold in container sizes of five gallons or less. They do not include aerosol products (spray cans), industrial maintenance (IM), original equipment manufacturer (OEM), or specialty coatings.

### PAINTCARE PRODUCTS

- Interior and exterior architectural paints: latex, acrylic, water-based, alkyd, oil-based, enamel (including textured coatings)
- Deck coatings, floor paints
- Primers, sealers, undercoaters
- Stains
- Shellacs, lacquers, varnishes, urethanes
- Waterproofing concrete/masonry/wood sealers and repellents (not tar or bitumen-based)
- Metal coatings, rust preventatives
- Field and lawn paints

### NON-PAINTCARE PRODUCTS

- Paint thinners, mineral spirits, solvents
- Aerosol paints (spray cans)
- Auto and marine paints
- Art and craft paints
- Caulking compounds, epoxies, glues, adhesives
- Paint additives, colorants, tints, resins
- Wood preservatives (containing pesticides)
- Roof patch and repair
- Asphalt, tar, and bitumen-based products
- 2-component coatings
- Deck cleaners
- Traffic and road marking paints
- Industrial Maintenance (IM) coatings
- Original Equipment Manufacturer (OEM) (shop application) paints and finishes

## How Does the District of Columbia Paint Stewardship Program Affect Paint Retailers?

Updated — December 2021



The District of Columbia's paint stewardship law requires a fee to be applied to the price of architectural paint sold in the District. Retail stores must pass the fee on to consumers and may volunteer to be a drop-off site. The program started in November 2016.

### PaintCare

PaintCare is a nonprofit organization established by the American Coatings Association to implement manufacturer-led paint stewardship programs in states that pass paint stewardship laws. PaintCare currently operates programs in California, Colorado, Connecticut, District of Columbia, Maine, Minnesota, Oregon, Rhode Island, Vermont, and Washington, and is developing a program for New York.

### Paint Drop-Off Sites

The primary requirement of paint stewardship laws is for paint manufacturers to set up paint drop-off sites at retailers and other locations where households and businesses can take postconsumer (leftover) architectural paint, free of charge. PaintCare has established more than 2,000 paint drop-off sites across its programs. Most sites are paint and hardware stores, as well as government run waste collection facilities.

### Participation as a Drop-Off Site is Voluntary

Paint retailers are encouraged to participate as drop-off sites. Participating as a drop-off site can increase foot traffic and provide an environmentally responsible service for the community by making it convenient for their customers to recycle leftover paint.

Store staff will screen and accept paint from the public. All supplies, including collection bins, as well as transportation and recycling of the paint, and site training, will be provided by the PaintCare program. PaintCare also promotes sites to the local community.

### Become a Paint Drop-off Site

Retailers interested in becoming drop-off sites can fill out the Interest Form available at [www.paintcare.org/drop-off-site-interest-form/](http://www.paintcare.org/drop-off-site-interest-form/).



### REQUIREMENTS OF RETAILERS

#### 1. Check Registered Manufacturers and Brands

Retailers may not sell architectural paints in the District of Columbia that are not registered. Paint manufacturers must register their company with PaintCare, and they must register all architectural paint brands they sell in the state. PaintCare publishes lists of registered manufacturers and brands so that retailers can check to see that the products they sell are registered. Please visit [paintcare.org/manufacturers](http://paintcare.org/manufacturers) for current registration lists.

#### 2. Pass on the PaintCare Fee

State law requires that a stewardship fee (PaintCare fee) is applied by manufacturers to the wholesale price of architectural paint sold in store and online in the District of Columbia. This fee pays for all aspects of running the program. This fee is not a tax.

The fee is remitted by manufacturers to PaintCare. Manufacturers then pass to their dealers and retailers, who add it to the wholesale price covered products. Retailers should see the PaintCare fee on invoices from suppliers.

The law also requires that retailers and distributors apply the fee to the price of architectural paint they sell. The fee paid by customers to the retailers offsets the fee charged to the retailers. This ensures a level playing field for all parties.

## COMMON QUESTIONS

### How much is the fee?

The fee is by container size, as follows:

\$ 0.00 — Half pint or smaller

\$ 0.45 — Larger than half pint up to smaller than 1 gallon

\$ 0.95 — 1 gallon up to 2 gallons

\$ 1.95 — Larger than 2 gallons up to 5 gallons

### How is the fee calculated?

The fee is set to cover the cost of a fully operating program. PaintCare estimated the annual program expenses and sales of architectural paint in the District of Columbia and determined a fee structure that provides the revenue needed to fund the program. PaintCare is a nonprofit organization and operates programs on a state-by-state basis, so the fee may increase or decrease in the future and is different from state to state.

### Is sales tax applied to the fee itself?

Yes, the fee is part of the purchase price; therefore, sales tax is collected on the fee.

### Is the fee a deposit to be returned to customers?

**The fee is not a deposit.** The fee is used entirely to cover the expenses of running the program. The fee is not given back as a deposit for the return of paint or empty paint cans.

### Are we required to show the fee on receipts?

No, but most stores show the fee in order to explain the price increase. PaintCare encourages retailers to show the fee to aid in customer education and provide consistency across the program.

### Do we refund the fee if a product is returned?

Yes, the fee should be refunded because it is part of the purchase price.

### How does the public know about the fee?

PaintCare provides printed materials for retailers to distribute to the public to help explain the purpose of the fee, how the program works, and how to find a paint drop-off site. Translated materials are available in Spanish and over two dozen other languages, provided upon request. Additional materials can be ordered as needed for no charge. In addition to retailers, PaintCare works with contractor associations to inform professional painting contractors and conducts general outreach campaigns that may include digital and online advertising, direct mail, newspaper, radio, and television.

### What products are covered?

Architectural paints include most house paints, stains, and clear coatings (e.g., varnish and shellac). For a definition of architectural paint for the purposes of this program or for examples of PaintCare and non-PaintCare products, please contact PaintCare or visit [www.paintcare.org](http://www.paintcare.org).

### Contact

Fred Gabriel  
District of Columbia Program Manager  
(202) 317-0592  
[fgabriel@paint.org](mailto:fgabriel@paint.org)

## About the PaintCare Fee

Updated — December 2021



Paint stewardship laws require retailers to add a fee to architectural paint products and make sure they are not selling unregistered brands of architectural paint.

### PaintCare

PaintCare is a nonprofit organization established by the American Coatings Association to implement manufacturer-led paint stewardship programs in states that pass paint stewardship laws. PaintCare currently operates programs in California, Colorado, Connecticut, District of Columbia, Maine, Minnesota, Oregon, Rhode Island, Vermont, and Washington, and is developing a program for New York. The main goal of PaintCare is to decrease paint waste and recycle more postconsumer paint by setting up convenient drop-off sites in each state.

### 1. What is the recovery fee and how does it work?

The PaintCare program is funded through a paint stewardship fee called the PaintCare fee. The PaintCare fee is applied to the purchase price of architectural paint. The fee funds collection, transportation, and processing of unused postconsumer (leftover) architectural paint, public education about proper paint management, and administrative costs. The fee is paid to PaintCare by paint manufacturers. This fee is then added to the wholesale and retail purchase price of paint, passing the cost of managing postconsumer paint to everyone who purchases paint. This reduces local and state government costs for paint management and provides a funding source for a more convenient, statewide paint management program.

### 2. Do retailers have to pass on the fee?

Yes, each state or jurisdiction's law requires retailers to pass on the fee to consumers, ensuring a level playing field for all parties. This requirement includes paint sold online on any e-commerce websites.

### 3. How much is the fee?

The PaintCare fee is based on container size and varies from one program to another:

#### California and Colorado

- \$ 0.00 — Half pint or smaller
- \$ 0.35 — Larger than half pint up to smaller than 1 gallon
- \$ 0.75 — 1 gallon
- \$ 1.60 — Larger than 1 gallon up to 5 gallons

#### Connecticut, Maine, Rhode Island

- \$ 0.00 — Half pint or smaller
- \$ 0.35 — Larger than half pint up to smaller than 1 gallon
- \$ 0.75 — 1 gallon up to 2 gallons
- \$ 1.60 — Larger than 2 gallons up to 5 gallons

#### District of Columbia

- \$ 0.00 — Half pint or smaller
- \$ 0.45 — Larger than half pint up to smaller than 1 gallon
- \$ 0.95 — 1 gallon up to 2 gallons
- \$ 1.95 — Larger than 2 gallons up to 5 gallons

#### Minnesota and Vermont

- \$ 0.00 — Half pint or smaller
- \$ 0.49 — Larger than half pint up to smaller than 1 gallon
- \$ 0.99 — 1 gallon up to 2 gallons
- \$ 1.99 — Larger than 2 gallons up to 5 gallons

#### New York, Oregon, Washington

- \$ 0.00 — Half pint or smaller
- \$ 0.45 — Larger than half pint up to smaller than 1 gallon
- \$ 0.95 — 1 gallon up to 2 gallons
- \$ 1.95 — Larger than 2 gallons up to 5 gallons

### Recommendations for Contractors

#### Preparing Estimates

When estimating jobs, contractors should take the PaintCare fee into account by checking with suppliers to make sure their quotes for paint products include the fee.

#### Pass Fee to Customers

PaintCare suggests that painting contractors pass on the fee to customers in order to recoup the fee they pay. Tell customers that quotes include the PaintCare fee and that the fee funds a statewide paint recycling program.

#### **4. How is the fee initially calculated?**

When a new program starts, the fee is set to cover the cost of a fully implemented program. PaintCare estimates annual sales of paint in each state and then divides the cost of the program in that state by the number of containers sold in that state. Next, the fee is adjusted based on container size by taking into consideration the typical percentage of unused paint for each size (e.g., the percentage of unused paint from one 5 gallon container is typically less than from five 1 gallon containers).

PaintCare is a nonprofit organization, so the fee may be decreased if set at a level beyond what is needed to cover program expenses. Likewise, the fee may be increased if PaintCare does not collect enough revenue to cover the costs to operate the state program.

#### **5. Are retailers required to show the fee on receipts?**

While it's not required, PaintCare encourages retailers to list the PaintCare fee on purchase receipts to aid in consumer education, and most stores do so.

#### **6. Is the fee taxable?**

Yes, the fee is part of the purchase price of paint. Sales tax is collected on the fee in most cases, except in Oregon, a state that does not have a sales tax, and Maine, per supplemental legislation.

#### **7. Is the fee to be applied to paint sold to customers who are exempt from sales tax?**

Yes, government agencies and other organizations that are exempt from sales tax in PaintCare States must still pay the fee, because it is part of the price of paint. However, the fee, like the rest of the product price, should not be taxed for sales tax-exempt organizations.

#### **8. Is the fee a deposit that is returned to customers when they bring paint to a drop-off site?**

No, the fee is not a deposit. The fee is used entirely to cover the cost of running the program.

#### **9. Do retailers return the fee if someone returns a product?**

Yes. The fee should be returned as part of the purchase price.

#### **10. How does the public know about the fee?**

PaintCare provides public education materials to retailers. These materials explain the purpose of the fee, where to take paint for recycling, and other information about the program. When a new state program begins, PaintCare mails a package of materials to retailers. As needed, retailers may order additional free materials from PaintCare at any time. In addition to retailer information, PaintCare works with contractor associations to provide information to trade painters and conducts general outreach including newspaper, radio, television, and online advertising.

#### **11. How do we as retailers know what products to put the fee on?**

Suppliers' invoices should indicate that you are being charged the fee, so you simply pass on the fee for those items. Additionally, PaintCare and each state's oversight agency list all architectural paint manufacturers and brands that are registered for the program on their websites. Retailers may not sell brands that are not registered with the program. If your store sells architectural coatings that are not on the list of registered products, please notify PaintCare so we can contact the manufacturer to get them registered.

#### **12. What products are covered?**

The products accepted at PaintCare drop-off sites are the same products that have a fee when they are sold. PaintCare Products include interior and exterior architectural coatings sold in container sizes of five gallons or less. They do not include aerosol products (spray cans), industrial maintenance (IM), original equipment manufacturer (OEM), or specialty coatings. For a detailed list of PaintCare and non-PaintCare products, please visit [www.paintcare.org/products-we-accept](http://www.paintcare.org/products-we-accept).

#### **FOR NEW PROGRAMS**

#### **13. Do we apply the fee to sales on the first day of the program for inventory purchased before the first day of the program, even though we didn't pay a fee for the product to the distributor or manufacturer?**

Yes, retailers must add the fee on all covered products sold on or after the first day of the program, regardless of when (before or after program launch) they were purchased from the distributor or manufacturer.

## Information for HHW Programs

Updated — January 2022



Paint stewardship laws benefit household hazardous waste (HHW) programs.

### PaintCare

PaintCare is a nonprofit organization established by the American Coatings Association to implement manufacturer-led paint stewardship programs in states that pass paint stewardship laws. PaintCare currently operates programs in California, Colorado, Connecticut, District of Columbia, Maine, Minnesota, Oregon, Rhode Island, Vermont, and Washington, and is developing a program for New York. The main goal of the programs is to decrease paint waste and recycle more postconsumer (leftover) paint.

### Paint Drop-Off Sites

The primary requirement of paint stewardship laws is for paint manufacturers to set up paint drop-off sites at retailers and other locations where households and businesses can take leftover architectural paint free of charge. PaintCare has established more than 2,000 paint drop-off sites across its programs. While most sites are paint and hardware stores, solid waste facilities including transfer stations, recycling centers, and landfills, as well as household hazardous waste collection programs are also important partners and may participate as paint drop-off sites and have their paint transportation and recycling costs paid by PaintCare.



### Become a Drop-Off Site

HHW programs that would like their facilities and/or events to become paint drop-off sites can fill out the interest form available at [www.paintcare.org/drop-off-site-interest-form/](http://www.paintcare.org/drop-off-site-interest-form/).

### Benefits of Partnering with PaintCare

There are many benefits to becoming a paint drop-off site. The cost of transportation and recycling of products accepted by PaintCare (e.g., paint, stain, varnish) will be paid by PaintCare. As a participating drop-off site, you will:

- Save on paint management (supplies, transportation, and recycling) and public outreach
- Help your state conserve resources, keep paint out of the solid waste stream, and prevent the improper disposal of paint in your community
- Make recycling of leftover paint more convenient for your community

### Water-Based (Latex) Paint is a Resource

An important goal of PaintCare is to conserve resources and increase the amount of paint that is recycled. In areas where HHW programs do not accept water-based paint, households and businesses are often instructed to let water-based paint dry out and then dispose of the dry paint in the trash. Through the PaintCare program, all paint—including latex paint—is recycled to the maximum extent possible.

### PaintCare Drop-Off Sites Receive

- Staff training at your site
- Reusable paint collection bins
- Free paint transportation and processing services
- Site signage
- Compensation for value-added services including paint reuse programs, bulking of oil-based paint, and other optional services
- Publicity of HHW site or event (optional)

## Drop-Off Site Responsibilities

- Provide secure storage area for reusable paint collection bins
- Accept all brands of leftover PaintCare products from the public during operating hours
- Place only PaintCare products in bins
- Keep bins neat and properly packed
- Complete minimal paperwork related to tracking outgoing paint shipments
- Ensure all staff maintain training on PaintCare program guidelines and operating procedures

## How do billing and payments work?

- In the most common scenario, when your site ships out PaintCare products, the hauler sends PaintCare an invoice directly. This avoids the need for reimbursement.
- If your site also contracts with PaintCare for value-added services such as paint reuse, your program sends an invoice to PaintCare for reimbursement.

## Will PaintCare Require Operational Changes?

- If your program does not currently accept latex paint, PaintCare will not require you to do so. If you wish to start accepting latex, PaintCare will cover the transportation and processing costs.
- If your program does not currently accept paint from businesses, PaintCare will not require you to do so. If you wish to start accepting paint from businesses, PaintCare will cover the transportation and processing costs.
- HHW programs may continue to put restrictions on who can use their programs, e.g., to residents of certain towns or cities. (PaintCare retail drop-off sites accept paint from anyone in the state, and from both households and businesses.)

## Our Program Would Like to Partner with PaintCare, What Are Our Next Steps?

- Contact PaintCare to begin contracting discussions as early as possible
- Analyze your current operations so you can describe them in detail to PaintCare to help determine the most appropriate type of contracting approach for your program
- Reach out internally to those who will be involved with the contracting process to understand their needs and time constraints
- Consult with staff involved with paint management operations to ensure they understand how partnership with PaintCare works and to address any questions and concerns with PaintCare staff
- Review the Fact Sheet: Contracting with PaintCare for more details on contract types and other considerations as you prepare. Get a copy by contacting PaintCare or find the fact sheet in the Waste Facilities section of [www.paintcare.org](http://www.paintcare.org).

## Information for Solid Waste Facilities Including Transfer Stations, Recycling Centers, and Landfills

Updated — January 2022



PaintCare supports paint collection activities at solid waste facilities in states with paint stewardship laws. Funding for the program comes from a fee applied to the price of architectural paint sold in these states.

### PaintCare

PaintCare is a nonprofit organization established by the American Coatings Association to implement manufacturer-led paint stewardship programs in states that pass paint stewardship laws. PaintCare currently operates programs in California, Colorado, Connecticut, District of Columbia, Maine, Minnesota, Oregon, Rhode Island, Vermont, and Washington, and is developing a program for New York.

### Paint Drop-Off Sites

The primary requirement of paint stewardship laws is for paint manufacturers to set up paint drop-off sites at retailers and other locations where households and businesses can take postconsumer (leftover) architectural paint, free of charge. PaintCare has established more than 2,000 paint drop-off sites across its programs. While most sites are paint and hardware stores, solid waste facilities including transfer stations, recycling centers, and landfills, as well as household hazardous waste (HHW) facilities, may participate as paint drop-off sites.

### Become a Drop-off Site

Solid Waste Facilities that would like to become a drop-off site can fill out the interest form available at [www.paintcare.org/drop-off-site-interest-form/](http://www.paintcare.org/drop-off-site-interest-form/).

### Benefits to Solid Waste Facilities and Their Customers of Becoming a PaintCare Drop-Off Site

There are many benefits to becoming a paint drop-off site. The cost of transportation and recycling of PaintCare accepted products (e.g., paint, stain, varnish) will be paid by PaintCare. As a participating drop-off site, you will:

- Make recycling of leftover paint more convenient for your customers
- Help relieve local government of their cost of managing leftover paint
- Help your state conserve resources, keep paint out of the solid waste stream, and prevent the improper disposal of paint in your community
- Optional: offer paint in good condition collected at your site to the public for reuse and receive a reimbursement of \$1.60 per gallon. See our fact sheet, Reuse Program – Compensation and Reporting, for more information.

### PaintCare Drop-Off Sites Receive

- Bins for storing collected PaintCare products
- Transportation and recycling of the collected PaintCare products
- Training materials and staff training at your site
- Program brochures, signage, and customer education materials
- Optional: listing your drop-off site on PaintCare website and in ads and promotional materials

### Drop-Off Site Responsibilities

- Provide secure storage area for paint collection bins
- Accept all brands of leftover PaintCare products from the public during operating hours
- Place only PaintCare products in paint collection bins, taking care not to open containers
- Keep paint collection bins neat and properly packed
- Complete minimal paperwork related to tracking outgoing paint shipments
- Ensure all staff maintain training on PaintCare drop-off site guidelines and operating procedures

## Water-Based (Latex) Paint is a Resource

An important goal of PaintCare is to conserve resources and increase the amount of paint that is recycled. In areas where HHW programs do not accept water-based paint, households and businesses are often instructed to let water-based paint dry out and then dispose of the dry paint in the trash. Through the PaintCare program, all paint—including latex paint—is recycled to the maximum extent possible.

## Will Becoming a PaintCare Drop-Off Site Require Operational Changes?

No. Your facility may continue to put restrictions on who can access the paint collection program at your site. If your facility only services a specific geographic region (e.g., specific towns, cities, or counties), you will not be required to service customers that live outside of your service area. Similarly, if your facility is not permitted to take business waste, you will not be required to do so. (PaintCare retail sites accept paint from anyone in the state and from both households and businesses.)

## Benefits of PaintCare to Solid Waste Facilities

Solid waste facilities that generate leftover paint but are not PaintCare drop-off sites can still participate in the PaintCare program.

- Solid waste facilities, like other entities, can drop off leftover paint at PaintCare sites. All PaintCare drop-off sites accept up to 5 gallons of paint, but some PaintCare sites accept more. Visit [paintcare.org/drop-off-locations](http://paintcare.org/drop-off-locations) to find a site.
- PaintCare offers a free pickup service for households, businesses, and organizations that have accumulated 100+ gallons of paint measured by container size (not volume). Learn more about this in our fact sheet titled Large Volume Pickup (LVP) Service or at [paintcare.org/pickup/](http://paintcare.org/pickup/).
- For entities that generate large volumes of unwanted paint on a regular basis, a service for recurring direct pickups is available. Contact PaintCare for additional information.

## What Products Are Covered?

The products accepted at PaintCare drop-off sites are the same products that have a fee when they are sold. PaintCare products include interior and exterior architectural coatings sold in container sizes of five gallons or less. They do not include aerosol products (spray cans), industrial maintenance (IM), original equipment manufacturer (OEM), or specialty coatings.

### PAINTCARE PRODUCTS

- Interior and exterior architectural paints: latex, acrylic, water-based, alkyd, oil-based, enamel (including textured coatings)
- Deck coatings, floor paints
- Primers, sealers, undercoaters
- Stains
- Shellacs, lacquers, varnishes, urethanes
- Waterproofing concrete/masonry/wood sealers and repellents (not tar or bitumen-based)
- Metal coatings, rust preventatives
- Field and lawn paints

### NON-PAINTCARE PRODUCTS

- Paint thinners, mineral spirits, solvents
- Aerosol paints (spray cans)
- Auto and marine paints
- Art and craft paints
- Caulking compounds, epoxies, glues, adhesives
- Paint additives, colorants, tints, resins
- Wood preservatives (containing pesticides)
- Roof patch and repair
- Asphalt, tar, and bitumen-based products
- 2-component coatings
- Deck cleaners
- Traffic and road marking paints
- Industrial Maintenance (IM) coatings  
Original Equipment Manufacturer (OEM) (shop application) paints and finishes

## Joint Outreach Projects

Updated — January 2022



### Introduction

If you are a local government that has partnered with PaintCare, we offer limited funding support for outreach activities that promote the PaintCare program. We are most interested in partnering with you when setting up new PaintCare sites, where participation is low, or to promote one-day household hazardous waste events to boost the amount of paint collected. We support radio, newspaper, social media, and direct mail, and will consider other media.

### REVIEW AND APPROVAL

Project budgets and all creative work must be reviewed and pre-approved by PaintCare. Creative work includes text, images, and scripts. All projects must include PaintCare's website address and logo and mention that other PaintCare drop-off sites can be found at [www.paintcare.org](http://www.paintcare.org).

### PROPOSAL FORM

Please complete our Proposal Form for Joint Outreach Projects on the Waste Facilities page at [www.paintcare.org/joint-outreach/](http://www.paintcare.org/joint-outreach/), or email [brodgers@paintcare.org](mailto:brodgers@paintcare.org) with questions.

### IMAGES

We have artwork and photos you can borrow for creating drafts at [www.flickr.com/photos/paintcare/](http://www.flickr.com/photos/paintcare/), but please be sure to request permission to use them in your final design.

### Your Responsibilities

At the start of each project, we request that you provide PaintCare with draft text, dimensions and/or specs, and due dates for the materials.

### PRINT (BROCHURES, POSTCARDS, ETC.)

You are responsible for sending artwork files to your printer, coordinating mailings, and distribution. After the project is completed, we request a description of how, when, and where the piece was distributed and an electronic copy of the final piece.

### NEWSPAPER

You are responsible for scheduling and sending artwork files to the newspaper. After the project is completed, we request a list of run dates for each newspaper and a scan of each ad.

### RADIO

You are responsible for providing the pre-approved scripts to the stations and handling scheduling. After the project is completed, we request you provide text of the final script with a list of run dates and times.

### DIGITAL MEDIA & OTHER

We are open to other types of projects such as digital advertising and social media campaigns, as well as other forms of outreach. Please coordinate details in advance and send PaintCare supporting documentation along with your invoice so we have a record of the projects and examples to show others.

### Design Assistance

PaintCare can provide assistance with basic layout and graphic design for print and digital projects. When we provide this type of assistance, we will provide electronic files for you to send for printing or ad placement. Other than editing and commenting on scripts, we do not provide in-house assistance with audio or video production.

Please allow plenty of time for project planning, approvals, and editing. Depending on the time of year, this may take 4–8 weeks.

### Reimbursement

PaintCare provides reimbursements for pre-approved projects only. We do not provide money up front, pay vendors directly, or accept requests for reimbursements on projects that have already been completed. Generally, PaintCare will reimburse costs for pre-approved projects proportional to the amount of the project dedicated to PaintCare information. Funding amounts may also differ depending on budgets available and our other outreach taking place in your area.

To be reimbursed after the project is completed, send an invoice from your government agency, samples of final pieces, and copies of invoices from your vendors to [paintcare@bill.com](mailto:paintcare@bill.com) and copy Brett Rodgers at

brodgers@paint.org. The "To:" space on the invoice should be addressed to PaintCare Inc., 901 New York Ave NW, Suite 300 West, Washington DC, 20001. In the space for purchase orders please write "6369 Communications: Other, Joint Projects." See sample invoice below.

**{SAMPLE INVOICE}**

Environmental Services Program

Washington County  
123 Government Way  
Anytown, State 55776

June 24, 2021

Invoice: 2452187

Purchase Order: 6369 Communications: Other, Joint Projects

Outreach Department  
PaintCare Inc.  
901 New York Ave NW #300W  
Washington DC, 20005

Description:

- Newspaper ad promoting one day event held in Anytown on May 1, 2021
- Three 5x5 ads ran on April 13, 2021 in the County Journal
- Total invoices from newspapers: \$1,487.00
- Invoice and copy of one ad are attached
- Per prior discussion, PaintCare agreed to reimburse county for \$750
- Contact person: Marie Chen, 202-555-1212

Invoice Amount: \$750.00

Remit to:

Environmental Services Program  
Washington County  
123 Government Way  
Anytown, State 55776

## Reuse Programs - Compensation & Reporting

Updated — May 2021



PaintCare encourages household hazardous waste programs, reuse stores, and others to operate paint reuse programs (i.e., swap shops or exchanges). Reuse programs return good quality, unused paint to the local community at low or no cost. Reuse is a preferred method of waste management.

To encourage reuse, PaintCare will compensate paint drop-off sites operating a reuse program under a contract with PaintCare.

### Operating a Reuse Program

Any PaintCare products (qualifying paint, stain, and varnish as defined by PaintCare – please see [www.paintcare.org/products-we-accept](http://www.paintcare.org/products-we-accept)) that are distributed through reuse programs must be in their original container, have an original label, and be in good physical and aesthetic condition. Contents must be liquid and relatively new. Containers should be closed securely before being placed in the reuse storage area.

Customers must sign a waiver form explaining that the paint is taken “as is” with no guarantee of quality or contents. The customer is required to read, complete, and sign the form, and site staff members are required to verify and record what has been taken by the customer. If a reuse facility does not use a waiver form, the facility accepts the liability for the materials. The staff must record the number of containers taken by each participant and the total estimated volume on the log.

### Track and Report by Volume (gallons)

- Containers may contain any amount of paint in them
- The site must determine and report the total gallons of latex paint and the total gallons of oil-based paint distributed for reuse
- Compensation is provided at \$1.60 per gallon

The site must track and report the actual volume of paint in the containers using an internal methodology (e.g., weigh the cans on a scale, estimate weight by hand, do visual inspection). The methodology must be provided to PaintCare upon request.



*Reuse room at the Household Hazardous Waste Facility at the Yolo County Central Landfill in Woodland, CA.*

## Appendix D



# Annual Consumer Survey Results

*prepared by*

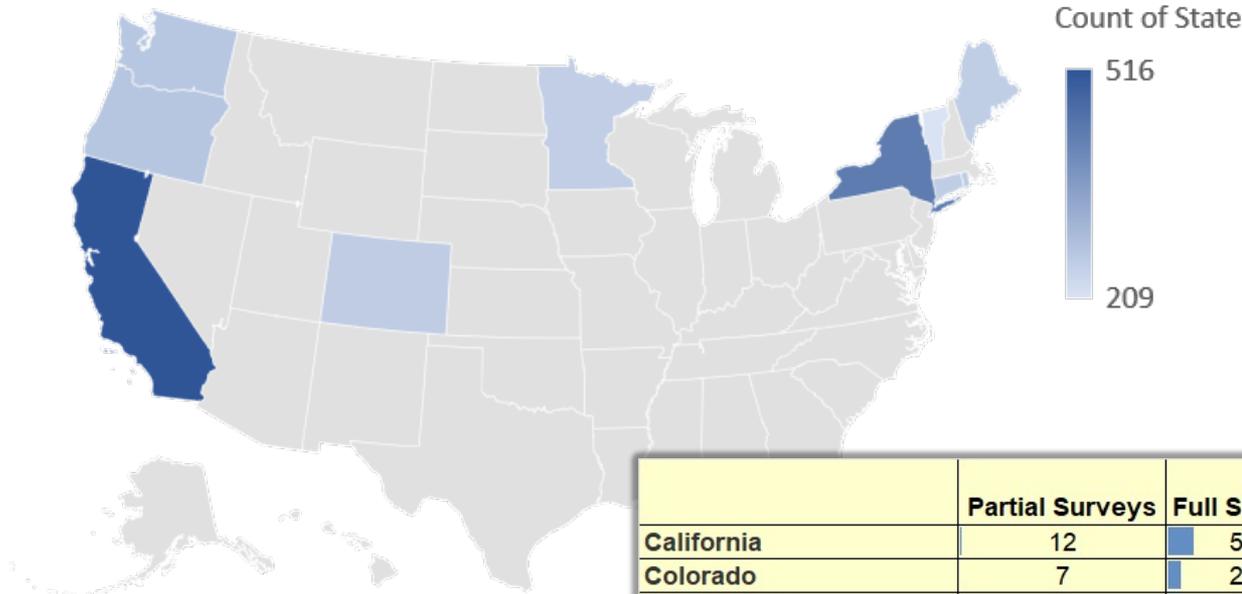


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# Response Summary

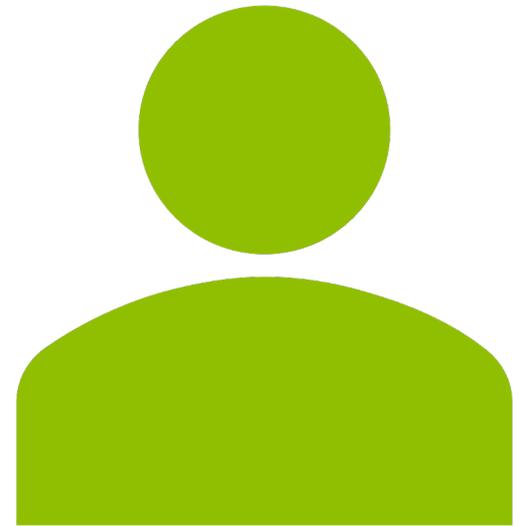
- ❖ 3,239 surveys were conducted in 10 states plus the District of Columbia in October 2021.
- ❖ Panel research methodologies were applied to attain distribution of results by gender, age, ethnicity, and income. Surveyed consumers were all over the age of 18.



	Partial Surveys	Full Surveys	Total Completes	Margin of Error*
California	12	504	516	+/-3%
Colorado	7	251	258	+/-5%
Connecticut	6	250	256	+/-5%
The District of Columbia	9	250	259	+/-5%
Maine	5	250	255	+/-5%
Minnesota	4	250	254	+/-5%
New York	13	418	431	+/-4%
Oregon	6	266	272	+/-5%
Rhode Island	9	250	259	+/-5%
Vermont	8	201	209	+/-6%
Washington	6	264	270	+/-5%
<b>Total</b>	<b>85</b>	<b>3154</b>	<b>3239</b>	

\* at a 90% level of confidence

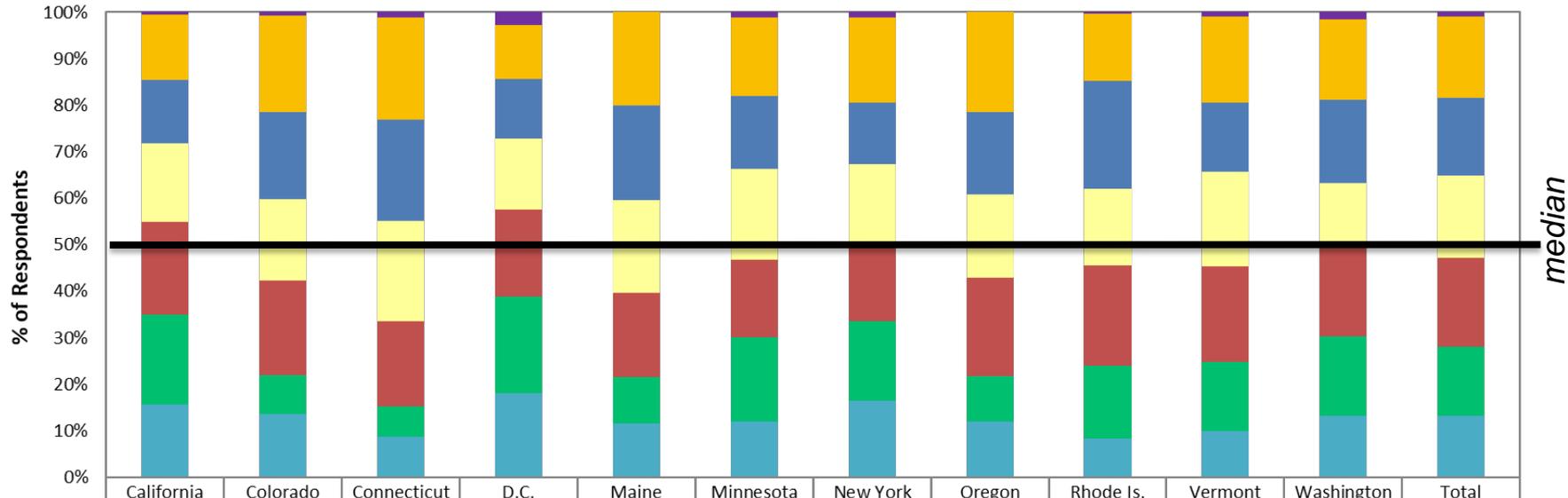
# RESPONDENT PROFILES



# Profile of Respondents - Age

- ❖ A good mix of age ranges was represented in each state's/district's sample.
- ❖ The median age was 41-50 overall and in most states/the district (as was the case last period). However, we surveyed proportionately fewer 61+ and proportionately more in the 18-30 range than in 2020.
- ❖ Variances can be attributed to state characteristics and sample availability.

**Respondent Age**

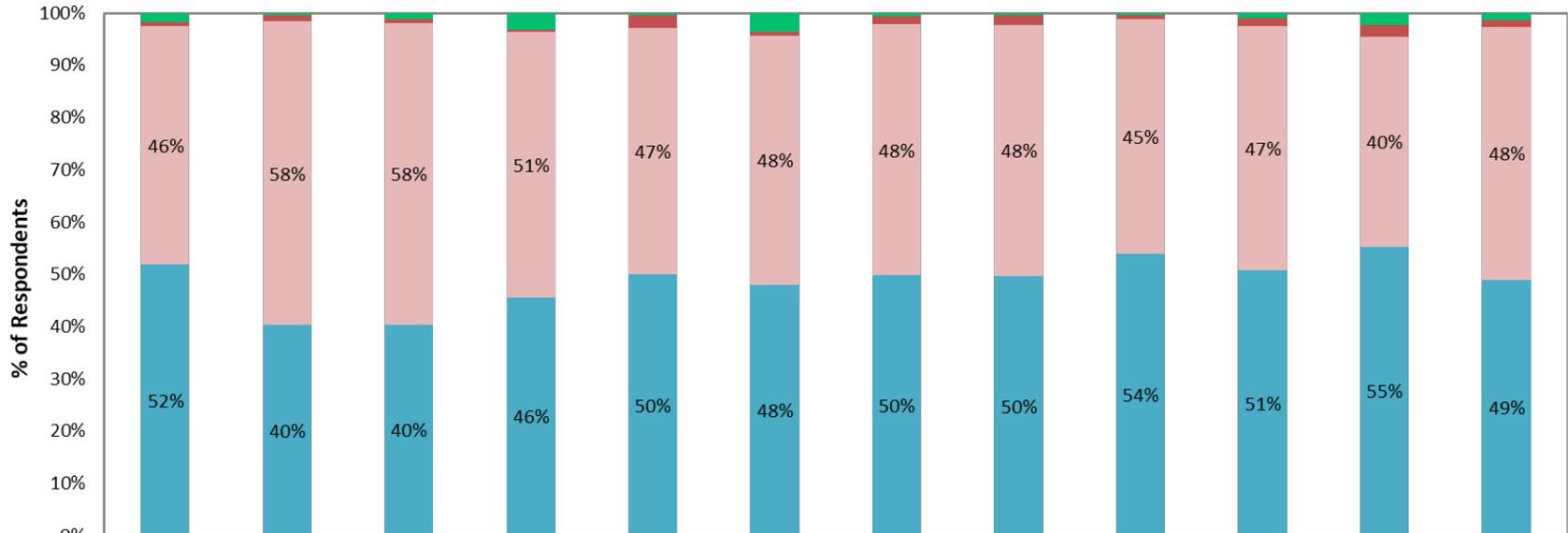


	California	Colorado	Connecticut	D.C.	Maine	Minnesota	New York	Oregon	Rhode Is.	Vermont	Washington	Total
I prefer not to answer	1%	1%	1%	3%	0%	1%	1%	0%	0%	1%	2%	1%
61+	14%	21%	22%	12%	20%	17%	18%	21%	14%	18%	17%	17%
51-60	14%	19%	22%	13%	20%	16%	13%	18%	23%	15%	18%	17%
41-50	17%	18%	22%	15%	20%	20%	17%	18%	16%	20%	13%	18%
31-40	20%	20%	18%	19%	18%	17%	16%	21%	22%	20%	20%	19%
25-30	19%	8%	6%	21%	10%	18%	17%	10%	16%	15%	17%	15%
18-24	16%	14%	9%	18%	12%	12%	17%	12%	8%	10%	13%	13%

# Profile of Respondents - Gender

- ❖ Overall, results were evenly split between men and women. Results varied by state, but the split was no greater than 40%-60% in any state/district.

## Gender Identity

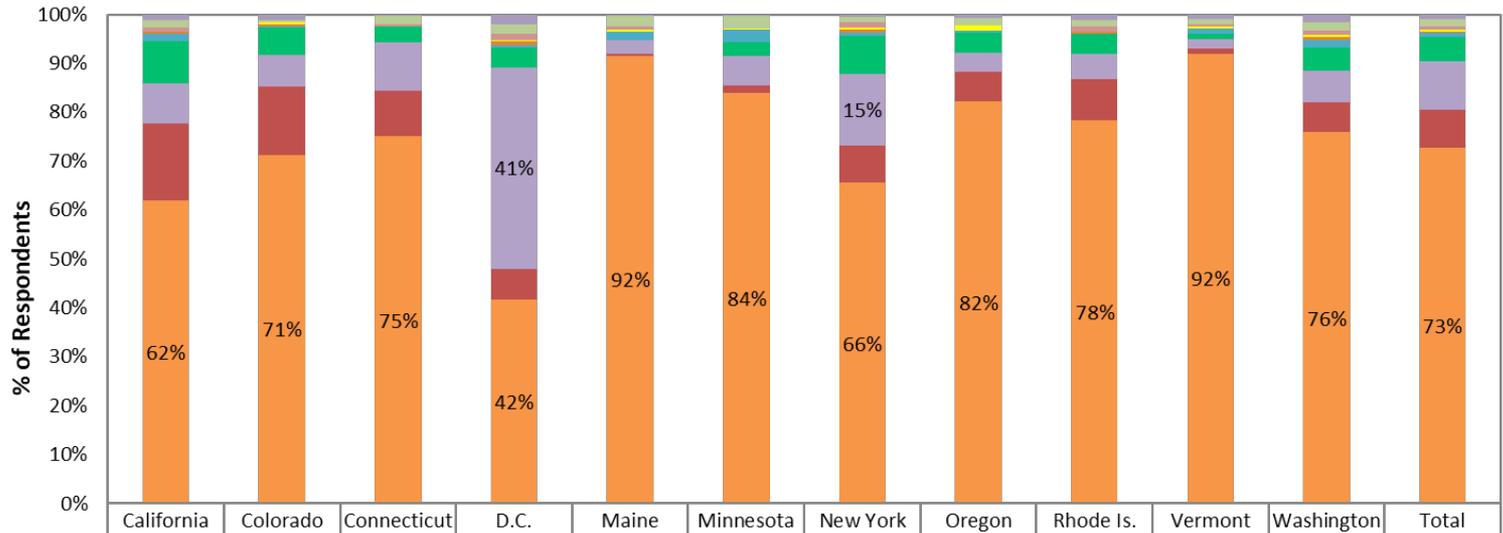


	California	Colorado	Connecticut	D.C.	Maine	Minnesota	New York	Oregon	Rhode Is.	Vermont	Washington	Total
I prefer not to answer	2%	0%	1%	3%	0%	4%	1%	0%	0%	1%	2%	1%
Non-binary/other	1%	1%	1%	0%	2%	1%	1%	2%	1%	1%	2%	1%
Woman	46%	58%	58%	51%	47%	48%	48%	48%	45%	47%	40%	48%
Man	52%	40%	40%	46%	50%	48%	50%	50%	54%	51%	55%	49%

# Profile of Respondents - Ethnicity

- ❖ 73% of all respondents identified themselves as Caucasian (slightly lower than last period).
- ❖ However, there were variances within states/the district. Consistent with census data, D.C. had the highest proportion of Black/African American respondents; California and Colorado, Hispanic/Latino respondents; California and New York, Asian respondents.

## Respondent Ethnicity



	California	Colorado	Connecticut	D.C.	Maine	Minnesota	New York	Oregon	Rhode Is.	Vermont	Washington	Total
Other*	1%	1%	0%	2%	0%	0%	0%	1%	1%	1%	2%	1%
I prefer not to answer	2%	0%	2%	2%	2%	2%	1%	2%	1%	1%	2%	2%
Some other race, ethnicity or origin	1%	0%	0%	1%	1%	0%	1%	0%	1%	1%	1%	1%
Native Hawaiian or Other Pacific Islander	0%	0%	0%	0%	0%	0%	0%	1%	0%	1%	0%	0%
Middle Eastern or North African	0%	0%	0%	1%	0%	0%	1%	0%	0%	0%	1%	0%
American Indian or Alaska Native	2%	0%	0%	0%	2%	2%	0%	0%	0%	1%	2%	1%
Asian	9%	6%	3%	4%	0%	3%	8%	4%	4%	1%	5%	5%
Black or African American	8%	6%	10%	41%	3%	6%	15%	4%	5%	2%	6%	10%
Hispanic, Latino or Spanish origin	16%	14%	9%	6%	0%	2%	8%	6%	8%	1%	6%	8%
White	62%	71%	75%	42%	92%	84%	66%	82%	78%	92%	76%	73%

\*Other Ethnicities: Afro Latino, American, Biracial, Cuban, German, Human, Indo-European, Native American, African Canadian, Italian, Middle Eastern, Swedish, Mexican.

# Profile of Respondents - Income

- ❖ The median household income level for respondents in each state/the district was \$50-99K (same as last period).

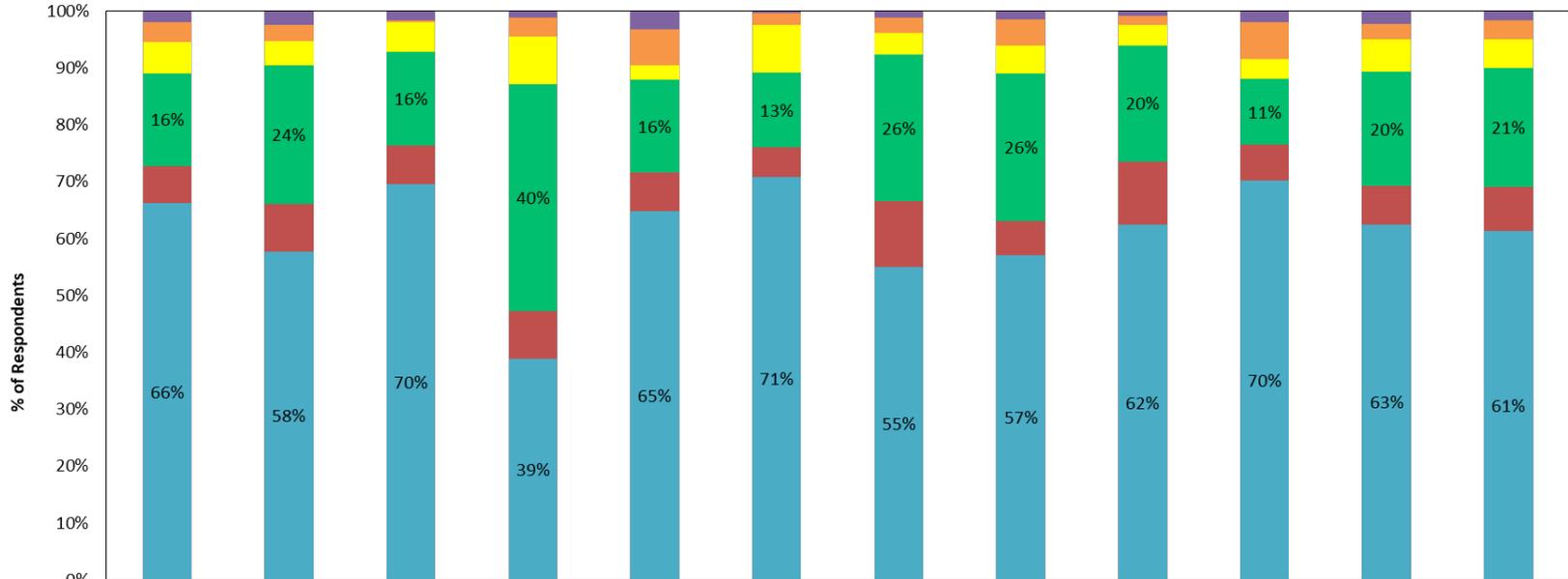
## Respondent Annual Household Income



# Profile of Respondents – Dwelling Type

- ❖ Almost two thirds of respondents live in a single-family home.
- ❖ Condominium/apartment living was more predominant in D.C. than in the states.

## Respondent Dwelling Type



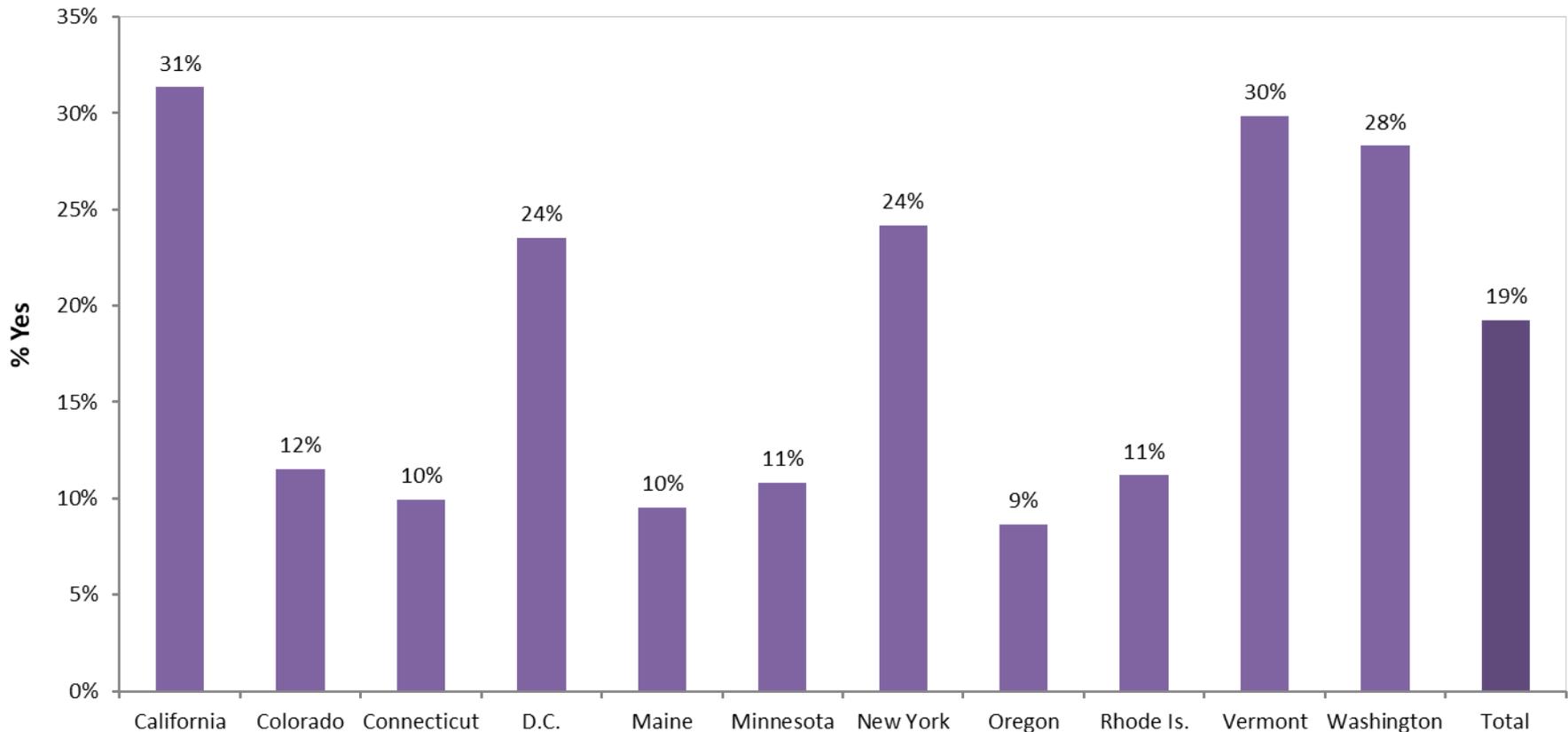
Dwelling Type	California	Colorado	Connecticut	D.C.	Maine	Minnesota	New York	Oregon	Rhode Is.	Vermont	Washington	Total
Other*	2%	2%	2%	1%	3%	0%	1%	2%	1%	2%	2%	2%
Mobile Home	3%	3%	0%	3%	6%	2%	3%	5%	2%	6%	3%	3%
Townhome	6%	4%	5%	8%	2%	8%	4%	5%	4%	3%	6%	5%
Condominium or Apartment Building	16%	24%	16%	40%	16%	13%	26%	26%	20%	11%	20%	21%
Two or Three-Family House	7%	8%	7%	8%	7%	5%	11%	6%	11%	6%	7%	8%
Single-Family House	66%	58%	70%	39%	65%	71%	55%	57%	62%	70%	63%	61%

*\*Other Dwelling Types: A little of everything, assisted living, homeless, truck, boarding house, camper, car, duplex, group home, with family, motor home, tent, vehicle, prefer not to answer*

# Profile of Respondents – Paint-Related Profession

- ❖ 19% of those surveyed said they painted professionally, higher than in 2020 (10%) – possibly because we surveyed proportionately fewer 61+ respondents, possibly because more entered the profession, or both.
- ❖ Demographic characteristics of professional painters were: 69% men / 28% women, median age 31-40, median income \$100-149K, 66% White / 17% Black or African American / 9% Latino or Hispanic / 4% Asian.

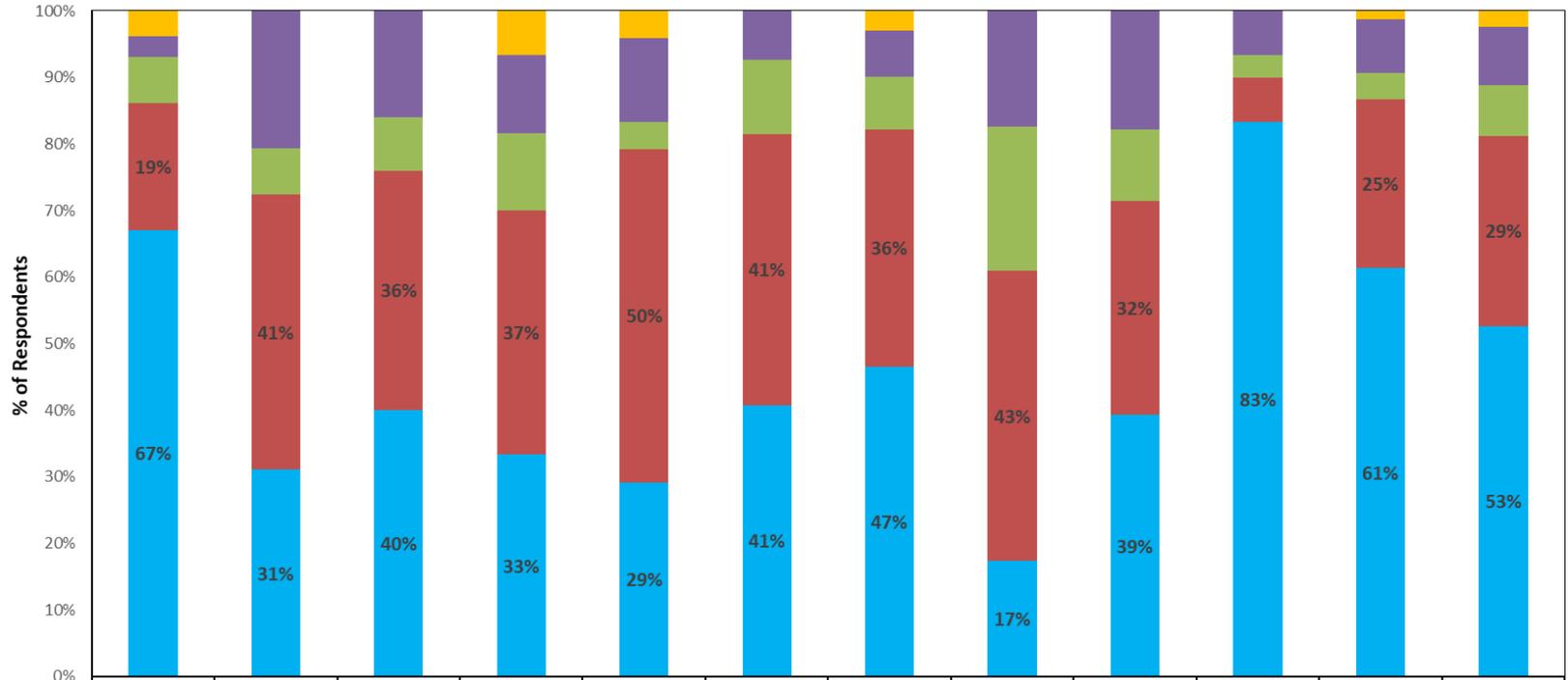
## *Do you paint professionally (NOT as an artist)?*



# Profile of Respondents – Paint-Related Profession (continued)

- ❖ Over half of respondents who said they painted professionally were dedicated painting contractors. However, this varied widely by state/district.
- ❖ Many were general contractors, property maintenance crew-members and handymen.

## What type of professional painter are you?



	California	Colorado	Connecticut	D.C.	Maine	Minnesota	New York	Oregon	Rhode Is.	Vermont	Washington	Total
Other*	4%	0%	0%	7%	4%	0%	3%	0%	0%	0%	1%	2%
Handyman	3%	21%	16%	12%	13%	7%	7%	17%	18%	7%	8%	9%
Property maintenance crew	7%	7%	8%	12%	4%	11%	8%	22%	11%	3%	4%	8%
General contractor	19%	41%	36%	37%	50%	41%	36%	43%	32%	7%	25%	29%
Painting contractor	67%	31%	40%	33%	29%	41%	47%	17%	39%	83%	61%	53%

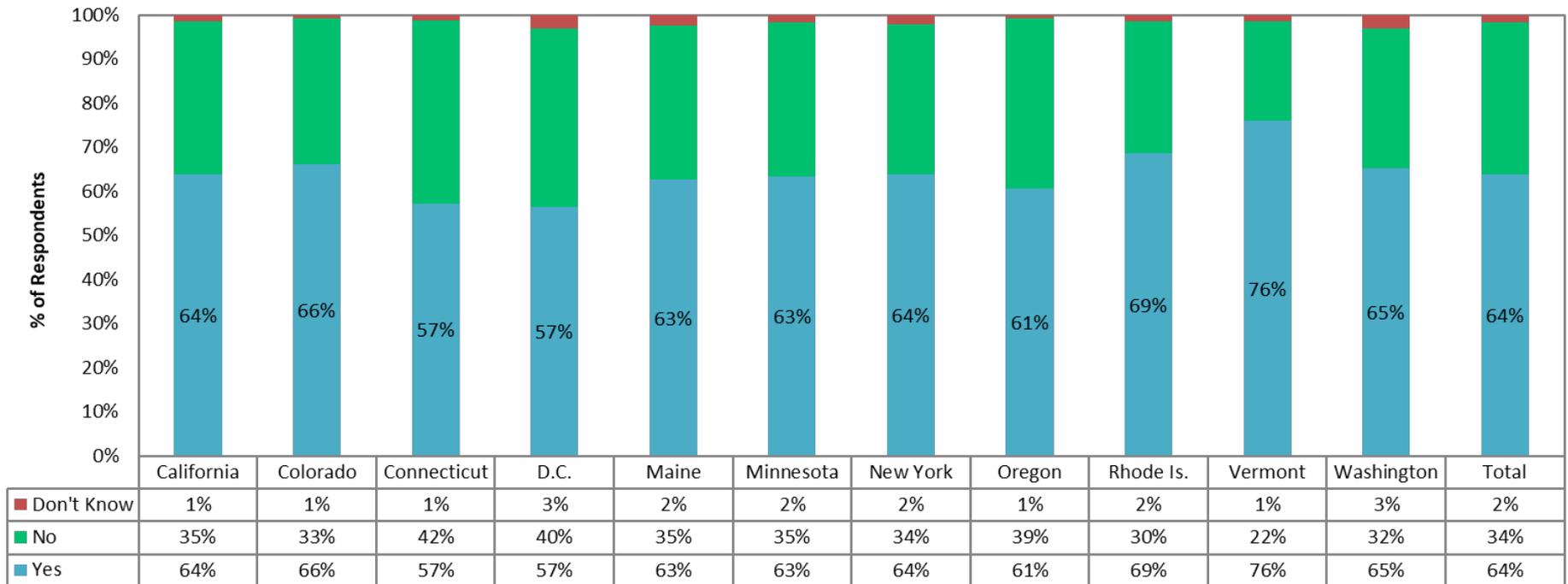
# CONSUMER BEHAVIOR, PAINT PURCHASING AND DISPOSAL

# Recency of Paint Purchases

- ❖ Overall, 64% of respondents bought paint in the last year.
- ❖ Results were similar in each state/district other than in Vermont where a proportionately higher percentage of respondents had purchased paint in the last year.

## Have you purchased paint in the last year\*?

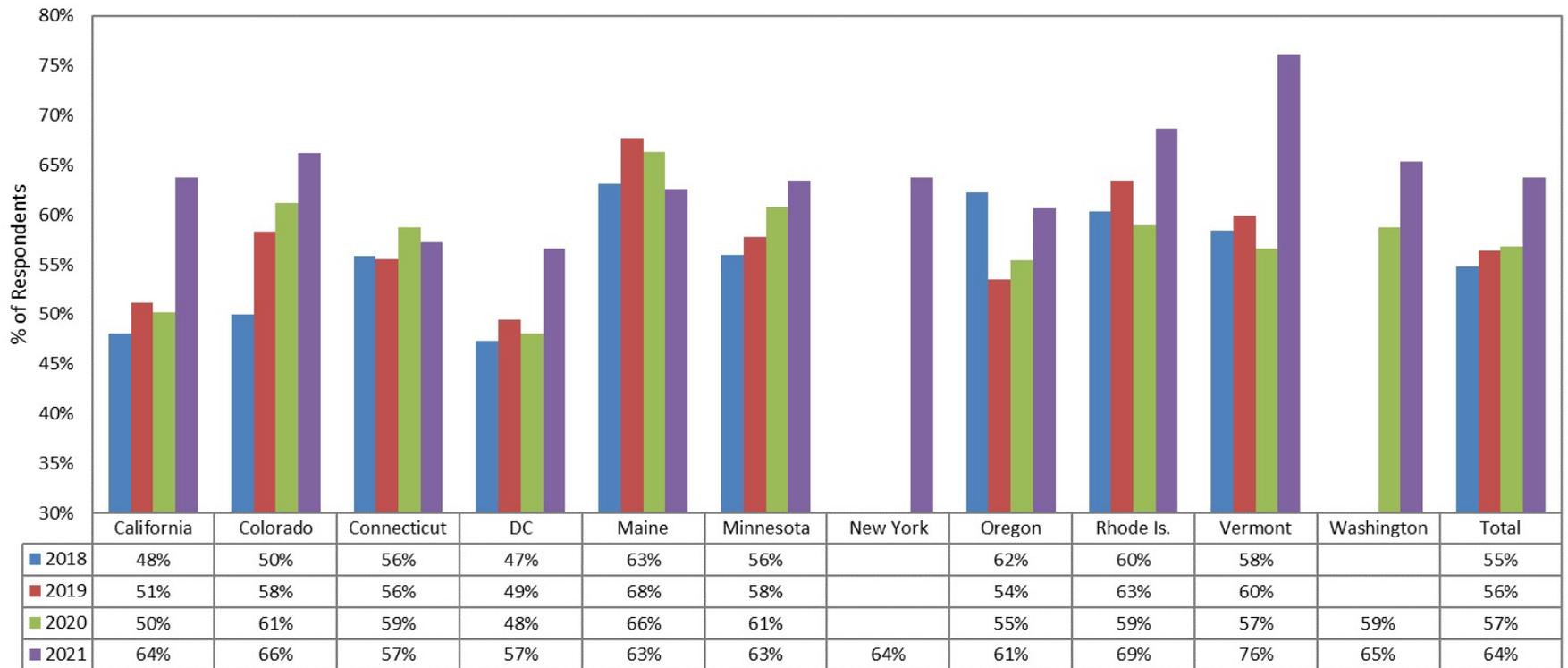
*\*For the purposes of this question, "paint" includes primer, interior or exterior house paint, stain, deck sealer, and clear finishes like varnish.*



# TREND: Recency of Paint Purchases

- ❖ With a couple of exceptions (Connecticut and Maine), paint purchasing increased in the last year.
- ❖ The most significant increases were in California, D.C., Rhode Island, Vermont and Washington.
- ❖ Again, multiple factors may play into this result (e.g., respondent mix, profession changes, decrease of COVID cases and lock downs, etc.).

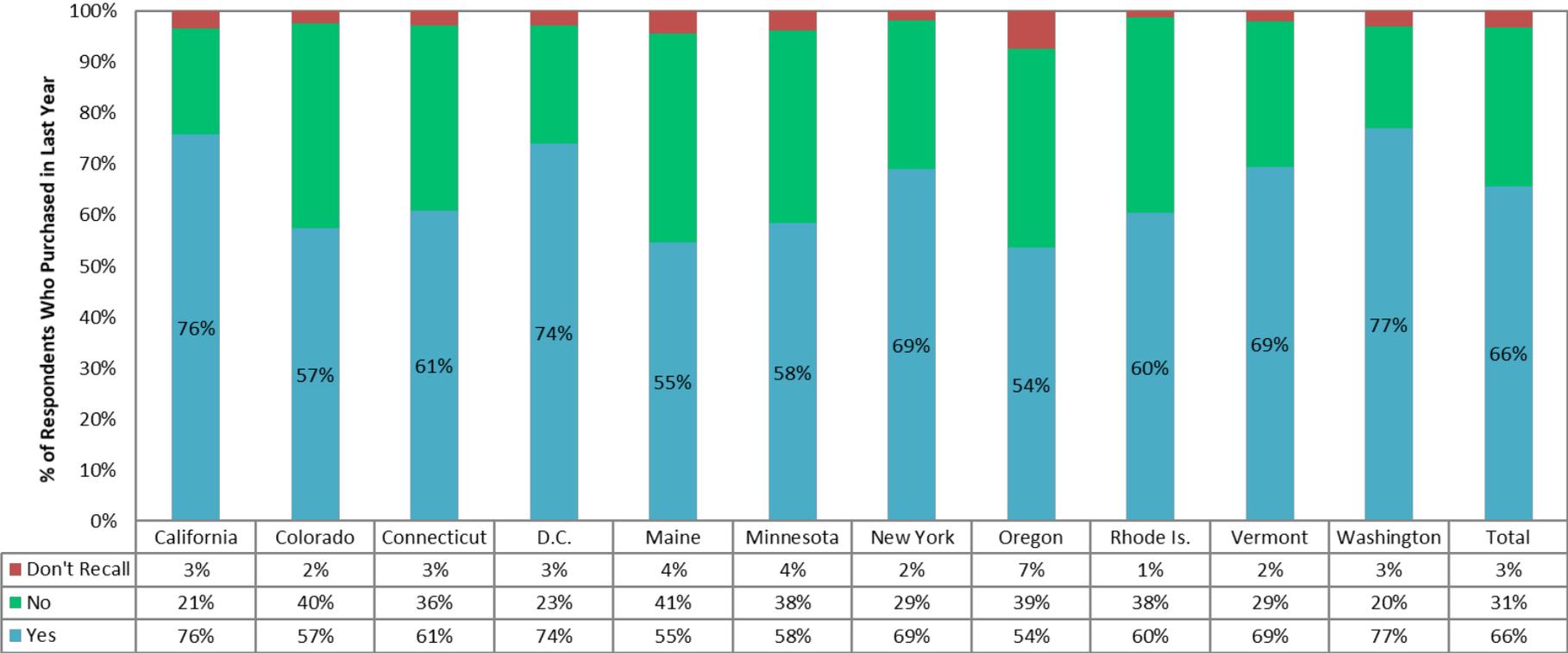
TREND: PURCHASED PAINT IN LAST YEAR



# Measurements Prior to Paint Purchases

- ❖ Two thirds of respondents measured ahead of time to determine paint needs before purchasing.
- ❖ The highest level of preparation occurred in California, D.C. and Washington; the lowest, in Maine and Oregon.

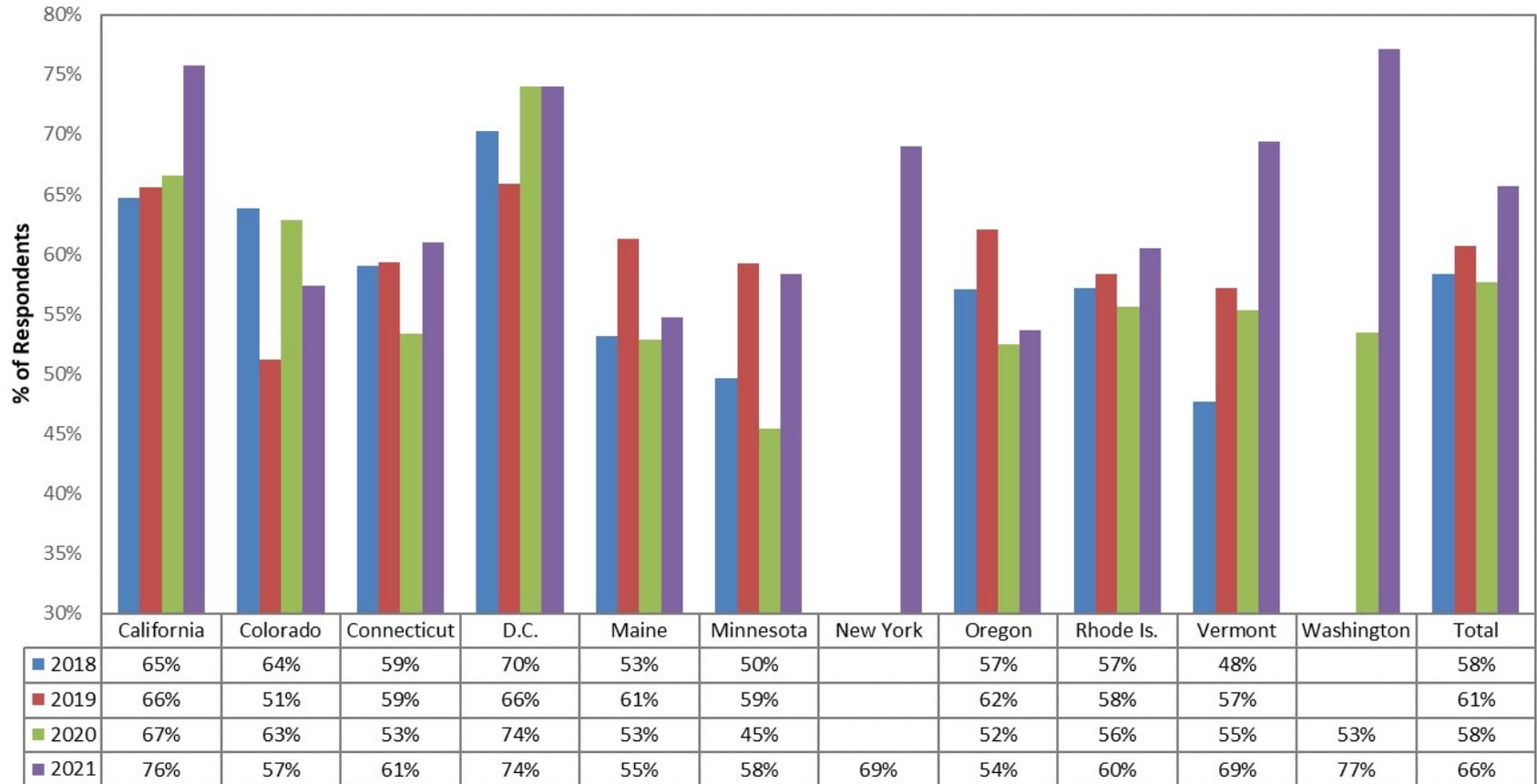
**Before purchasing, did you take any measurements of the area to be painted to figure out how much paint was needed for the project?**



# TREND: Measurements Prior to Paint Purchases

❖ In general, pre-project measurements increased, with two exceptions (Colorado and D.C.).

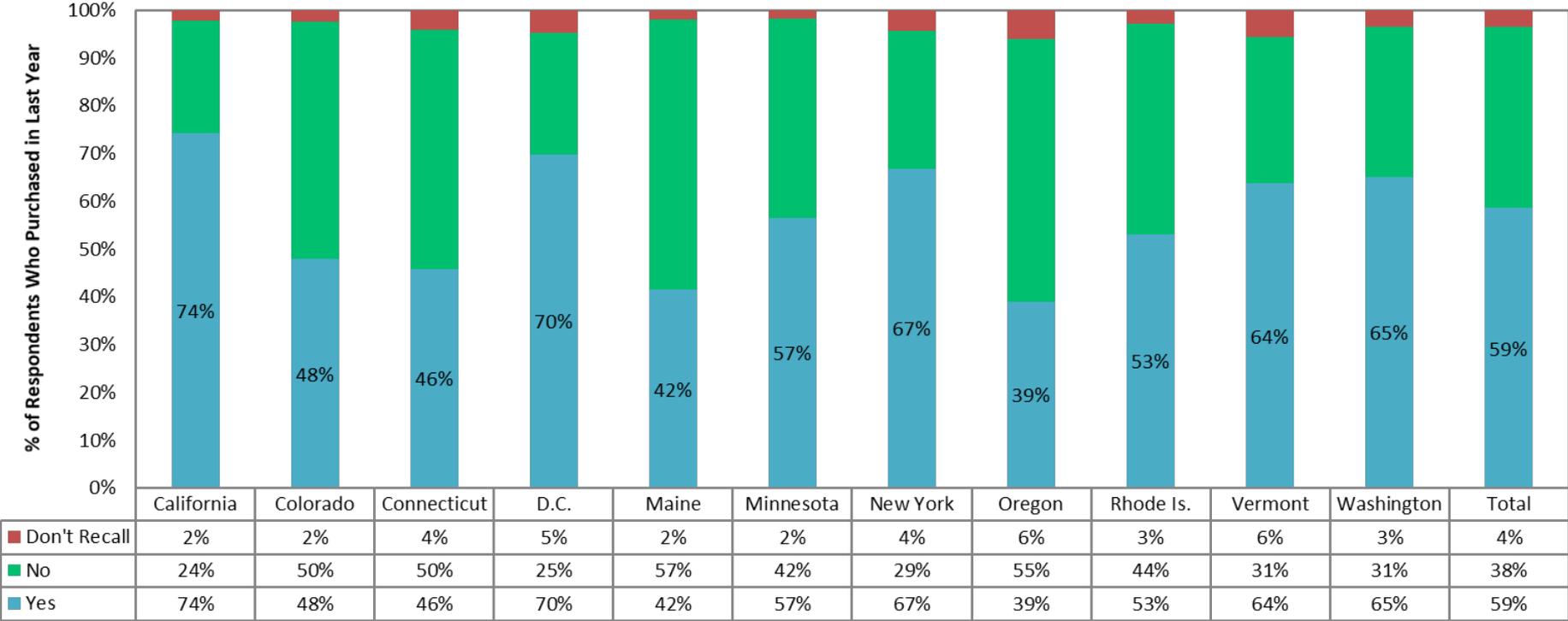
## TREND: MEASUREMENTS TAKEN BEFORE PURCHASING



# Paint Store Assistance

- ❖ Overall, 59% of purchasers said the paint store staff assisted them with determining paint needs.
- ❖ California and D.C. retailers are most involved in this process; Maine and Oregon retailers, the least.

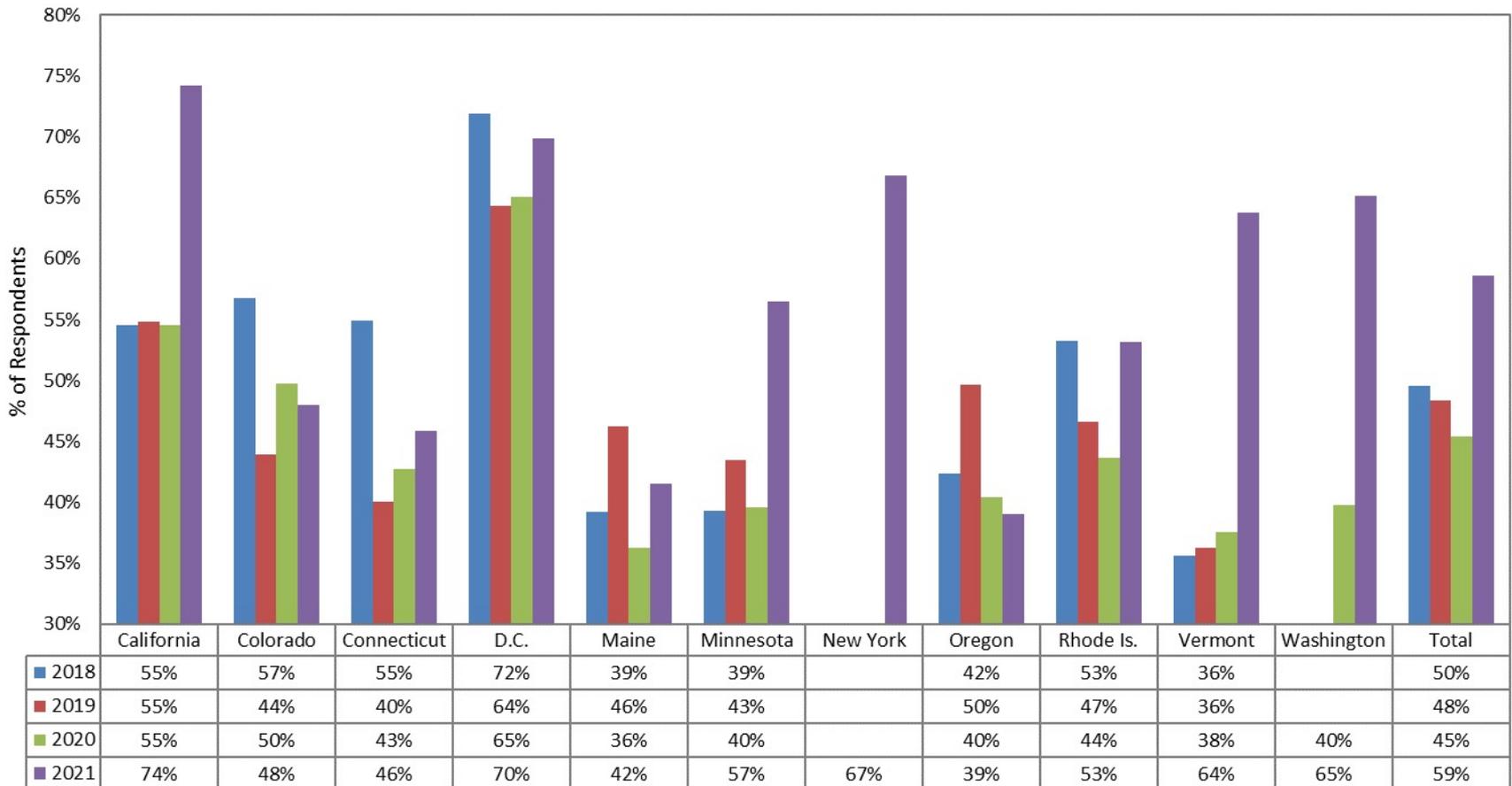
**Did the staff at a paint retailer (e.g. paint/hardware/lumber store) assist you with figuring out exactly how much paint you needed for your specific project?**



# TREND: Paint Store Assistance

- ❖ Store assistance improved in all states with the exception of Colorado and Oregon, where modest decreases existed (both within the 5% error range).
- ❖ The most significant gains were made in California, Vermont and Washington.

**TREND: PAINT STORE ASSISTANCE, AMOUNT OF PAINT NEEDED**



# Leftover Paint Storage

- ❖ The median amount of paint stored at home or business was less than a gallon in Colorado, D.C., Oregon, Rhode Island and Vermont; 1-5 gallons, everywhere else.

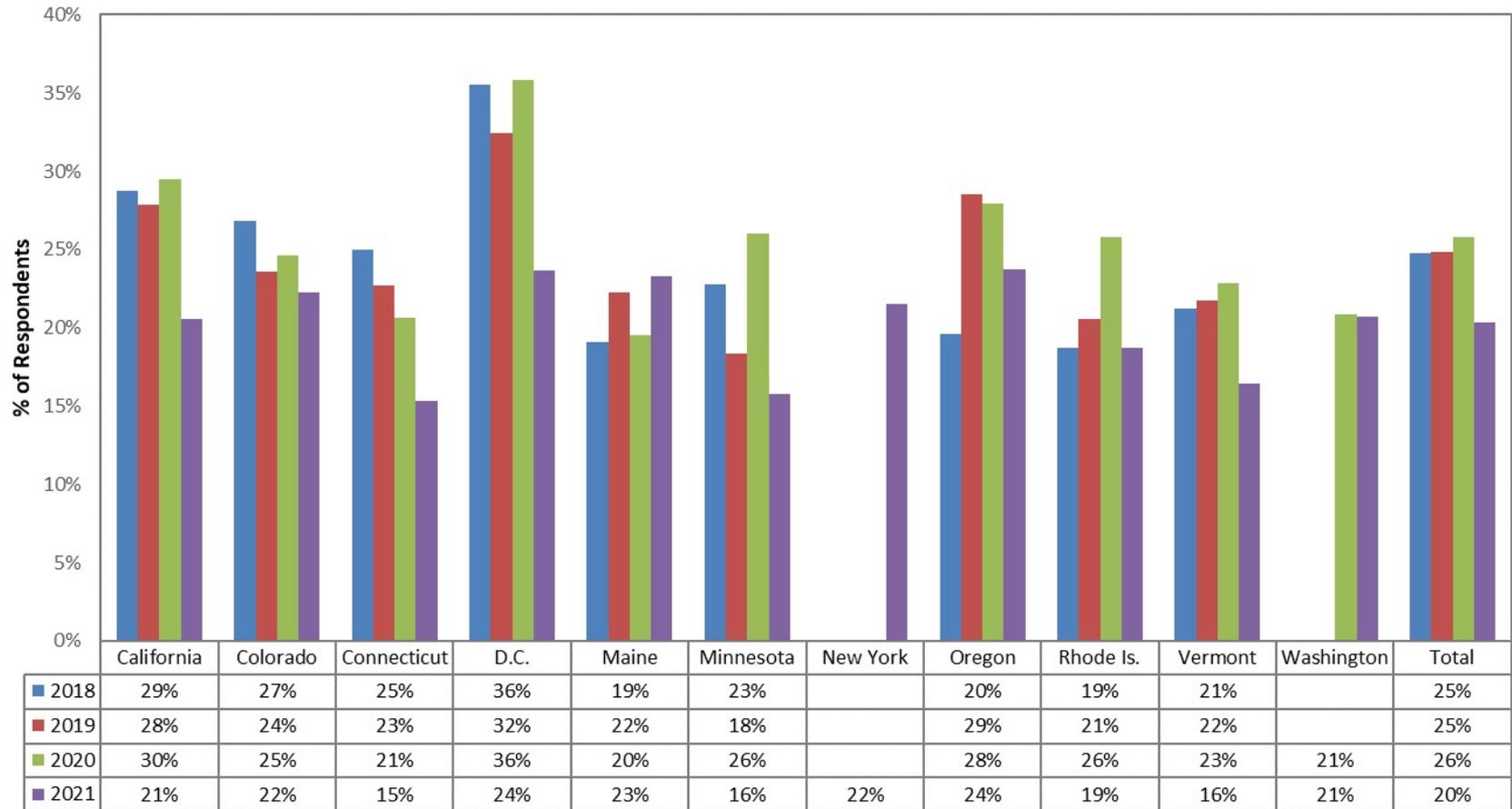
**How much leftover or unwanted paint do you have in your home or business at this time (e.g., primer, interior or exterior house paint, stain, deck sealer, or clear finishes like varnish)?**



# TREND: Leftover Paint Storage

- ❖ In general, the percentage of consumers who are not storing paint at home (desirable) decreased or stayed steady everywhere except Maine.
- ❖ The increase in stored paint might be explained by the recent uptick in paint purchases or other factors.

## TREND: NO PAINT STORED AT HOME



## Reasons for Paint Storage

- ❖ As was the case in prior years, the top 2 reasons that consumers store paint is the same in all states/the district: leftovers from their own paint job or from a contractor's paint job.

### *What is the main reason you have the leftover paint currently in your home/business?*

	California	Colorado	Connecticut	D.C.	Maine	Minnesota	New York	Oregon	Rhode Is.	Vermont	Washington	Total
I did some painting myself and I had some leftover paint when I was done.	66%	72%	69%	57%	73%	74%	62%	66%	75%	76%	64%	68%
I hired someone to paint, and they left it behind.	14%	11%	18%	21%	12%	11%	22%	17%	12%	12%	15%	15%
I found the paint in my home or business when I moved in.	8%	4%	6%	15%	5%	7%	8%	9%	7%	5%	9%	7%
I am a professional painter or contractor, and it is from one or more of my jobs.	5%	4%	2%	4%	2%	1%	4%	2%	0%	2%	7%	3%
I don't remember where the paint came from.	5%	4%	4%	3%	6%	4%	4%	3%	4%	2%	2%	4%
Other*	3%	6%	2%	1%	2%	3%	1%	3%	1%	2%	3%	2%
<b>Sample Size</b>	<b>406</b>	<b>199</b>	<b>215</b>	<b>197</b>	<b>194</b>	<b>214</b>	<b>336</b>	<b>206</b>	<b>209</b>	<b>173</b>	<b>211</b>	<b>2560</b>

## “Other” Reasons for Storage

*Other Reasons to Store Paint	
Bought but haven't used it	kept for touch up (after new construction)
Builder left paint for me	Leftover from remodeling home.
Builder left paint from the building of our new townhouse 3 years ago.	moved in and the people before me left it
Decided not to paint couple walls because we choose another color	Multiple unfinished projects needing the paint, also to have some on have for touch up.
For later use	My wife inherited her brother's house. It was in there when sold it.
For touch up	Never opened
For touch ups	Not finished painting
I also want leftover for more repair projects in the future	Over bought
I always want a little left over for touch ups.	Over measured
I buy paint from Homedepot when I can find a color I like...I use it for various projects I have in mind. Maybe for a birdhouse or a piece of furniture i picked up 2nd hand. I mostly like to get them from people who have left overs from painting.	Paint was just used for touch ups around the house
I did some painting myself and I had some leftover paint when I was done. I hired someone to paint, and they left it behind.	Purchased a bunch of paint at an auction 25 years ago.
I had leftover paint. I don't throw the extra of anything away. I'll use it on something.	Purchased for a DIY & had some leftover.
I keep extra for touch up	Save for touchup or for another project, can mix colors if I have to.
I keep it around to use on various projects	Saved it for touchupd
I keep the leftover paint to do touch ups...i do my own painting	Some From old projects, Some given to me and some found when moved in
I kept finding & taking all the paint others had discarded	the painter left it for me
I painted the whole interior of my home and the paint that I have leftover I use for touch ups as needed. There are minimal amounts left in each color.	To do touch ups if needed
I recently bought the paint and I did not use it yet.	To use for touch ups
I still have another room to do	touch up paint
I wanted extra	Various colors have some left. Can be used for touch up as needed
wanted extra	Was left in my townhouse from the last time they painted
i wanted leftover to do touchups later and it would match	We are painting in our business
In case I need to re paint a scratch part or what have you.	We Bought some paint to that we still have leftover from a project
It's paint I bought to touch up my previous residence	we used as much as suitable for aesthetics and it came out well
Just small paint projects in home	

# Past Paint Disposal Methods

- ❖ Similar to those surveyed in prior years, most people who kept paint intended to use it someday.
- ❖ Disposing at HHW facility/event or the dry-then-trash methods were next most common.
- ❖ There were some variances by state. For example, those in California and Vermont both had higher percentages of respondents who poured paint down the drain.

***In the past, which has been your preferred method to dispose of leftover or unwanted paint?***

	California	Colorado	Connecticut	D.C.	Maine	Minnesota	New York	Oregon	Rhode Is.	Vermont	Washington	Total
Stored it in the basement, garage, or a closet because I intended to use it someday	23%	33%	37%	33%	30%	35%	27%	26%	35%	33%	27%	30%
Took it to a household hazardous waste facility/event or transfer station	13%	11%	14%	7%	11%	23%	8%	19%	13%	13%	9%	12%
Dried it out and put it in the trash	9%	10%	14%	9%	11%	12%	14%	11%	18%	12%	12%	12%
Not applicable - I have never stored or disposed of leftover or unwanted paint.	13%	13%	9%	14%	14%	9%	13%	13%	9%	8%	12%	12%
Poured paint down the drain	18%	3%	2%	6%	2%	2%	6%	1%	4%	20%	12%	8%
Took it to a paint, hardware, or lumber store	5%	6%	8%	8%	7%	3%	4%	7%	4%	2%	3%	5%
Put cans of liquid paint in the trash	5%	5%	5%	6%	6%	4%	7%	5%	5%	2%	5%	5%
Mixed it with hardener or kitty litter and put it in the trash	5%	5%	5%	5%	6%	4%	8%	2%	4%	3%	8%	5%
Gave it away to family, friends, or a community organization	5%	5%	3%	7%	5%	4%	6%	9%	2%	2%	4%	5%
I don't remember what I did with the leftover or unwanted paint.	2%	4%	3%	3%	5%	3%	5%	4%	4%	2%	3%	4%
Left it behind when I moved	2%	3%	1%	1%	1%	2%	1%	3%	2%	0%	2%	2%
Other*	2%	3%	0%	1%	2%	0%	2%	1%	0%	2%	2%	1%
Sample Size	508	254	252	256	252	252	426	270	257	207	265	3199

## “Other” Disposal Methods

*Other Paint Disposal Methods	
Took it to RKMiles in town	paint contractor disposed of the paint
Found a place to use it (on a shed or barn, since I live on a farm)	Brought to Habitat for Humanity
had a community organization pick it up from my home	I use for small projects I have never have left over
Used it as a creative project.	Garbage can
Store it and use it when I have projects that need painted	<b>Took to town dump</b>
Never needed to purchase paint-much dispose of unwanted paint.	apartment building recycles
I've never disposed	I put it down the drain
Paint retailer has a return for disposal program	Keep it stored
Store it in smaller containers for touch up	Used leftover for other projects or other properties
I just kept it for future use and touchups	3,5,7,9 Depended on the situation. # 5 usually happens until can is empty
It's in garage	Unless you can't do basic math, there is no good reason to ever have unused paint.
Used for crafts	I'm 90 years old, I have had left-over paint from projects many times in my life. I have probably disposed of left overs in many differentd ways.
My painter took it with him after finished	My husband deals with it
None	I will use it when needed
I have never bought paint!	No Reason
<b>Disposed of it properly in the dump</b>	I have just kept it
Still have it. Dont know how to dispose of it	<b>Dump</b>
Never really bought paint	Saved the leftovers and used it to reapply on the walls when need to be
<b>Took it to the dump</b>	Recycling location

## Past Paint Store Disposal Preference

- ❖ Proximity was the number one reason for recycling at retail stores across most states/the district.
- ❖ Maine, New York, Rhode Island and Washington were exceptions, where the lack of close-by HHW facilities had more of an impact.
- ❖ Many Connecticut and Vermont respondents also said that paint store hours impacted their decision to recycle.
- ❖ *Note: results should be interpreted only directionally as sample sizes are low.*

**What is the main reason you would take paint to a paint/hardware/lumber store instead of a household hazardous waste facility/event or transfer station?**

	California	Colorado	Connecticut	D.C.	Maine	Minnesota	New York	Oregon	Rhode Is.	Vermont	Washington	Total
The paint/hardware/lumber store is close.	37%	50%	37%	43%	22%	43%	18%	40%	30%	20%	33%	35%
We don't have any local hazardous waste facilities/events or transfer stations.	26%	21%	11%	24%	39%	29%	59%	40%	40%	20%	44%	32%
Paint/hardware/lumber stores are open more often.	30%	29%	53%	33%	11%	14%	12%	20%	30%	40%	22%	27%
Other*	7%	0%	0%	0%	28%	14%	12%	0%	0%	20%	0%	7%
Sample Size	27	14	19	21	18	7	17	20	10	5	9	167

## Other Rationale for Choosing a Store for Recycling

*Other - Why Store?
hazardous waste dump only once per year
They recycle
There's no public transportation to the hazardous waste transfer Station
The hardware store disposes of it at a hazardous waste facility
The paint store does not charge for old paint disposal.
we pay a recycling fee when we buy the paint so they take it back and dispose of it properly
Paint/hardware/lumber store recycles for us
Paint recycling is in the price of paint purchase. Left over paint is recycled for free because of this prepaid fee
It was recommended by a friend
It can be recycled that way.
the paint store that i take it to collects and sends paint to the waste facility /very convenient

# Household Hazardous Waste Facility/Event Preference

- ❖ Proximity was the top reason for HHW facility selection across most states/the district.
- ❖ In Minnesota, Rhode Island and Vermont, the need to dispose other chemicals was most important.
- ❖ In Maine, Rhode Island and Vermont, the lack of paint store participation was a big obstacle.
- ❖ *Note: results should be interpreted only directionally as sample sizes are low.*

**What is the main reason you would take paint to a household hazardous waste facility/event or transfer station instead of a paint/hardware/lumber store?**

	California	Colorado	Connecticut	D.C.	Maine	Minnesota	New York	Oregon	Rhode Is.	Vermont	Washington	Total
The household hazardous waste facility or transfer station is closer.	43%	48%	34%	29%	30%	33%	49%	38%	26%	26%	40%	37%
I have other chemicals to dispose of that paint/hardware/lumber stores don't accept and want to get rid of it all at the same time.	21%	26%	31%	24%	15%	33%	29%	22%	32%	33%	24%	26%
We don't have a paint/hardware/lumber store that takes back paint in our area.	19%	19%	26%	18%	41%	21%	11%	16%	32%	30%	24%	22%
Other*	14%	7%	9%	18%	15%	11%	6%	18%	3%	11%	12%	11%
I have more paint than the paint/hardware/lumber stores would take.	3%	0%	0%	12%	0%	2%	6%	6%	6%	0%	0%	3%
Sample Size	63	27	35	17	27	57	35	50	34	27	25	397

# Other Rationale for Choosing a HHW Facility/Event for Recycling

Other - Why HHWF?	
wasn't aware they took it back	more environmentally friendly
I thought that was the way to dispose of it properly	Hazard control
No hardware stores advertised this service	I'm not sure. Thought it was the correct procedure
I had no idea paint/hardware/lumber stores take used paint	I didn't know you could take paint back to a store
My hazardous waste facility makes paint available to people who want to use it, if effect, recycles it	So I dont have to pollute the waters by dumping it down the drain.
No other place to take it at that time	because i could
They were having a special "don't know what to do with" day when they collected everyone's junk	it didn't occur to me
I didn't know I could take it to a hardware or lumber store.	I didn't know the paint store would use it
have always disposed of paint in this manner	It was the procedure in the prior state in which I lived. I mean I would take it to a paint store
had recycling and garbage to take too	For recycle
I like the way it smells	Don't know
I didn't know that lowes would take the paint back.	I didn't know you could take it back to the store
It wasn't allowed in the trash and I was unaware it could be taken to a hardware store.	I am unaware of any place else to dispose of it safely
To recycle	I don't know if a local store accepts paint for disposal.
I didn't know I could take it to a pain store	I didn't know they take back unused paint
Not aware they take it	No reason
don't know	For environmental safety reasons and adherence to hazardous waste laws.
It's convenient	They mix and donate to the needy.
Healthy environment	Its the proper way to dispose of paint.
I know that waste facility recycles paint	It was a very long time ago
That's how my work is set up	Didn't know that was an option.
It's more convenient	I think it is the best way to recycle
I don't know what to do with it.	

# Future Paint Disposal Intentions

- ❖ Disposing at a HHW facility/event was the top future disposal intentions in all states/the district.
- ❖ The dry-it-out/throw-it-away intention was also a top intention in most states.
- ❖ Giving it away was also prevalent, as was taking it to a paint/hardware store.
- ❖ Only in California and Vermont was pouring paint down the drain a common intention.

***If you wanted to get rid of unwanted paint in the near future, what would you most likely do with it?***

	California	Colorado	Connecticut	D.C.	Maine	Minnesota	New York	Oregon	Rhode Is.	Vermont	Washington	Total
Take it to a household hazardous waste facility/event or transfer station	23%	26%	31%	17%	23%	35%	17%	32%	22%	37%	27%	25%
Dry it out and put it in the trash	9%	15%	14%	15%	19%	17%	18%	11%	22%	10%	14%	14%
I don't know	11%	13%	13%	15%	16%	10%	16%	15%	13%	7%	11%	13%
Give it away to a family member, friend, or community organization	12%	14%	11%	15%	9%	12%	12%	18%	15%	9%	9%	12%
Take it to a paint/hardware/lumber store	13%	14%	14%	13%	13%	12%	9%	12%	11%	11%	9%	12%
Pour paint down the drain	17%	4%	4%	7%	2%	4%	8%	2%	2%	18%	11%	8%
Put cans of liquid paint in the trash	7%	6%	7%	7%	6%	5%	11%	4%	7%	4%	8%	7%
Mix it with hardener or kitty litter and put it in the trash	8%	9%	4%	9%	9%	3%	9%	3%	5%	4%	11%	7%
Other*	1%	1%	2%	2%	2%	2%	2%	3%	2%	1%	2%	2%
Sample Size	507	254	251	255	252	252	425	270	254	205	265	3190

# “Other” Future Disposal Intentions

*Other Future Disposal Methods	
I would still give it away but if I have no one to give to, I will research on what is the safe way to dispose it. I am not sure whether I have a household hazardous waste facility near my residence, I would have to find out.	Check with local authorities.
Take it to a hazardous waste facility. Or give it away to a community program.	Google how to properly dispose of it and follow that method
call the previous community organization	Lol
Paint a mural.	Just put it in a safe Place where it can be Reused.
I would use it on something	Recycle it
Look up online how to dispose of it properly	Hazardous materials drop off
use it all eventually	Donate it to Restore
Keep for future use	Whatever I buy would be used on what I bought it for.
Throw it away, in a nearby dumpster.	check recycling recommendations whether to dry out or take to hazardous waste collection
I never get rid of paint. I'm an artist and there is always another use.	Ask my husband
Find out if it can be recycled.	Town Transfer station
I would google how to properly dispose of unused paint	Use the leftover to paint another layer of paint
recycle	Bring it to the transfer station
Our local dump has paint disposal	County recycling center
Combined it with other paint for other projects	Wait for my county's household hazardous waste collection date
Google it to figure out how to gift it. or ask my local buy nothing group if they want it.	Take it to a re-use store for building materials
Call sanitation to ask how to dispose of	I wouldnt
I believe in Oregon we can recycle our used paint cans up to 5-gallon containers with the respectful metals or plastics. We are allowed 1 inch of dried paint in recycled containers.	I would research the most environmentally proficient way to dispose of old paint. How about you?
Keep it	I am an artist and will use the left over acrylic paint for my commissioned art work.
Use it	There is a certain day when the trash pick up collects paint and other left over chemicals
Take it to the Habitat for Humanity ReStore so they can sell or recycle it.	Offer it for free to someone needing paint for a small project
Find out how to properly get rid of it and do so	Try to find a recycle place, or dispose of properly for better environment.
Post it on the FB buy nothing website and see if someone else could use it before trying to get rid of it	We have at a place at our dump were we can bring unwanted paint. They deposed it green friendly.
I currently have dozens of one- or two-ounce bottles of "craft paint", but living in a 6th floor apartment, have no need for gallon-sized quantities of paint, and it has been 30 or 40 years since we had need for "house paints"	

## TREND: Future Paint Disposal Intentions

- ❖ There are several disposal intentions that have shifted between 2020 and 2021 (statistically significant changes in red below).
- ❖ Most notably, fewer respondents said they intended to take paint to a HHW facility/event and more said they'd pour liquid paint down the drain. California was responsible for most of this shift, followed by Vermont.

*If you wanted to get rid of unwanted paint in the near future, what would you most likely do with it?*

### % Change from 2020 to 2021

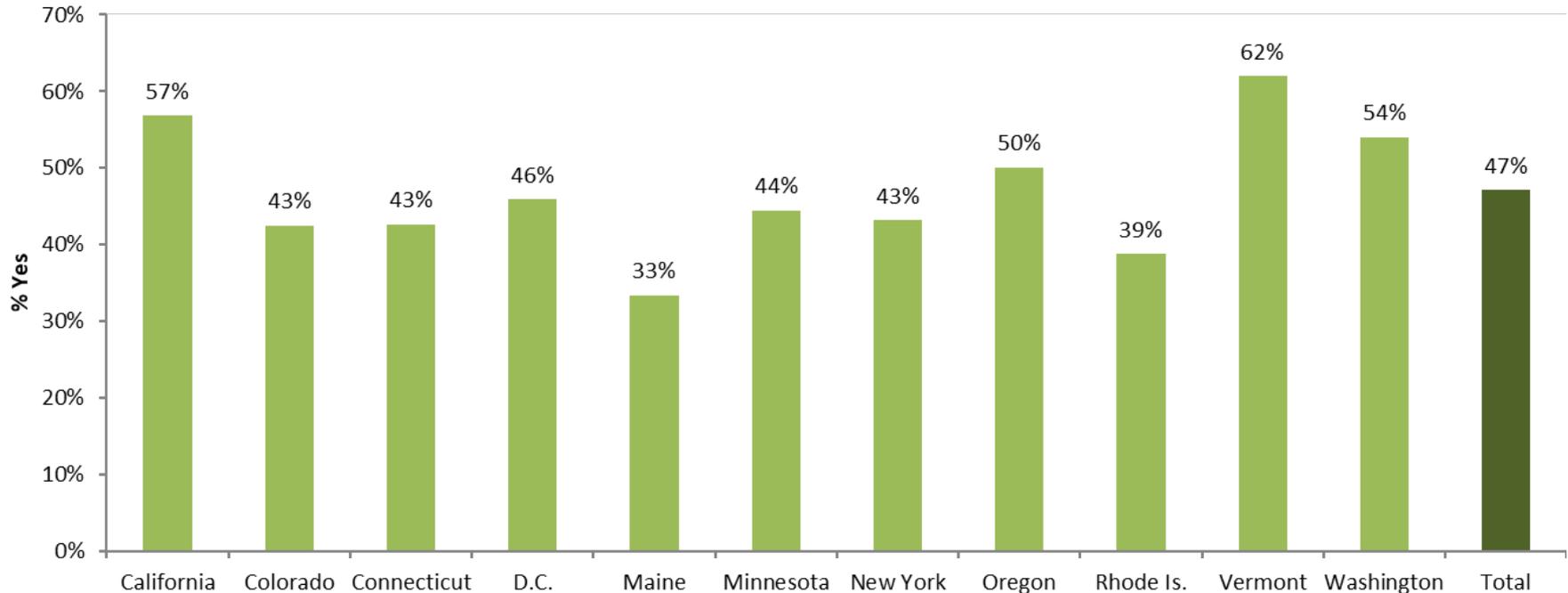
Change from 2020 to 2021	California	Colorado	Connecticut	D.C.	Maine	Minnesota	New York	Oregon	Rhode Is.	Vermont	Washington	Total
Dry it out and put it in the trash	-1%	-4%	-6%	2%	3%	1%	n/a	1%	7%	-3%	-4%	0%
Give it away to a family member, friend, or community organization	3%	1%	-1%	0%	-4%	4%	n/a	3%	7%	-6%	-6%	0%
I don't know	-7%	2%	1%	-7%	5%	0%	n/a	4%	-1%	-6%	-6%	-1%
Mix it with hardener or kitty litter and put it in the trash	4%	2%	2%	3%	1%	-1%	n/a	-3%	-1%	0%	5%	2%
Other*	-1%	0%	-1%	0%	0%	0%	n/a	-1%	0%	0%	-1%	-1%
<b>Pour paint down the drain</b>	<b>13%</b>	-3%	2%	-2%	2%	3%	n/a	-1%	1%	<b>16%</b>	<b>9%</b>	<b>5%</b>
<b>Put cans of liquid paint in the trash</b>	2%	-1%	0%	2%	2%	0%	n/a	-1%	2%	-2%	<b>6%</b>	2%
Take it to a household hazardous waste facility/event or transfer station	<b>-12%</b>	4%	3%	2%	<b>-7%</b>	<b>-10%</b>	n/a	1%	<b>-9%</b>	1%	-2%	<b>-5%</b>
Take it to a paint/hardware/lumber store	-1%	1%	1%	1%	-2%	2%	n/a	-3%	<b>-6%</b>	0%	-2%	-1%

# PAINT RECYCLING AWARENESS/ENGAGEMENT

# Awareness of Paint Recycling

- ❖ At least half of respondents in California, Oregon, Vermont and Washington knew that paint can be recycled.
- ❖ Maine and Rhode Island had the lowest awareness rates.

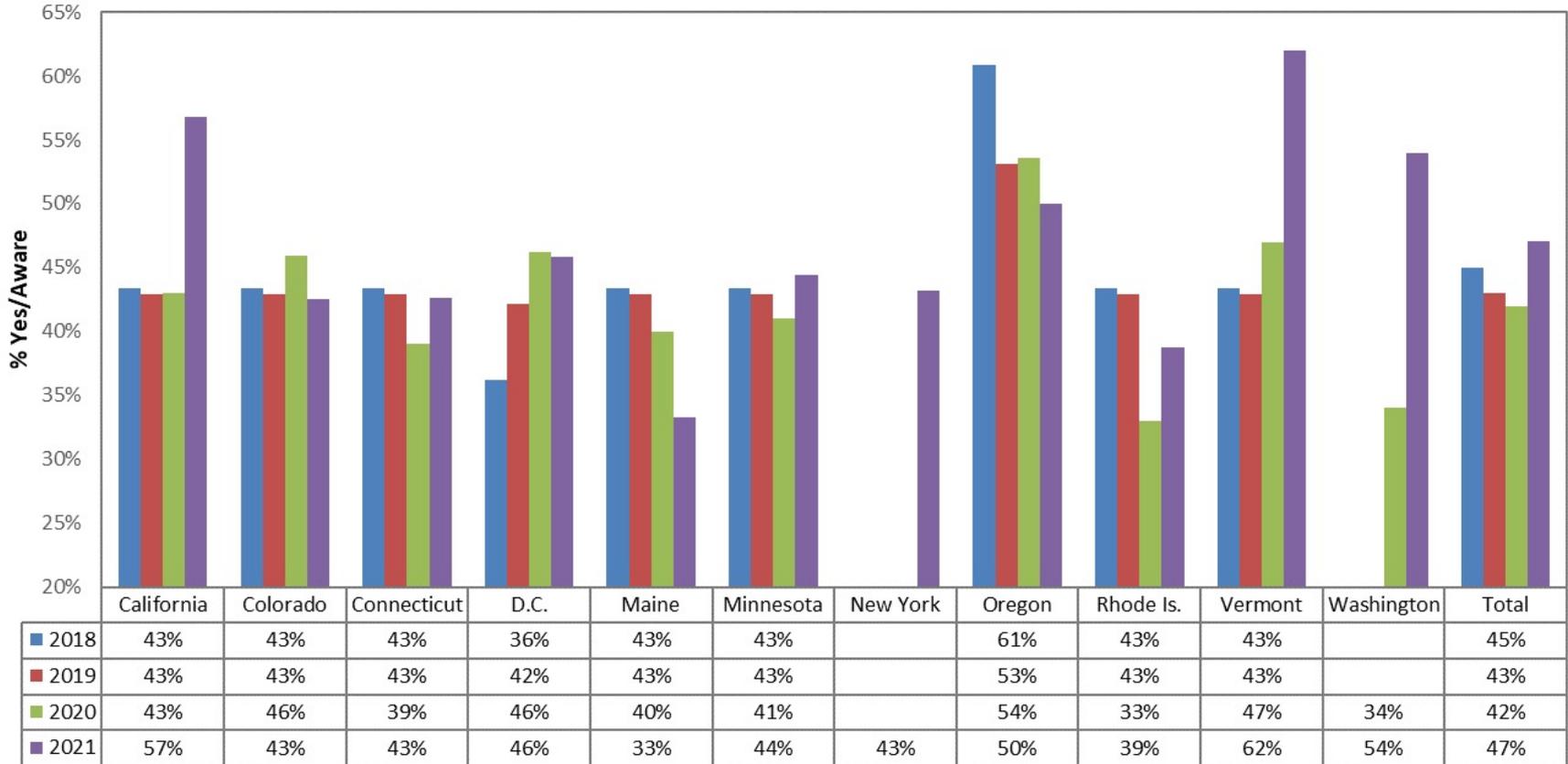
*Prior to this survey, did you know that paint can be recycled?*



# TREND: Paint Recycling Awareness

❖ California, Vermont and Washington saw the greatest improvements in 2021.

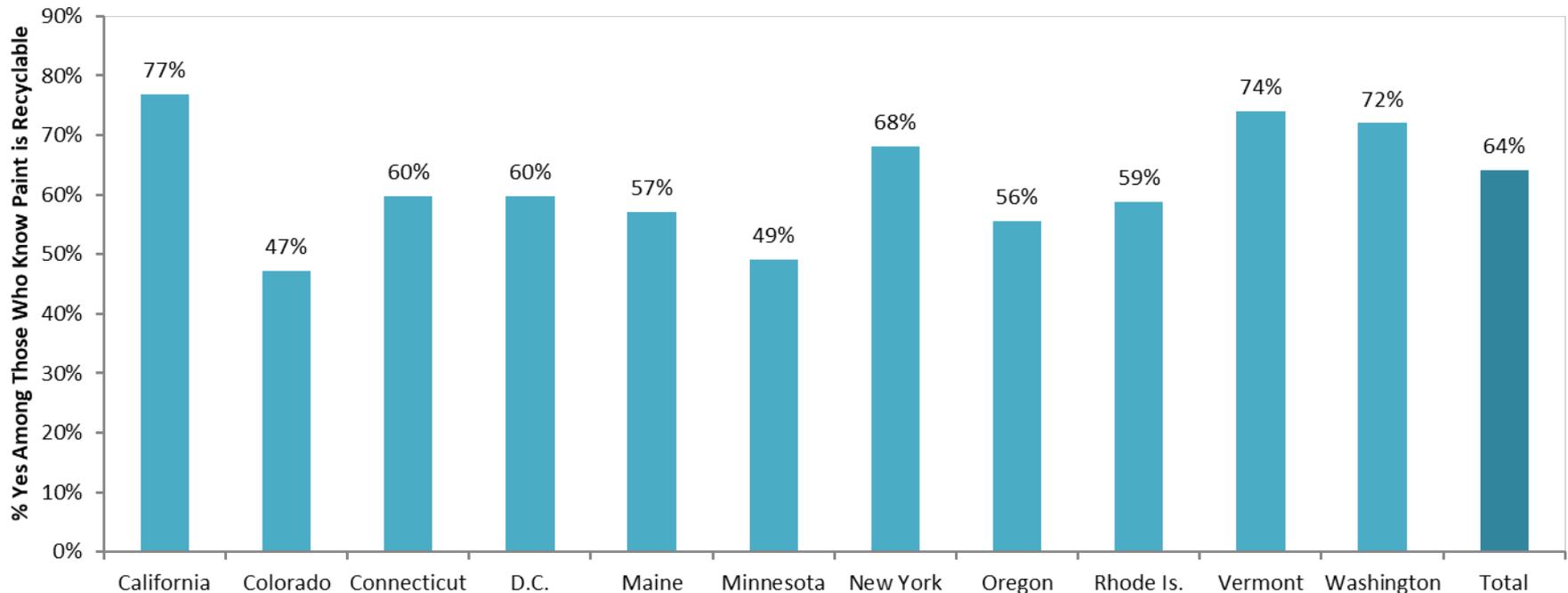
## TREND: KNOWLEDGE OF PAINT RECYCLING



# Awareness of Fee Among Those Who Knew About Recycling

- ❖ Those who were aware that paint can be recycled were not necessarily aware of the nuances of how it works. More than a third of them didn't know that there was a recycling fee added to paint purchases.
- ❖ The highest fee awareness levels were in California, Vermont and Washington; the lowest, in Colorado and Minnesota.

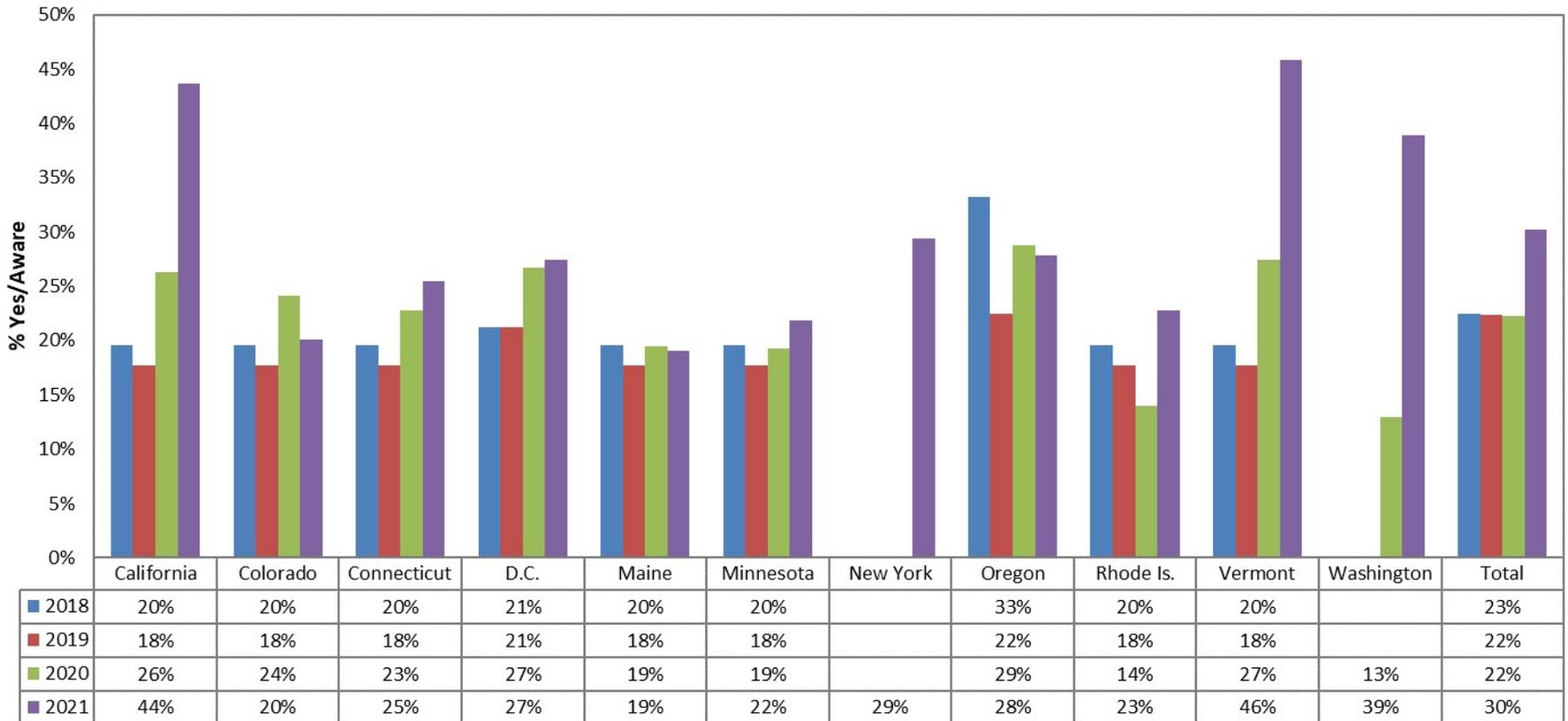
***Are you aware that when you buy paint in (STATE/DISTRICT), there is a small fee added to the price to pay for a program to recycle any leftover paint you have?***



# TREND: Fee Awareness Among All Respondents

- ❖ The most improved locations for recycling fee awareness are California, Vermont and Washington.
- ❖ This may be interrelated to big upticks in purchasing activity in those states and/or higher percentages of professional painters in the sample.
- ❖ Note that trends are shown as a percentage of all survey participants, not only those who are familiar with paint recycling.

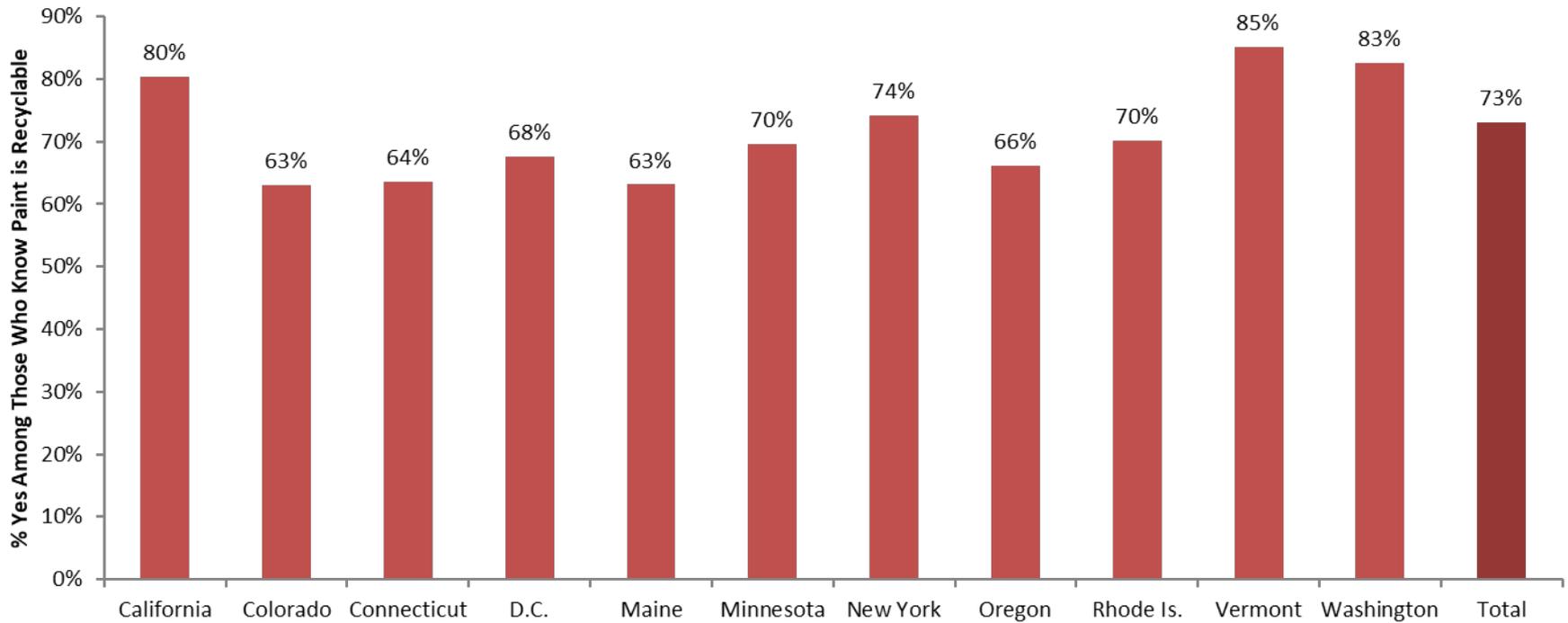
## TREND: AWARENESS OF FEE FOR FUTURE RECYCLING



# Awareness of Places for Recycling

- ❖ 73% of the respondents who knew that paint is recyclable knew where to go.
- ❖ Location knowledge is highest in California, Vermont and Washington.
- ❖ Most others were statistically similar.

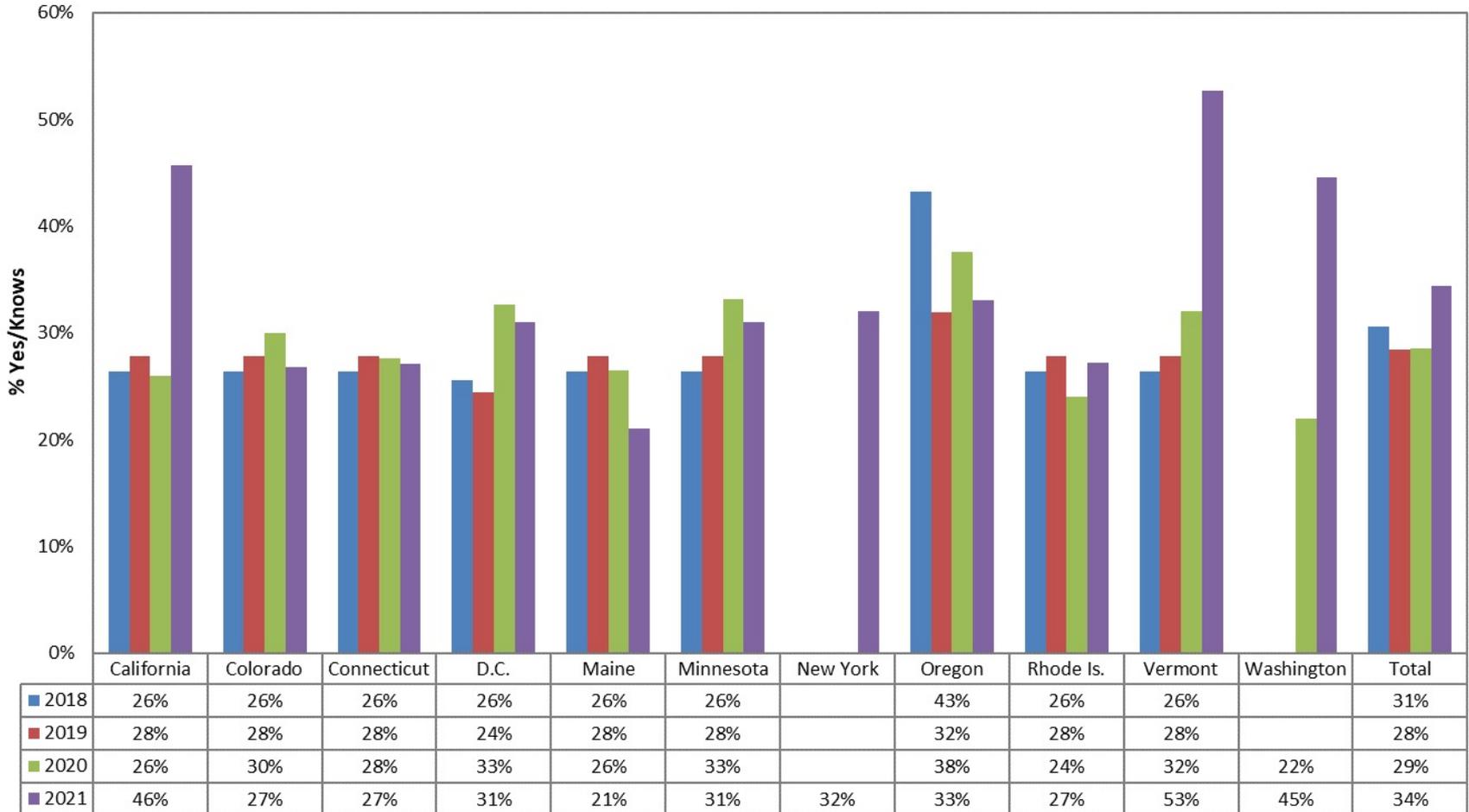
***If you wanted to take paint somewhere to be recycled, do you know where to take it?***



# TREND: Knowledge of Where to Recycle Among All Respondents

- ❖ The most improved locations for recycling fee awareness are California, Vermont and Washington.
- ❖ Note that trends are shown as a percentage of all survey participants.

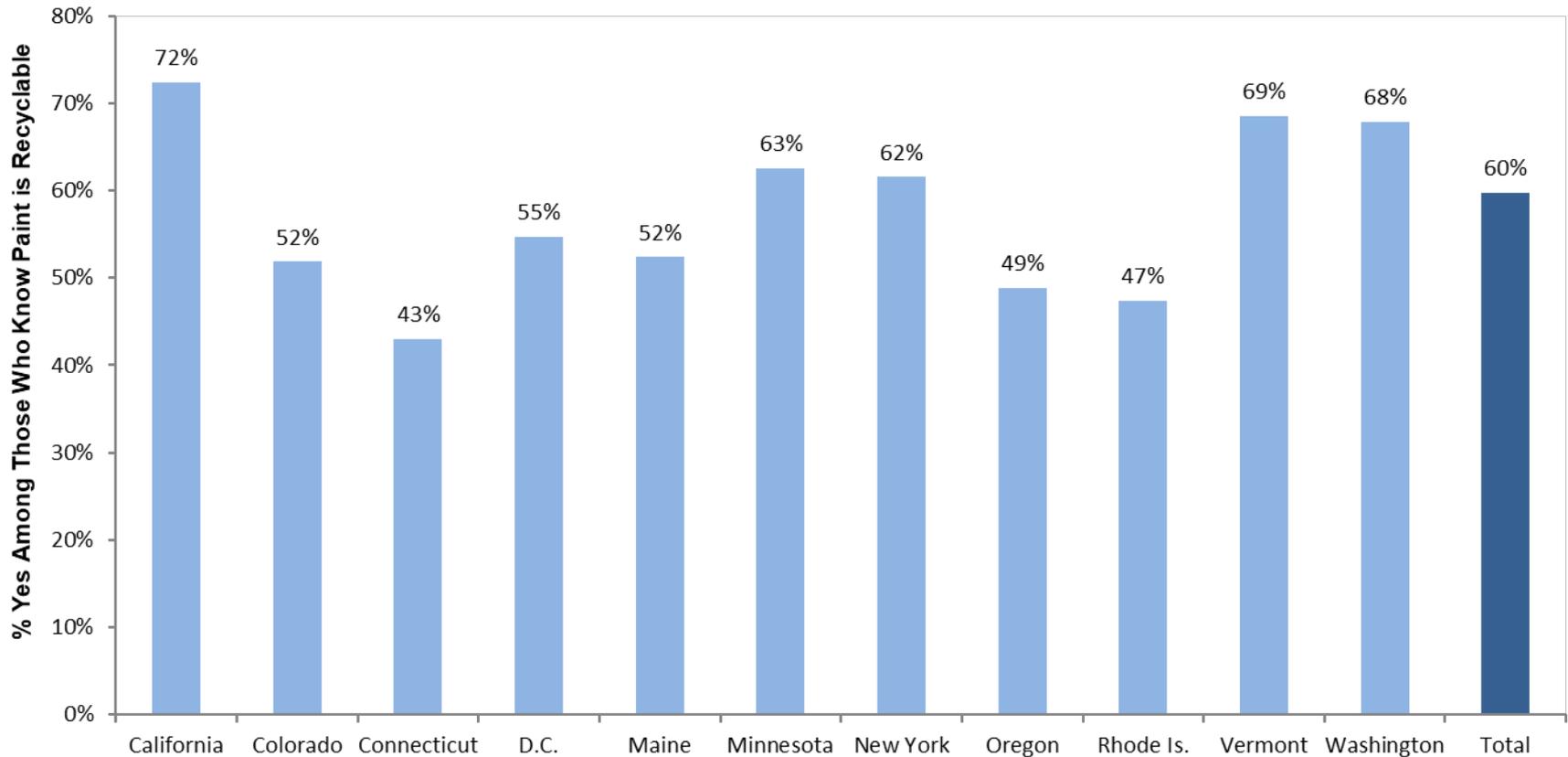
## TREND: KNOWLEDGE OF WHERE TO RECYCLE



# Past Recycling Behaviors Among Those That Knew About Recycling

- ❖ 60% of those who said they were aware that paint can be recycled said they had done so in the past.
- ❖ California, Vermont and Washington had the greatest recycling rates; Connecticut, the lowest.

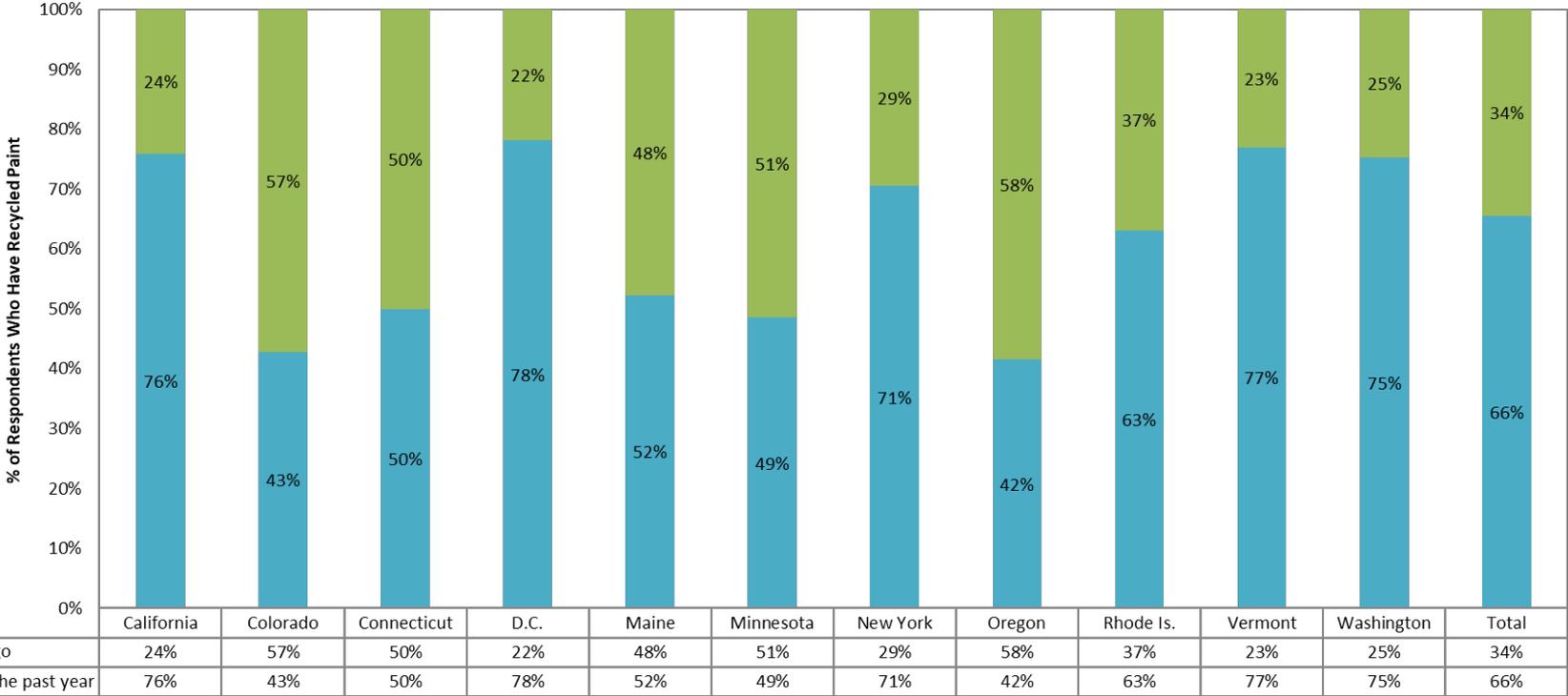
## *Have you ever taken paint somewhere to be recycled?*



# Recency of Paint Recycling

- ❖ Two thirds of those who said they had recycled paint in the past said they had done so in the last year; however, results varied by state/the district.
- ❖ California, D.C, New York, Vermont and Washington respondents were proportionately more active recycling paint in the last year; those in Oregon and Colorado, the least active.

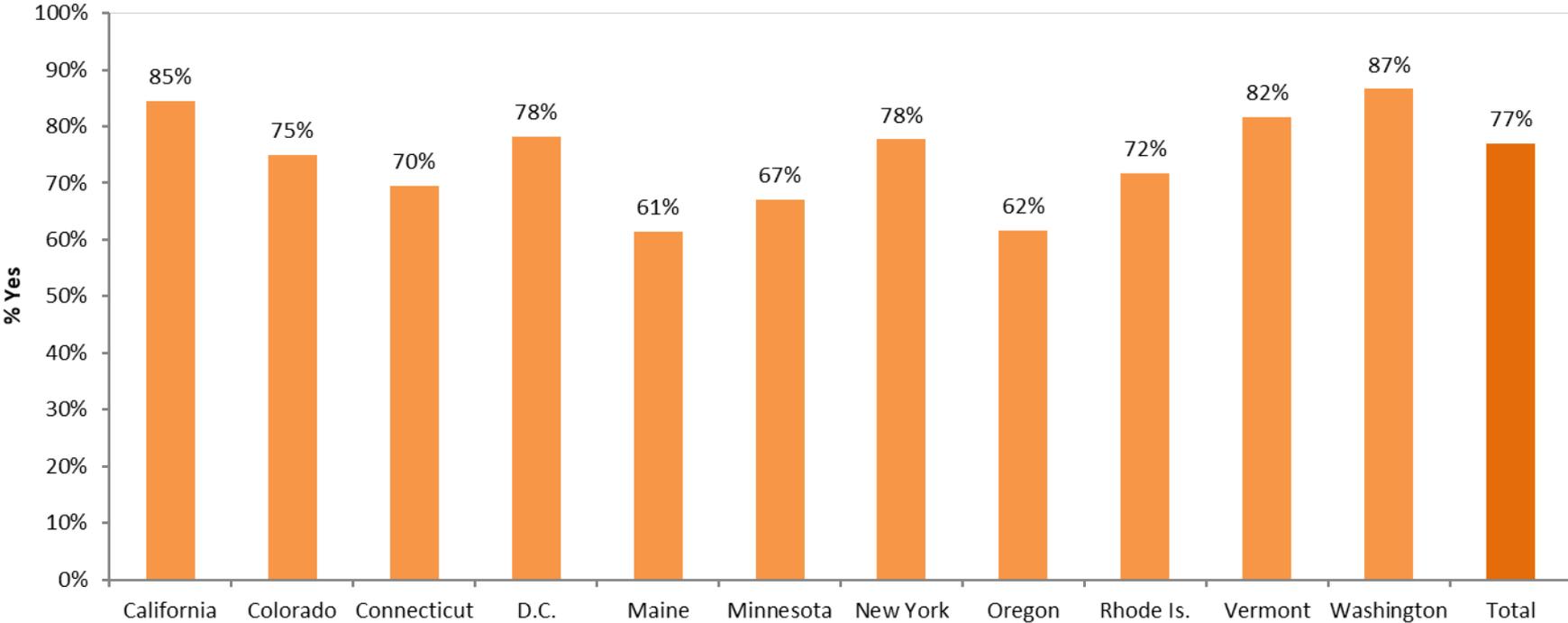
**When was the most recent time you have taken paint somewhere to be recycled?**



# Consistency of Paint Purchasing and Recycling

- ❖ The person who brought the paint to be recycled was typically the same person who had purchased the paint.

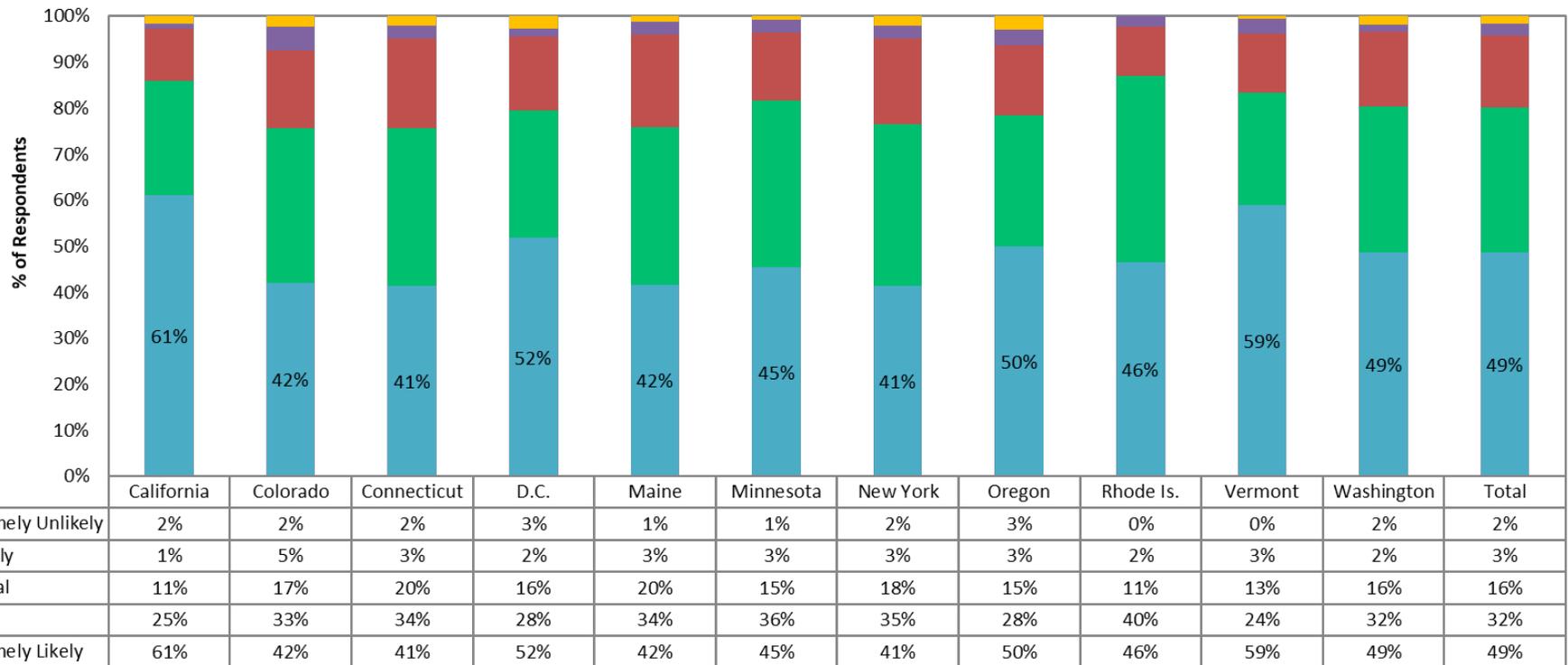
**Was the person who physically took the paint to be recycled the same person who bought the paint?**



# Opportunity for Future Paint Recycling

- ❖ 81% of all respondents said they were “extremely likely” or “likely” to recycle the next time they had paint to dispose, similar to last year’s results.
- ❖ The states with the highest percentage of “extremely likely” respondents were California and Vermont.

## How likely will you recycle next time you have paint to dispose?



## Open-Ended Commentary: Recycling Motivators

- ❖ Consistent with prior year findings, the most common motivations to recycle paint are to help/save the environment, reduce waste/clutter, and “do the right thing.”

*What would be your personal motivation for recycling your leftover paint in the future?*

make anything great ldk reduce waste demon game take paint future Yes bad  
personal motivation part way believe recycling S make sure someone use  
people dispose well go waste help planet world doesn't recycle paint  
Better planet Environmental landfill save harm environment things  
save money save environment also earth recycling leftover  
need environmentally friendly know Nothing want possible  
waste house paint go good throw away  
better environment take care  
environment Less waste recycle safety use  
t know help environment animals right thing  
always keep motivation recycling help now  
protect environment dispose paint don't recycle anything rid  
cause will prevent safe try recycle leftover paint care environment  
clean s better planet love ok put save planet hurt environment None store  
reuse feel left idea keep environment t want environment wasteful easy one  
know recycle toxic try best way

# Recycling Motivators, continued

## Sample Comments: Environmental Reasons

Any chance of recycling materials I will take, the world has very limited recourses and we need to be mindful of how we use them.

environmental conservation and the natural resources not being so fully polluted and there not being any left for future generations leading to extinction of mankind

I am a strong believer of recycling, to help our planet. So by all means if possible I will switch any method I was using prior if recycling becomes an option.

I had no idea that it could be recycled but I do see it as a huge waste of materials now as well as may be bad for the earth.

I try to recycle anything to the extent that I can. If paint can be recycled I'd be happy to do so to not just dump it back into the environment.

It would be a way to dispose of the paint without causing any harm to the environment. I'd rather know it was being recycled and being put to better use than it just being dumped and causing damage to the environment.

it's bad for the environment to just throw it randomly in the garbage. and number 2. It will take up too much of my garbage space.

My motivation would be to ensure that the paint is being properly disposed, so it does not cause an environmental hazard.

My personal motivation would be so that it won't harm the environment or animals, or contaminated drinking water for people and animals.

preserve the future of our ecosystem and lessen my footprint on the environment

Environmental reasons are my main motivation in recycling properly

Environmental...I would like to dispose of paint in the safest way possible.

for someone else to benefit using it or taken care of as to not hurt the environment

I have more knowledge about not recycling and how important it is to the environment and the planet.

I think about recycling to help the planet is totally fundamentals before climate

It can be really really toxic for the environment no matter how you throw it out there are less hazardous methods but none of them are good like messing with soil or water supply

I've always been concerned about the way I dispose of paint. I didn't know if my way of doing it was harming the environment. I don't want to leave this earth having made it a worse place to live for my grandchildren.

Protect the environment and save money.

The world is already disgusting and doesn't need my help making it worse

To help protect the environment, because I imagine that if you just "dumped the paint down the drain", it would not only clog the drain, but would be hazardous to the environment.

To help the Earth so climate change does not take over the world and melt all of the icebergs

To help this world heal instead of adding to the problem. I might still be alive for another 20-30 years, I can't afford for this planet to get any more worse than it currently is.

To prevent any hazardous chemicals from getting into the environment

# Recycling Motivators, continued

## Sample Comments - Reduce Clutter / Get Rid of It

clean out the garage

Get rid of something I don't need in a conscious way

it is the best and safest way to get rid of leftover paint

To dispose of unwanted paint and to clear up space in my garage.

To get rid of old paint and make more room. No clutter

Get it out of my house

It's a better way to get rid of extra paint all around. I'm glad that there is such thing. I honestly didn't know it existed. But it seems eco friendly.

Getting rid of in a good way

so there is more room in my basement

don't want it hanging around in my garage

To decrease clutter and not have it sitting in my house forever

Because in the past I would put the lid on it and stored it in the basement but I never use the paint again my reason is simple so it does not get dump in our waters or in the ground

Getting it out of the house in a responsible manner

I think it would be toxic to dump anywhere and it would be nice to see it recycled or out to better use than sitting in a garage or in the house

It would be the best and most responsible way to dispose of it.

To keep my storage closets clean

get it out of the house

Don't want to store the leftover paint.

To get all the paint cans out of my basement

To get it out of my house as I will probably not ever use again and someone might be able to use

Get rid of it

Get it out of the garage to make room for other "stuff"

So it don't add up and cause clutter

To ensure it doesn't go to waste and hurt the environment plus not keep it in my garage

To get it out of the house and made useful

Get rid of paint right away

i'M TIED OF SEEING IT IN MY BASEMENT.

just getting rid of it all the chemicals

My personal motivation would be not to have the extra paint cans cluttering the basement.

# Recycling Motivators, continued

## Sample Comments - Reduce Waste

Better than putting in a landfill.

Knowing that it is not wasteful and better for the environment to recycle.

Not having anything go to waste, rather recycle and find different use for it

Prevention of waste

So it doesn't end up in the landfill

I don't want paint to be disposed of in a landfill.

I feel like it would be a waste to just throw the paint away or dispose of it.

I would recycle paint simply because I do not want to waste anything that I use if someone else could use it.

keep it out of landfills

Cause I don't need it to go to waste

Don't want to keep overloading the landfills. Recycling is a much better process than just throwing stuff away.

to reduce costs and not waste

I hate to see how us humans are ruining the environment and do everything possible to reduce unnecessary waste

So it doesn't end up in our landfills

There are profession was a forester so I've always seen my life as having a strong environmental ethic. I hate the thought of waste and if the material in unused paint can be repurposed, it's a positive. I also had to deal with illegal dumping while I was working and it angered me greatly.

anything to stop it from going to a landfill

Hate to be wasteful. Would always try to recycle if possible

I care deeply about environmental issues. Anything I can do to keep toxics out of landfills I will do.

I hate putting anything in a landfill that doesn't need to be there

To reduce waste

To help eliminate waste

to help the environment and also not let good paint go to waste

I don't like to have waste! If I am unable to use the leftover paint in any other way for my own purposes, it makes the most sense to me to recycle it. it's wasteful not to and destroys the environment

There is too much waste on this planet and we need to reduce reuse and recycle as much as possible.

To reduce waste. If it can be recycled, I will definitely do this.

To reduce waste and help fight climate change.

don't want anything to go to waste

I don't want it to go in a landfill

# Recycling Motivators, continued

## Sample Comments - Right Thing to Do

Civic duty

It is the right thing to do. I try to recycle as much as I can.

It would make me feel like I'm doing the right thing.

because it's the right thing to do.

It's just the right thing to do.

its the right thing to do for the environment

I try to recycle whenever possible. It's the right thing to do, even if it's slightly inconvenient.

It is the right thing to do - maybe someone else can use it.

It seems lie the right thing to do

right thing to do

There is a facility located 10-15 miles away so it is easy and convenient. Most importantly, it is the right thing to do and best for the environment.

Because it's the right thing to do for the environment

I had no idea you couldn't sounds like the right thing to do

It is the right thing to do

The right thing to do for the environment and climate control.

To do my part for the enviornment! Plus it is the right thing to do.

Disposal correctly is the right thing to do.

Knowing that I was doing the right thing with this.

I try to recycle as much as possible and just learned in the last two weeks that our local transferstation takes the paint for free. Even though the staff there doesn't care at all about recycling and they let you know.....very narrow minded people that make me angry every time I drop stuff off and try to do the right thing

Because it's the right thing to do

I want to do the right thing

It is the right thing to do.

It's the right thing to do if you have leftover paint that needs to be thrown out.

I would feel guilty if I didn't.

it is the appropriate and responsible thing to do and can be done with minimal inconvenience.

responsible thing to do

To be more responsible.

It seems like the responsible thing to do.

# Recycling Motivators, continued

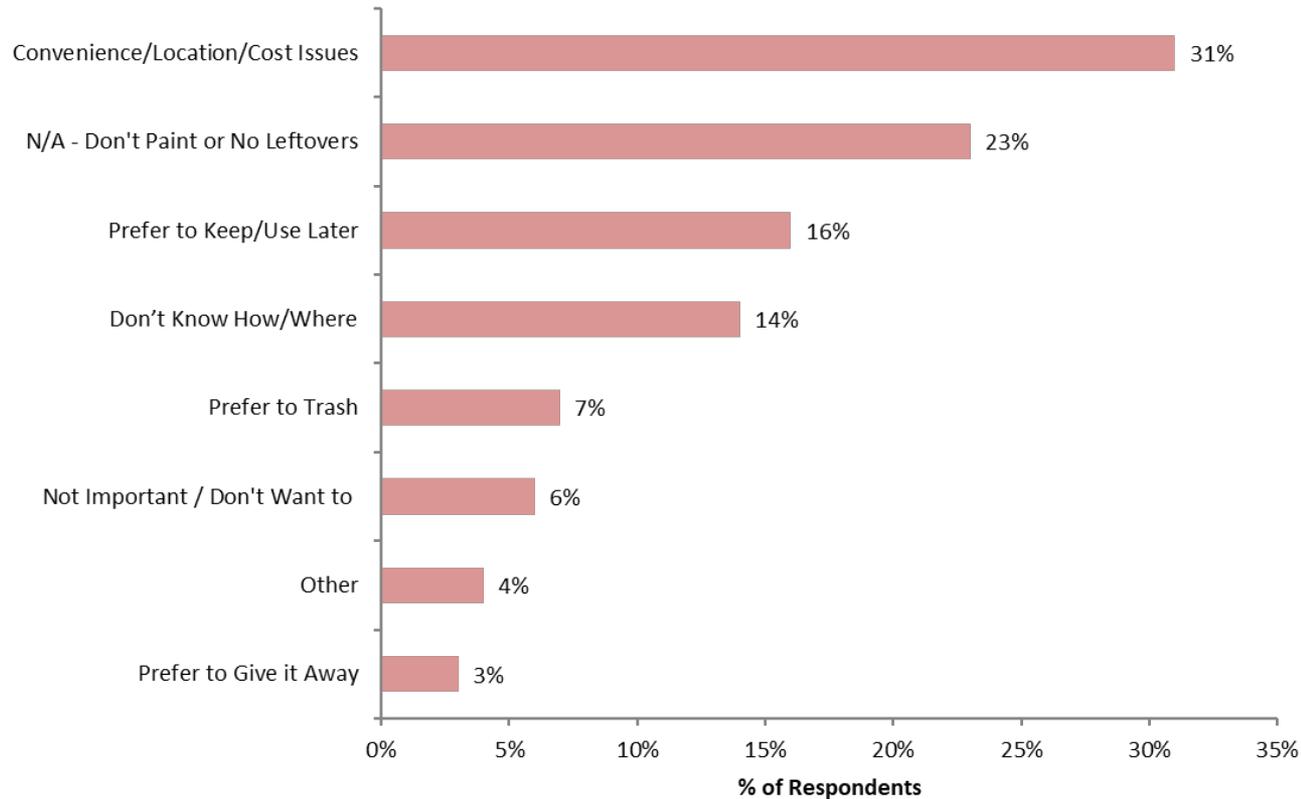
## Sample Comments: Other Reasons

- Because I have no idea what to do with unused paint and now that I've learned I can recycle, well, that's what I'd do. I have no other idea of what to do with paint, so than you for the tip.
- Because someone else might want to use it!
- For money
- I like to see things reused versus thrown away
- My personal motivation for recycling my leftover paint in the future would be the knowledge. The knowledge that I know that you can recycle paint now
- No more poison laying around.
- Convenience
- hopefully to keep the cost down
- I would rather recycle anything we use that dispose of it somewhere. I will be checking where to recycle it next time we purchase paint.
- If someone can use it that would be great!
- discounts offered by paint stores
- I get scared of putting toxic things down the drain or in the garbage so I try to be safe!
- Maybe someone else can use it.
- Safety
- To save money
- Hopefully someone will find it useful
- cost efficiency and save money
- Easy access to recycling services.
- Save money
- 2 bucks back for recycling
- Help create a supply of recycled paint to be sold (to me) at a price much lower than normal retail
- I want to recycle anything I can
- Just knowing that I can recycle paint motivates me. I try to do my best to recycle things
- So kids and animals can't get into it
- I liked this survey. Thanks!
- Cost savings
- Because it leaves less of a carbon footprint than anything else I do with it.
- Because it can be recycled and reused properly.

# Open-Ended Commentary: Recycling Obstacles

- ❖ The most prevalent obstacle cited by those not likely to recycle in the future was perceived cost, either in terms of money, time or inconvenience.
- ❖ Almost a quarter said they wouldn't recycle paint because they didn't paint and/or wouldn't have any to dispose in the future.
- ❖ 16% said they were intent on keeping it to use later.
- ❖ 14% said they didn't know how (opportunity for PaintCare).

## *Why are you unlikely to recycle leftover paint in the future?*



N=100

# Recycling Obstacles (continued)

## Sample Comments - Won't Paint or Have Leftovers In Future

Because I don't buy paint, and when I'm done with it I give it away.  
Because I never have leftover paint  
Because I will not paint in the future  
because i wouldn't really need paint  
because i'm not it i'm going to buy paint  
do not have a reason to get paint  
Don't do painting  
Don't paint so noeftovers  
I am never going to paint  
I am not. I live in an apartment where maintenance comes to paint.  
I don't buy paint  
I don't own a house  
I don't paint  
I don't plan on ever painting again due to my age  
i dont use paint  
recycle  
I probably won't be painting  
  
I will depend on my apartment maintenance people to use paint in future.  
I'm not pain more  
that has to be disposed of.  
no historic over purchase for project  
use it all  
We do not paint... so no paint

## Sample Comments - Convenience Issues

Because I have to drive far from home to get there  
Because when I have called the companies that claim to recycle the paint I get told it will cost me \$10 per gallon! I'll dump it on the ground before I will pay to recycle it  
Easier to dispose of at a transfer station  
easier to dispose of my way  
Easier to throw out  
remaining  
I do not live in an area where it is easy to get to a place that would do this type of thing.  
I don't drive no way to get there  
I don't even know how. It would probably be inconvenient.  
I live in the country and have to travel to a recycling place.  
It is easy to put it in the garbage  
it's easier to just throw it in a dumpster.  
No place in my area  
No place to take it.  
not available in my area  
Not available in this area  
not convenient  
not convenient, would have to drive a half hour to drop it off at the recycle center  
Sounds like too much of a burden compared to just throwing it away  
the closest place to take unused paint charges a disposal fee on top of the \$3.00 fee added to each gal of paint  
The cost to drive to a recycling center outweighs the benefits.  
there is no recycle here  
To much of a hassle  
Too costly after the price paid to paint.  
Too hard to find out where to take it.  
Too inconvenient  
Too lazy to bring it  
too much hassle  
Too much of a hassle  
Too much work researching how to do it then doing it  
Why, It cost too damn much as it is!

# Recycling Obstacles (continued)

## Sample Comments - Don't Know Where/How

Don't know where to go.  
don't know anything about it  
dont know how to do it  
don't know where I can recycle it  
don't know where to take it.  
I don't know

I don't know of any stores that do this.  
I dont know where to recycle it at

I don't know.  
I would rather take it to someone that knows what to do withbit  
Not sure where to recycle it.  
There's nowhere that I know of to recycle it  
Where

## Sample Comments - Prefer to Keep/Use Later

store it for when I need it  
because I'd keep it for myself  
Don't usually have much. Keep what I have  
Don't want to waist it  
I always use it  
i always use it all eventually  
I can probably use it later for touch up  
it for touchups.  
I tend to keep extra paint in case of needed touch ups.  
I use my leftover paint.

I would always find a use for old paint as a primer  
I would just use it for something else and not waste it  
If I only have a little left I save it to have to touch up of the wall  
my commissioned projects and have always finished the paint.  
on the walls that needs a bit of "Fixing."  
Save for future painting

## Sample Comments - All Other Obstacles

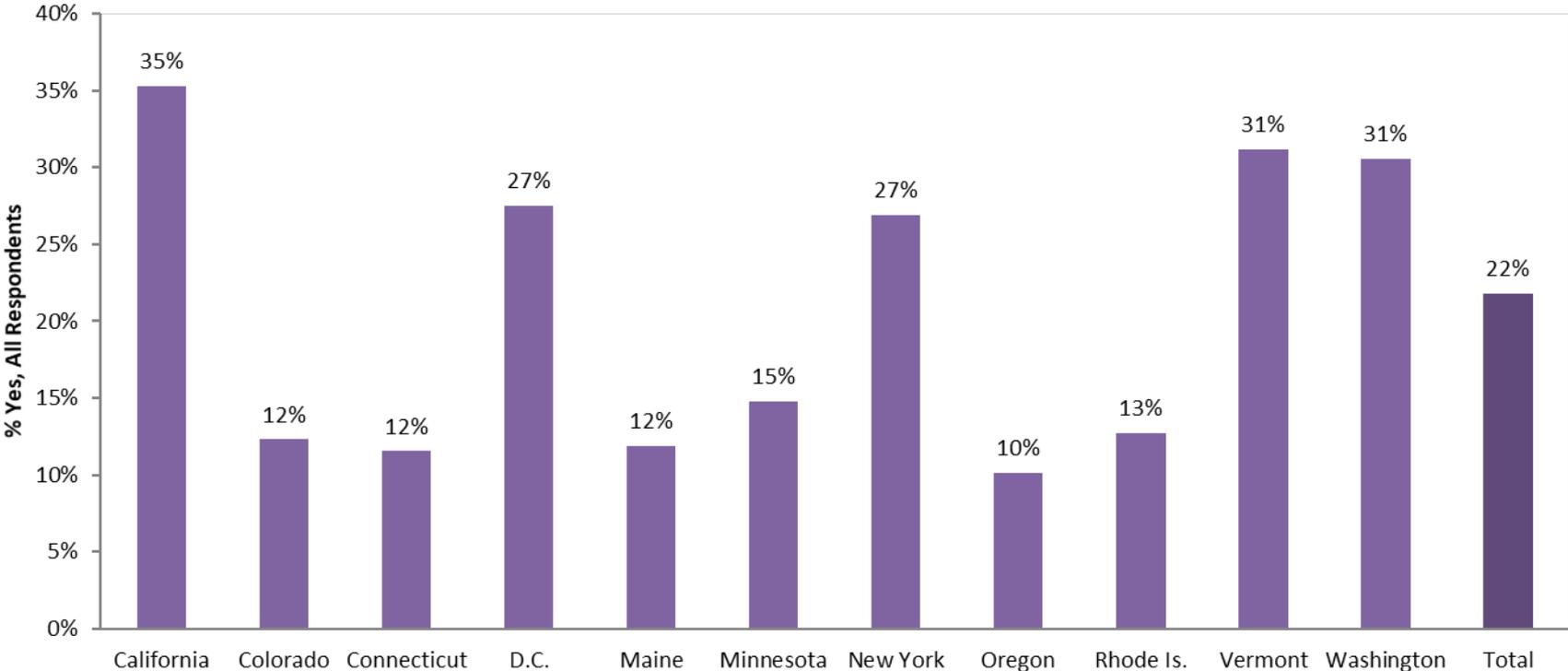
Trash  
Because I would give it to a friend who is always painting something.  
Because it's going in the regular trash bin  
Because it's not important to me  
Cuz it's not fresh  
don't want to  
I can't be bothered  
if i have any left  
I will just donate it or give it away.  
Just not the option I will most likely choose TBH  
no intrest  
taught to "dry and dispose".  
Very good to hear from you and thanks  
will never have  
You want it ? Come and get it  
quantity to little

# ADVERTISING/MARKETING CONSIDERATIONS

# PaintCare Awareness

- ❖ Overall, 22% of respondents said they had heard of PaintCare before. Again, results differed by state/the district.
- ❖ California, D.C., New York, Vermont and Washington residents were most aware of PaintCare.
- ❖ All other states had 10%-15% awareness, similar to the average last period.

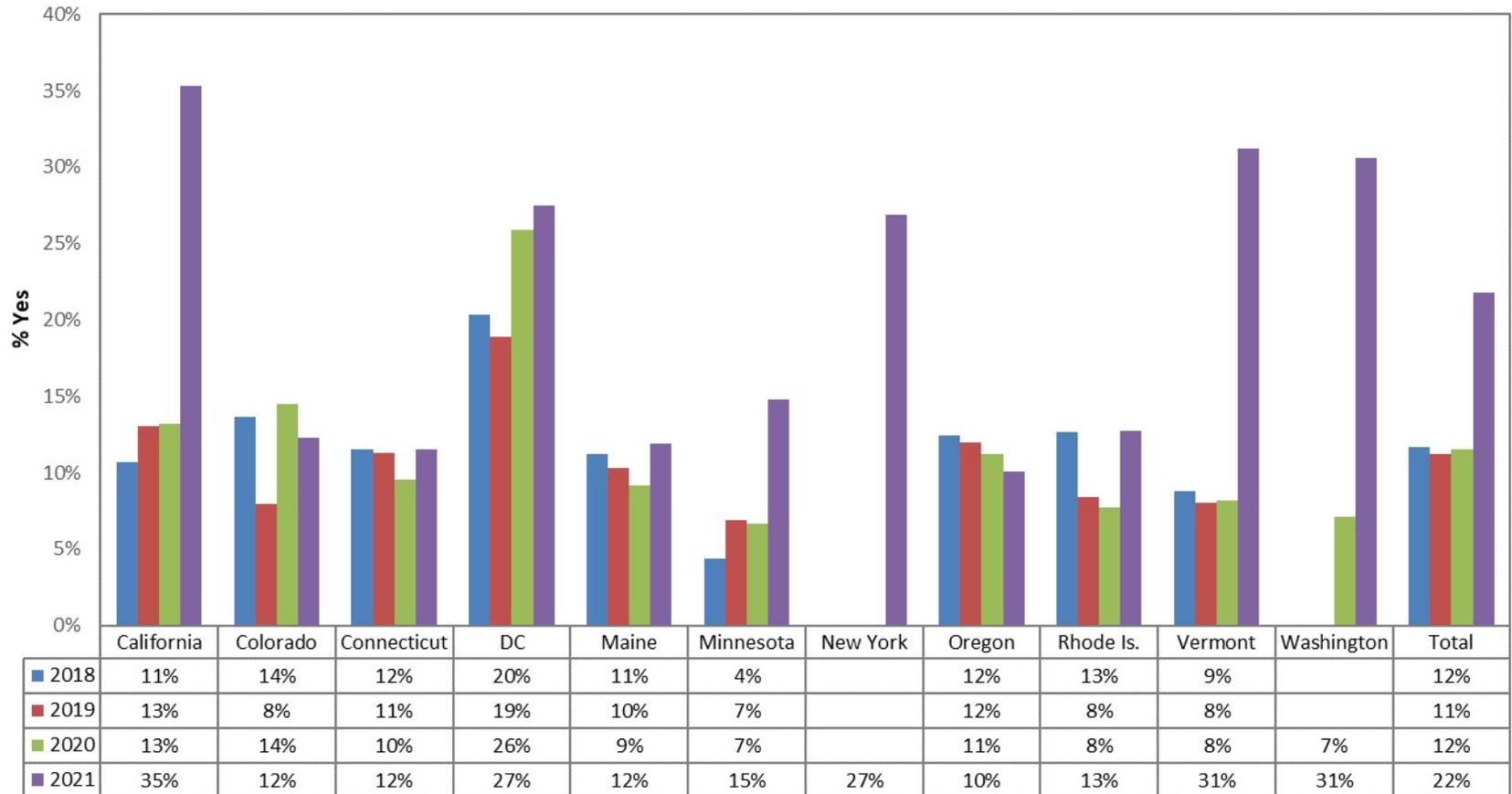
***Have you ever heard of PaintCare, the program that sets up sites that take paint for recycling?***



# TREND: PaintCare Awareness

- ❖ Overall, awareness levels jumped dramatically 2021, largely attributable to California, Vermont, and Washington, as well as the addition of New York.
- ❖ Minnesota and Rhode Island both showed notable improvements as well.
- ❖ All other states experienced insignificant gains/losses from last period.

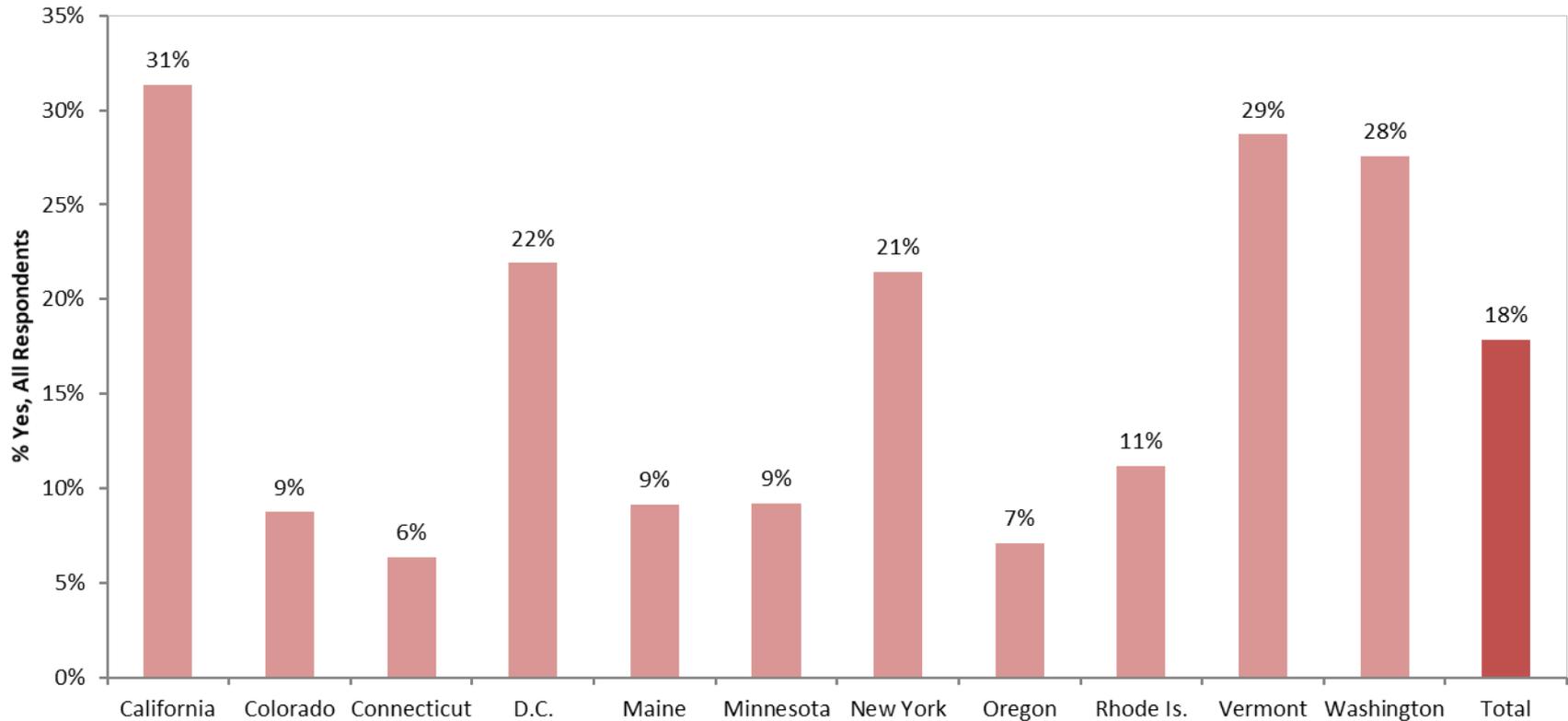
## TREND: HEARD OF PAINTCARE



# Ad Recall

- ❖ 18% of all respondents recalled seeing/hearing a PaintCare ad, or one about paint recycling, in the last several months. However, results by state/the district varied widely.
- ❖ As with overall awareness, California, D.C., New York, Vermont and Washington showed the highest recall rates.

***Do you recall seeing or hearing an advertisement about paint recycling and/or PaintCare in the last several months?  
(as a percentage of all surveys)***



# Ad Recall Types

- ❖ TV was most frequently cited by respondents who remembered ads (typical response even when TV ads not running).
- ❖ Other common ad types varied by state, between newspaper, radio, online, billboard and mail.
- ❖ Note: sample sizes are small by state/the district; as such, results should be considered directionally.

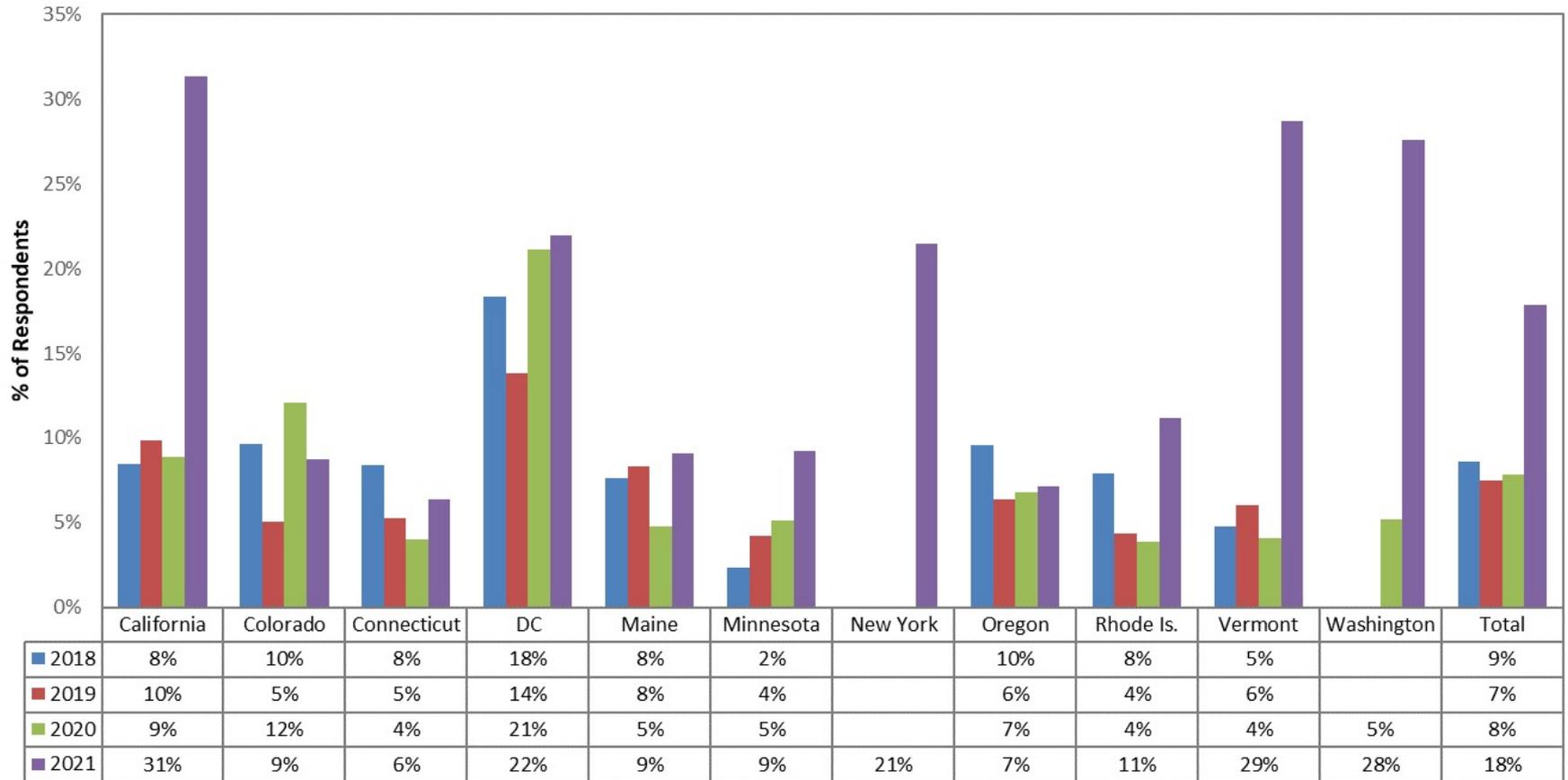
***What type(s) of ad(s) do you recall? Choose all that apply.***

	California	Colorado	Connecticut	D.C.	Maine	Minnesota	New York	Oregon	Rhode Is.	Vermont	Washington	Total
TV	82%	50%	56%	73%	70%	35%	66%	47%	64%	91%	79%	73%
Newspaper	49%	45%	31%	38%	26%	65%	48%	26%	54%	11%	64%	45%
Radio	46%	50%	50%	49%	39%	35%	37%	32%	36%	30%	60%	43%
Online Advertisement	41%	27%	38%	44%	43%	52%	47%	53%	39%	30%	53%	43%
Billboard	39%	41%	38%	44%	17%	39%	24%	21%	25%	7%	47%	33%
Mailer sent to my home/business	20%	14%	19%	5%	9%	9%	8%	26%	11%	4%	37%	16%
Unsure	1%	0%	25%	2%	0%	4%	0%	5%	0%	0%	10%	3%
Sample Size	158	22	16	55	23	23	90	19	28	57	73	564

# TREND: Adjusted Ad Recall for Entire Population

❖ Ad recall jumped the most in California, Rhode Island, Vermont and Washington.

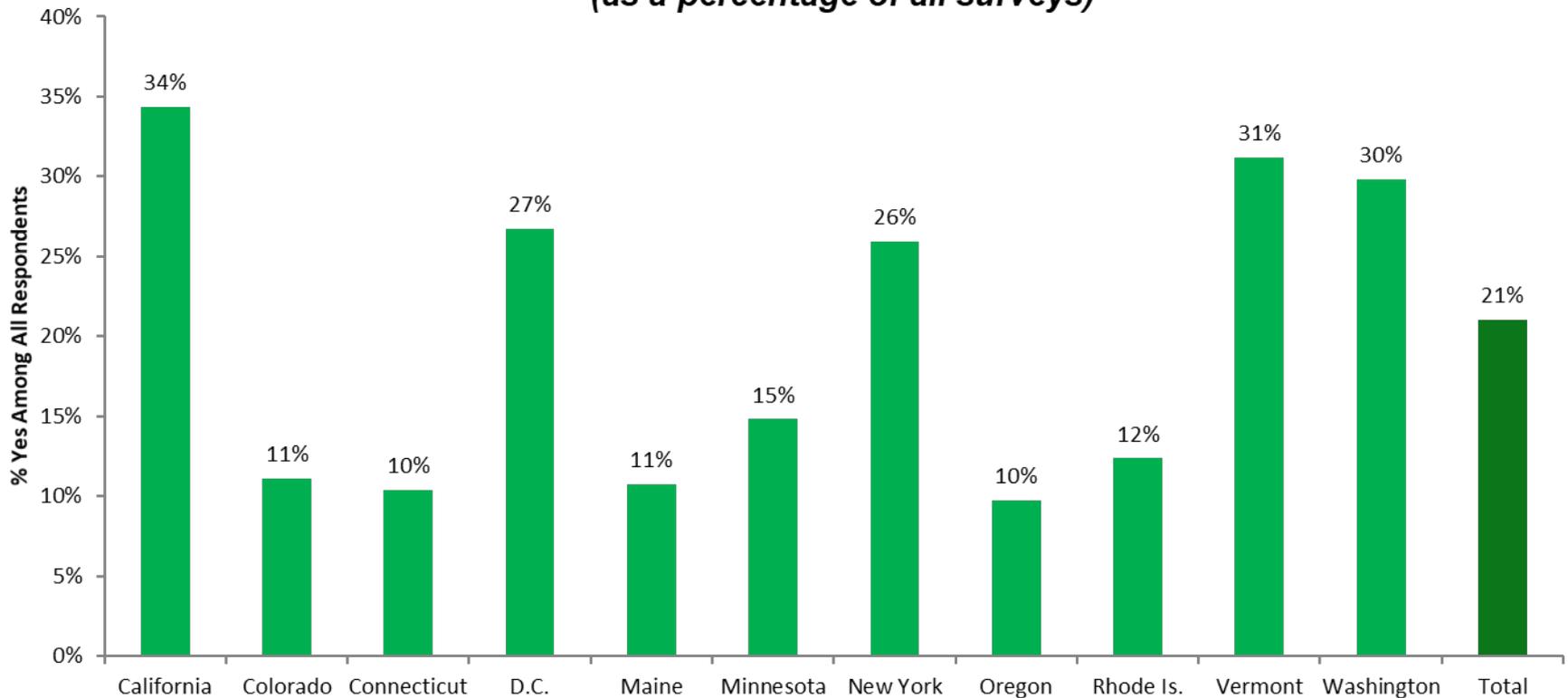
## TREND: AD RECALL



# Adjusted Marketing Recall for Entire Population

- ❖ About a fifth of respondents remembered some other type of marketing communication (non-ad).
- ❖ Marketing initiative recall was highest in the same states/districts: California, D.C., New York, Vermont and Washington.

***Do you recall hearing about paint recycling and/or PaintCare in any of the following other ways? Choose all that apply.  
(as a percentage of all surveys)***



## Recall of Other Marketing Measures

- ❖ Among those who had heard of PaintCare, word-of-mouth communications was the most common source of information in most states, as were brochures/cards/signs at stores.
- ❖ Other (non-ad) communication types varied by state.
- ❖ Note that Washington enjoyed strong results in almost every category.
- ❖ Note: sample sizes are small by state/the district; as such, results should be considered directionally.

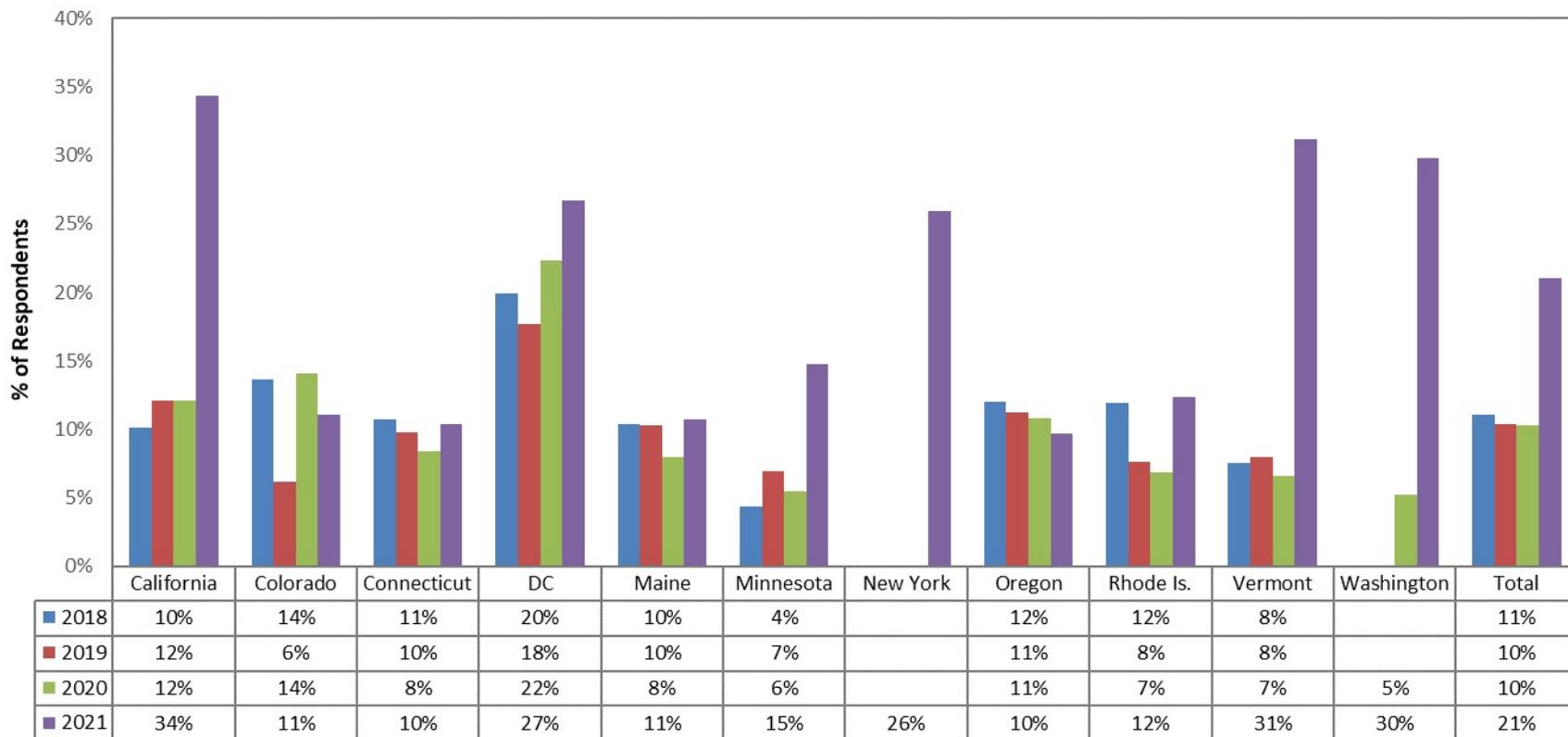
***Do you recall hearing about paint recycling and/or PaintCare in any of the following other ways? Choose all that apply.***

	California	Colorado	Connecticut	D.C.	Maine	Minnesota	New York	Oregon	Rhode Is.	Vermont	Washington	Total
From a friend/relative/colleague	72%	42%	38%	58%	57%	46%	41%	26%	50%	61%	65%	56%
Brochure/card at a paint/hardware/lumber store	33%	42%	31%	29%	17%	41%	37%	37%	31%	18%	58%	35%
Sign/poster/display at a paint/hardware/lumber store	35%	29%	10%	26%	33%	51%	43%	26%	34%	6%	58%	35%
From my local hazardous waste center or transfer station	22%	26%	31%	41%	23%	27%	30%	33%	31%	27%	41%	30%
Facebook/social media	21%	13%	24%	30%	23%	30%	25%	22%	16%	3%	42%	24%
At one of PaintCare's one-day paint collection events	19%	29%	17%	25%	27%	16%	28%	19%	13%	8%	40%	23%
Mailed information	15%	6%	21%	26%	13%	19%	13%	7%	16%	2%	36%	17%
From my own online research (e.g. searched "how to get rid of paint")	11%	16%	21%	19%	10%	5%	10%	22%	6%	23%	31%	16%
None	3%	10%	10%	3%	10%	0%	4%	4%	3%	0%	2%	3%
Other*	1%	0%	0%	0%	0%	3%	1%	0%	0%	0%	0%	0%
Sample Size	178	31	29	69	30	37	113	27	32	62	81	689

## TREND: Marketing Recall

- ❖ Marketing initiative recall has improved the most in California, Minnesota, Rhode Island and Washington.
- ❖ All other states saw modest gains or losses from last year.

### TREND: HEARD OF PAINTCARE FROM OTHER SOURCES (NOT ADVERTISING)\*

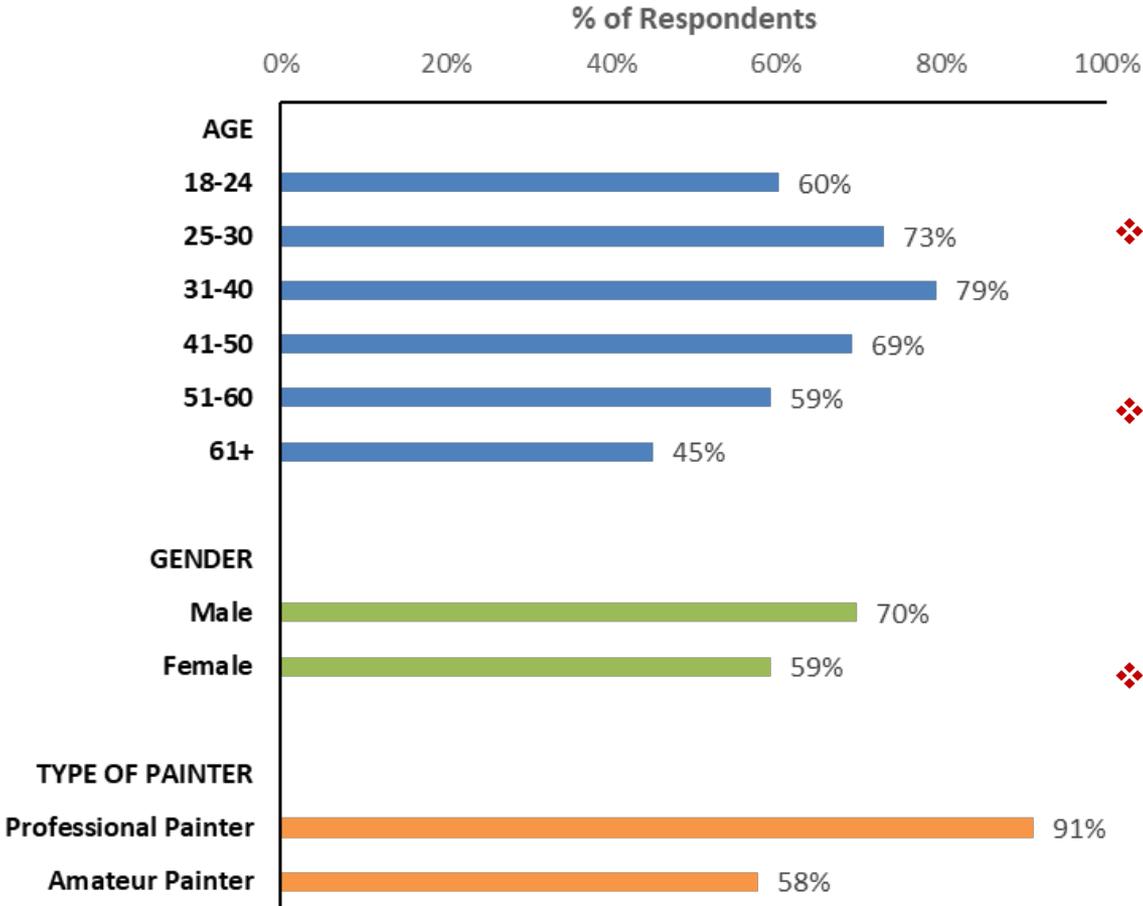




**CROSS-  
TABULATIONS  
FOR  
TARGET  
MARKETING**

# Consumer Behavior Cross Tabulations – Paint Purchases

## CROSS-TAB: Purchased Paint in Last Year



❖ Those in the 31-40 age range bought paint most often in the last year.

❖ Men purchased more often than women in the last year, as was the case in previous years. However, purchase rates for both genders are both significant.

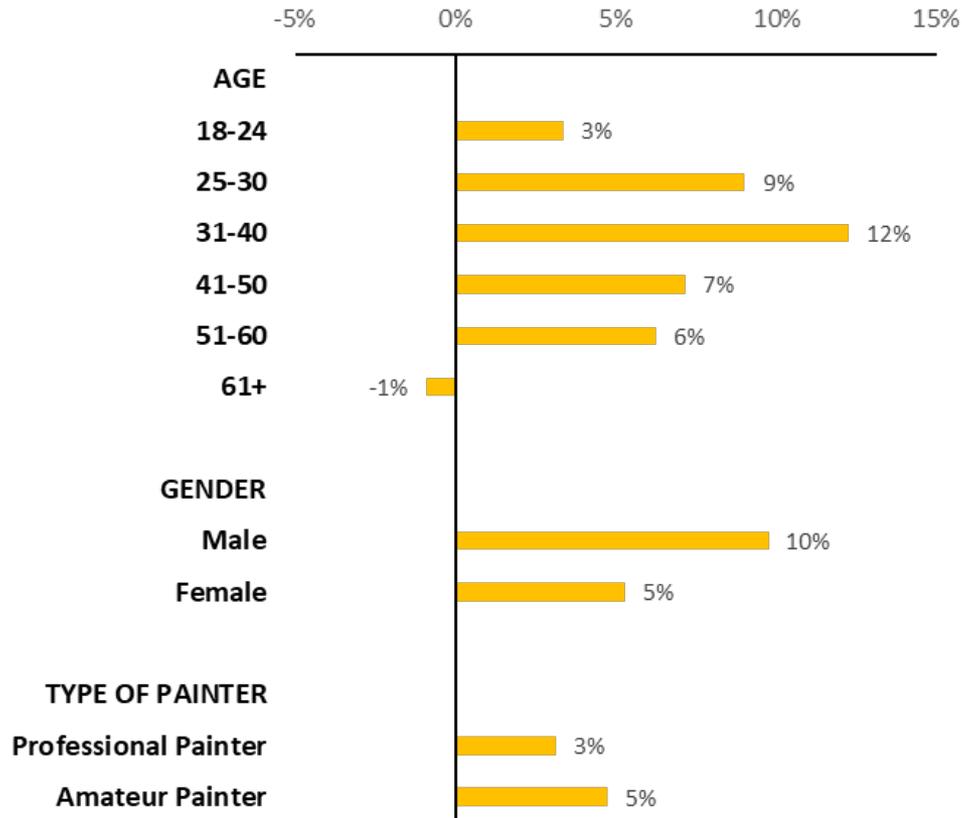
❖ As expected, professional painters purchased more often in the last year than non-professionals.

*Demographic characteristics of professional painters include: 69% men / 28% women, median age 31-40, median income \$100-149K, 66% White / 17% Black / 9% Latino or Hispanic / 4% Asian.*

# Consumer Behavior Cross Tabulations – Paint Purchase Trend

## TREND: Purchased Paint in the Last Year

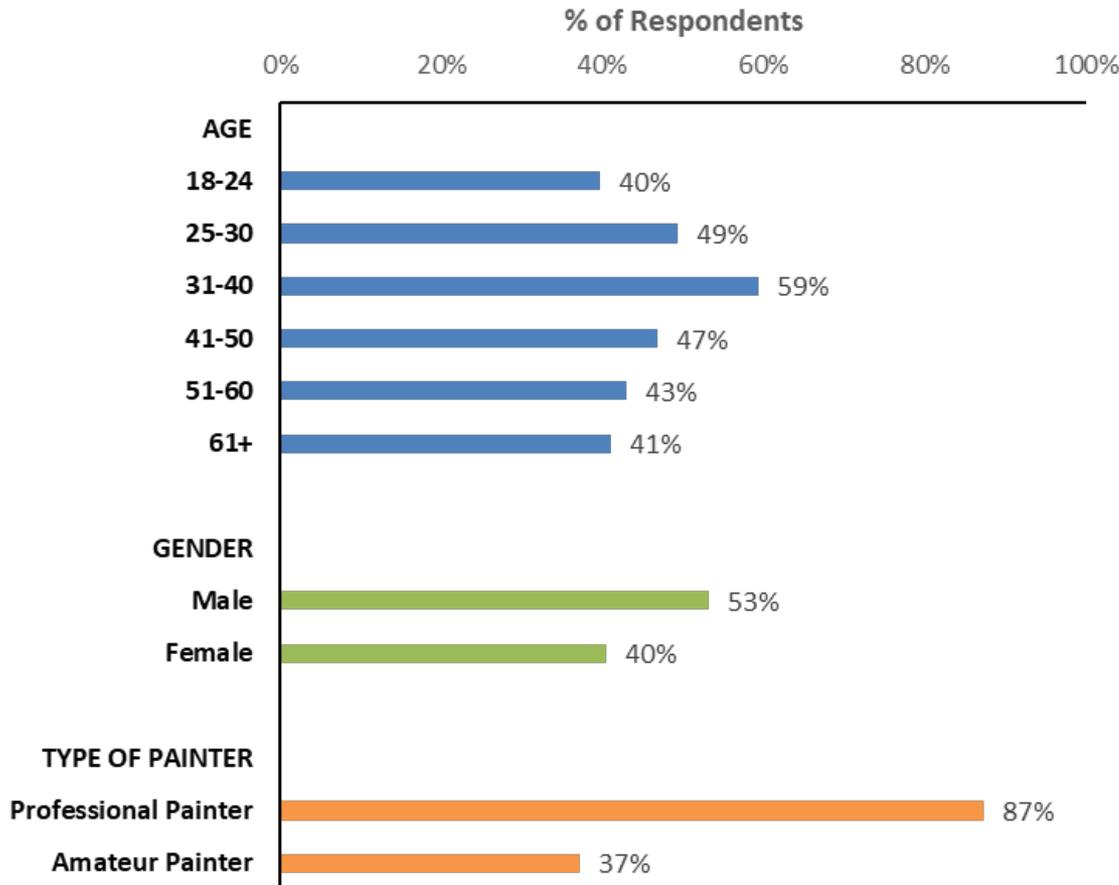
% Yes - Change from 2020 to 2021



- ❖ By examining the results for respondents within different categories, we can isolate the impact of respondent mix.
- ❖ Paint purchase increases existed in almost every age category (with the exception of 61+).
- ❖ The greatest uptick in purchases in 2021 existed in the 31-40 age range.
- ❖ The greatest increase in purchases existed among men.
- ❖ Activity increased among both types of painters, but the greatest uptick was among amateur painters.

# Awareness/Engagement Cross Tabulations – Recycling Knowledge

## CROSS-TAB: Knew Paint Can Be Recycled



❖ Recycling knowledge seems to peak with those in the 31-40 range.

❖ Men are significantly more likely to know that paint can be recycled than women, as was the case in prior years.

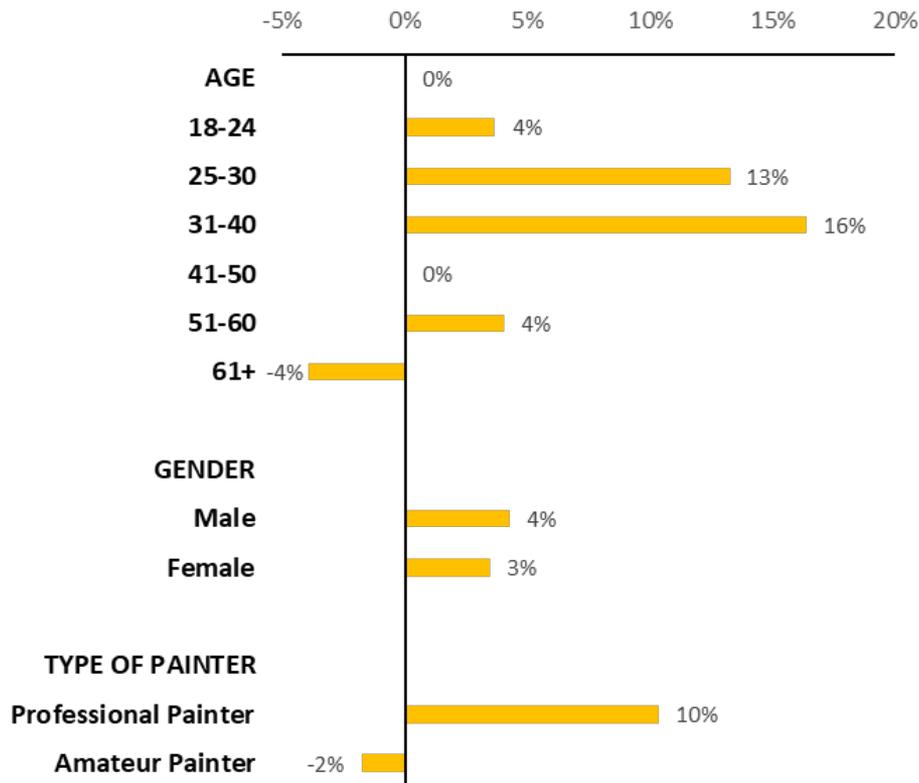
❖ Professional painters are more than twice as likely to know that paint can be recycled.

*Demographic characteristics of professional painters include: 69% men / 28% women, median age 31-40, median income \$100-149K, 66% White / 17% Black / 9% Latino or Hispanic / 4% Asian.*

# Awareness Cross Tabulations – Recycling Knowledge Trend

## TREND: Knowledge of Paint Recycling

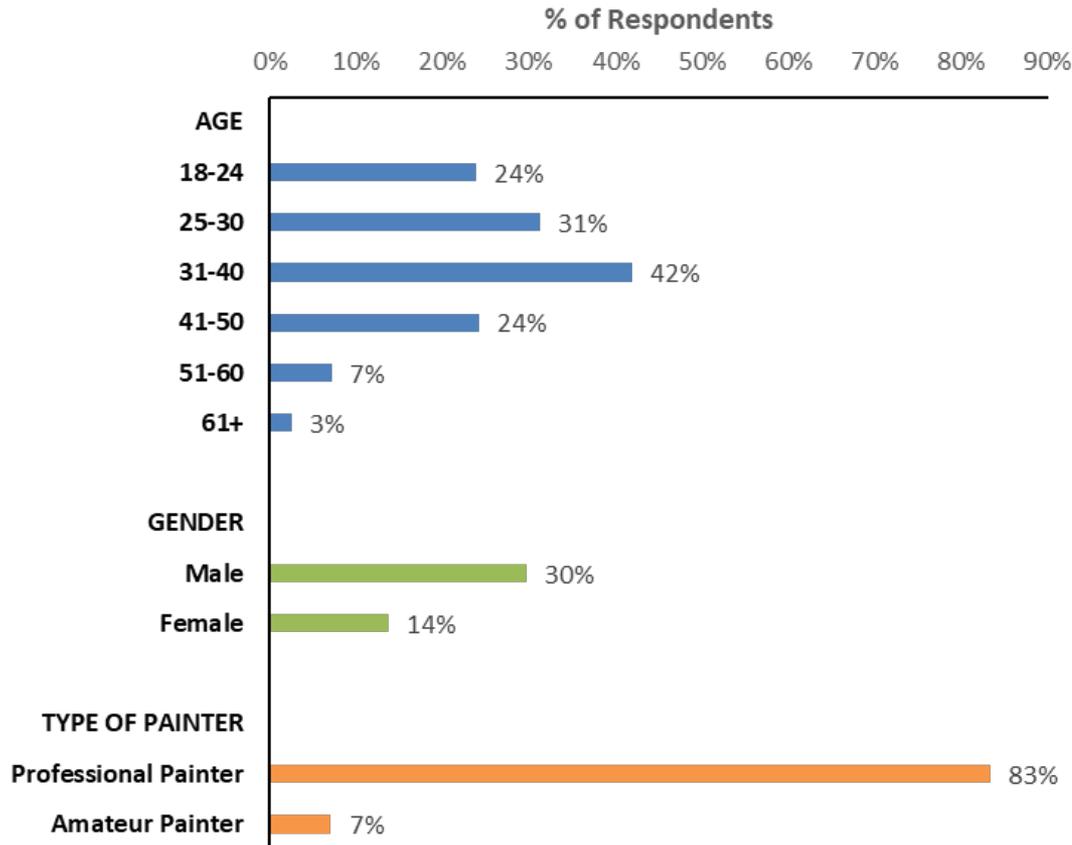
% Yes - Change from 2020 to 2021



- ❖ By examining the results for respondents within different categories, we can isolate the impact of respondent mix.
- ❖ In the last year, great strides in recycling knowledge have been made in the 25-40 age ranges.
- ❖ Awareness of paint recycling increased among both men and women in the last year.
- ❖ Awareness increased more for professional painters than for amateurs (for which we actually saw a negative change).

# Advertising/Marketing Cross Tabulations

## CROSS-TAB: Heard of PaintCare



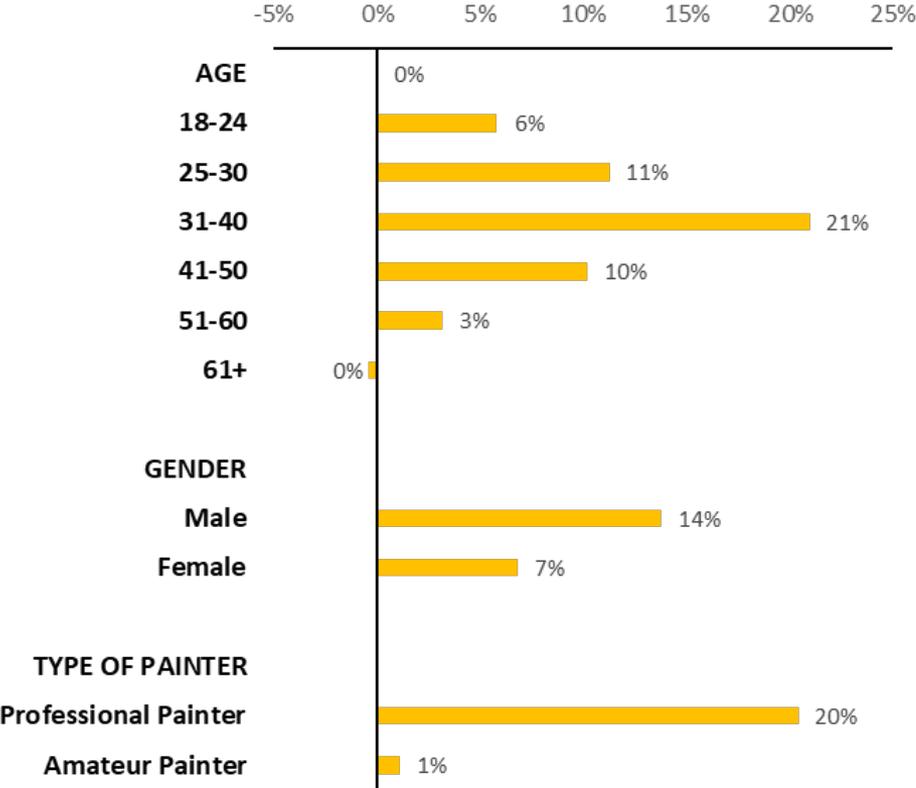
- ❖ Awareness of PaintCare peaks in the 31-40 range and drops off dramatically after 50.
- ❖ More than twice as many men have heard of PaintCare than women.
- ❖ Professional painters are MUCH more aware of PaintCare than non-professionals.

*Demographic characteristics of professional painters include: 69% men / 28% women, median age 31-40, median income \$100-149K, 66% White / 17% Black / 9% Latino or Hispanic / 4% Asian.*

# Engagement Cross Tabulations – PaintCare Awareness Trend

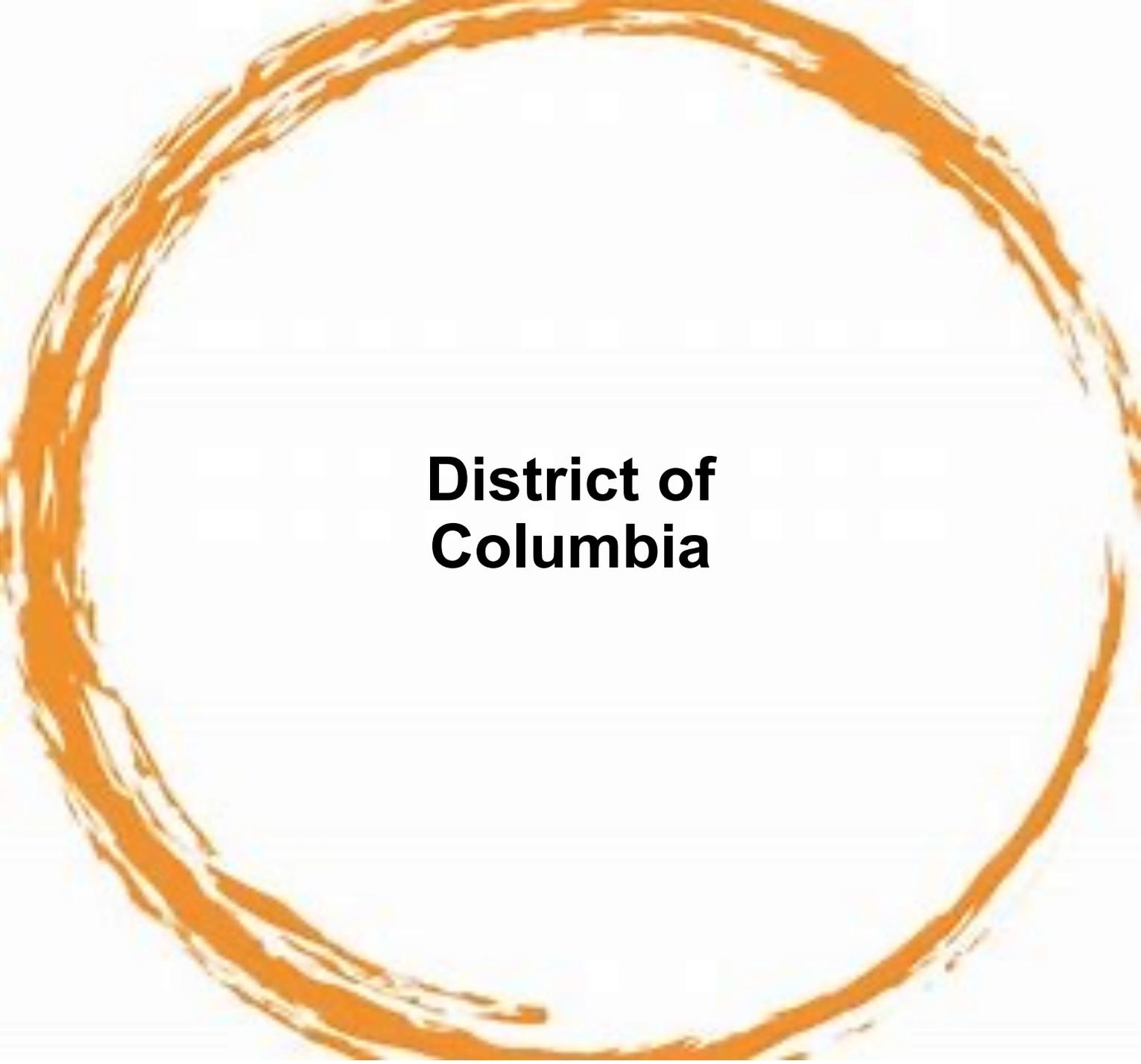
## TREND: Heard of PaintCare

% Yes - Change from 2020 to 2021



- ❖ By examining the results for respondents within different categories, we can isolate the impact of respondent mix.
- ❖ In the last year, great strides in PaintCare knowledge have been made in all age ranges (except 61+), particularly the 25-50 age ranges.
- ❖ Awareness of PaintCare increased among both men and women in the last year, especially men.
- ❖ Awareness increased more for professional painters than for amateurs.

# APPENDIX: STATE/DISTRICT HIGHLIGHTS

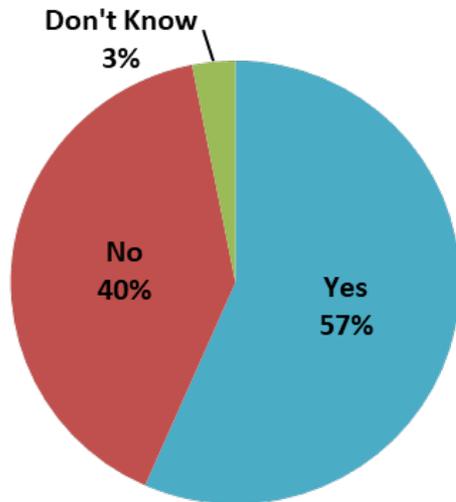


# **District of Columbia**

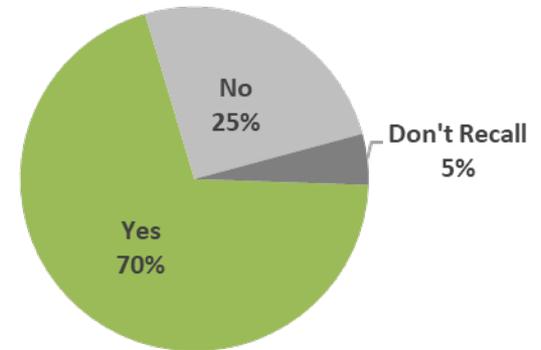
# District of Columbia Highlights

- ❖ 57% of those surveyed have purchased in the last year, up since the prior period (48%). 70% of them were helped by the store in determining needs. 74% took measurements themselves.

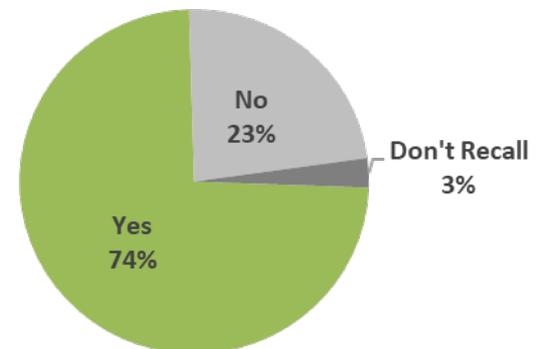
*Have you purchased paint in the last year?*



*Did the staff of the paint retail store assist you with figuring out exactly how much paint you needed for your specific project?*



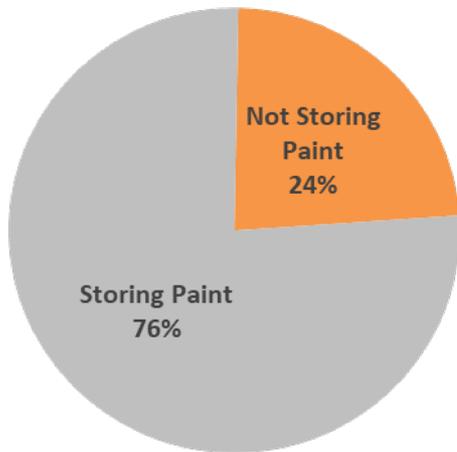
*Before purchasing, did you take any measurements of the area to be painted to figure out how much paint was needed for the project?*



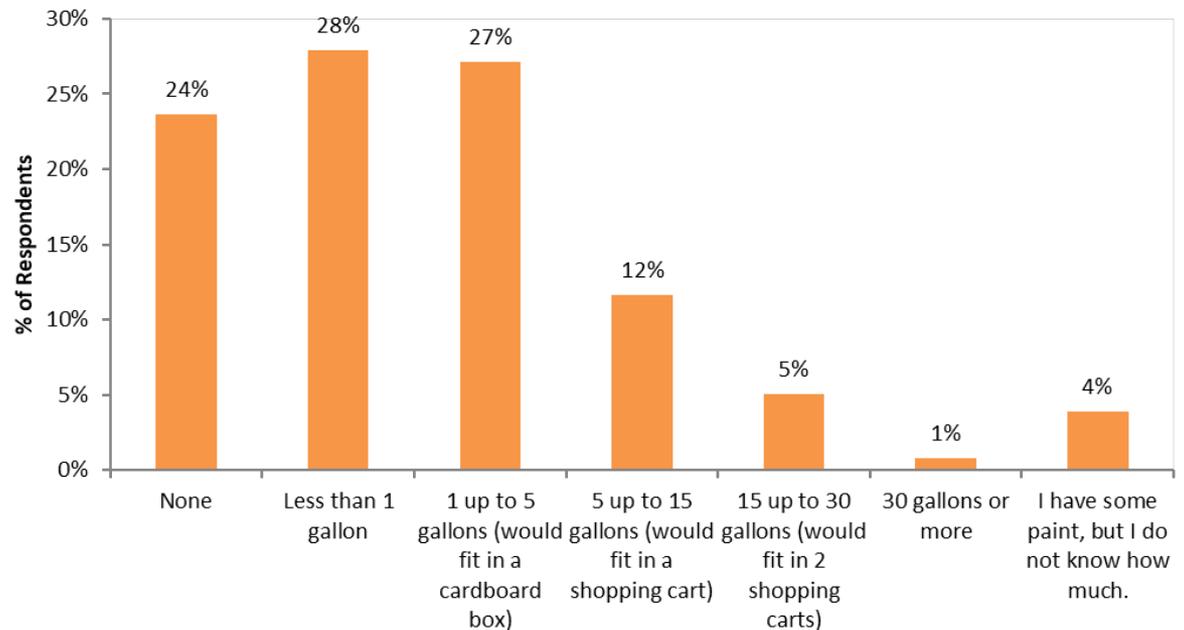
# District of Columbia Highlights

- ❖ 24% of respondents were NOT storing paint at home or at their business, down considerably from last period (36%), which could be explained by the increase in paint purchases.
- ❖ The median amount stored was “less than 1 gallon.”

**Paint Storage**



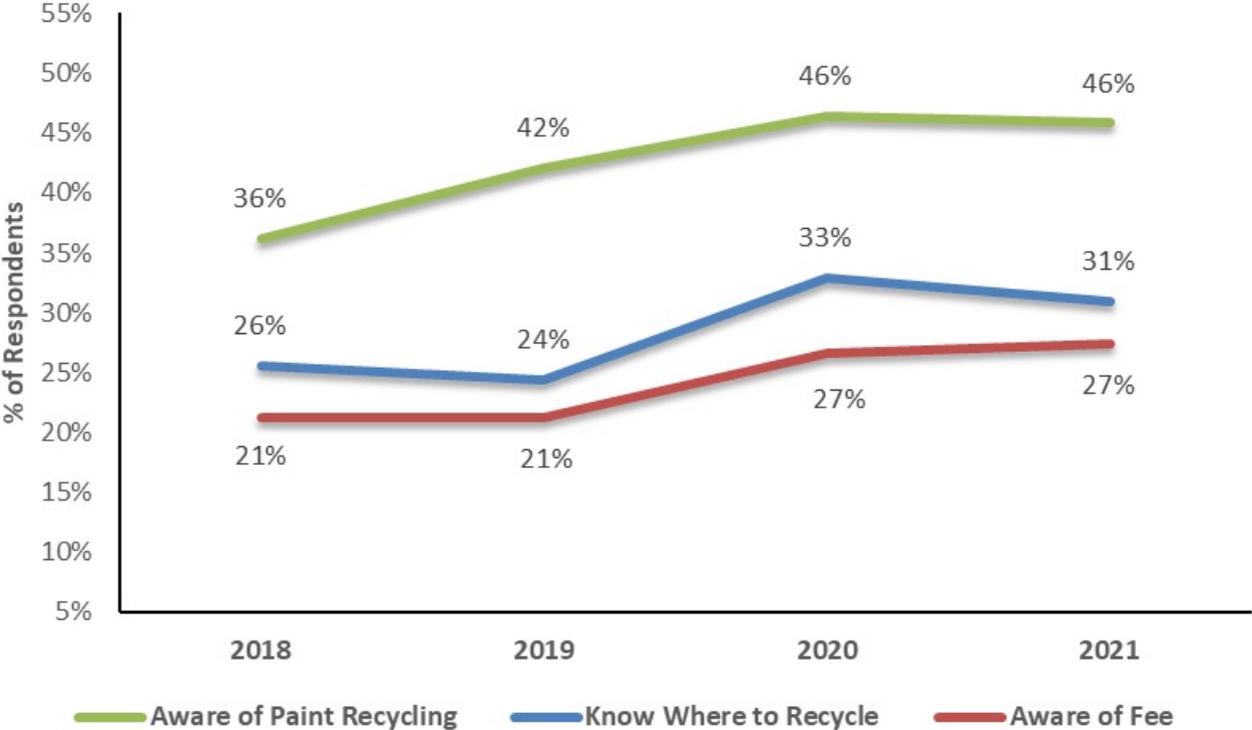
**How much leftover or unwanted paint do you have in your home or business at this time (e.g., primer, interior or exterior house paint, stain, deck sealer, or clear finishes like varnish)?**



# District of Columbia Highlights

- ❖ KPIs held fairly steady in 2021 (all within our 5% error range). 46% of consumers were aware of paint recycling; 31% were knowledgeable of where to recycle; 27% were aware of the fee added to paint purchases for future recycling.

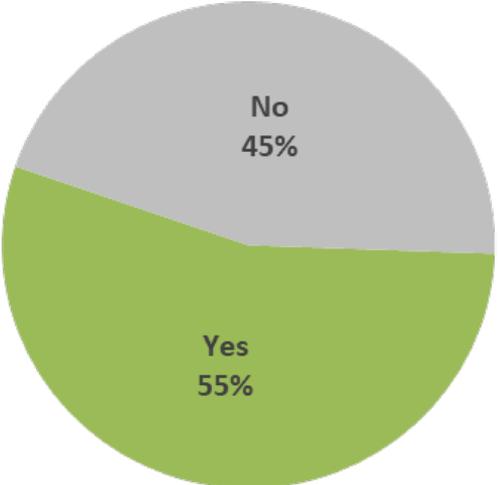
### Awareness and Engagement Trends



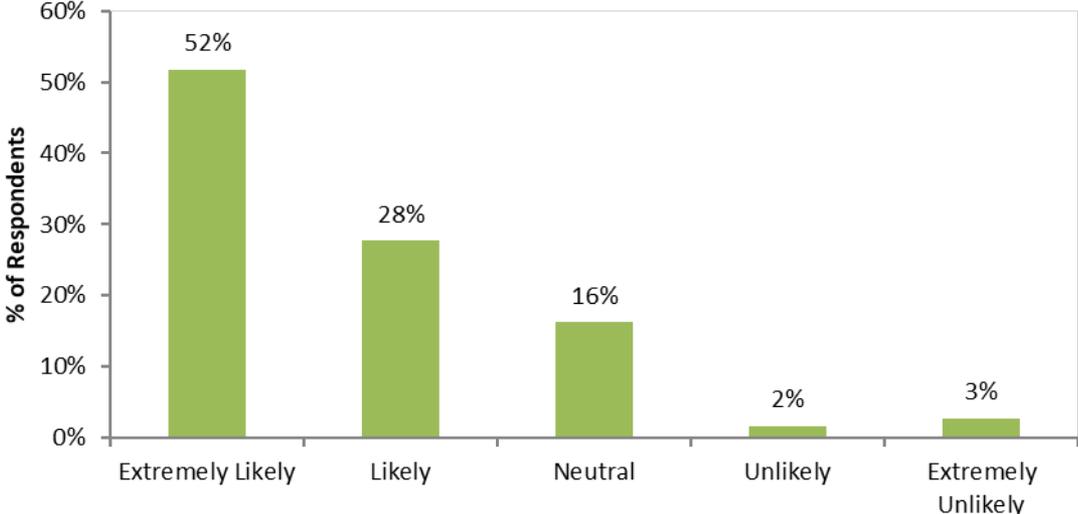
# District of Columbia Highlights

- ❖ 55% of respondents said they had taken paint to be recycled in the past.
- ❖ 52% of respondents said they would be “extremely likely” to recycle paint in the future. Another 28% said they’d be “likely” to do so.

*Have you ever taken paint somewhere to be recycled?*



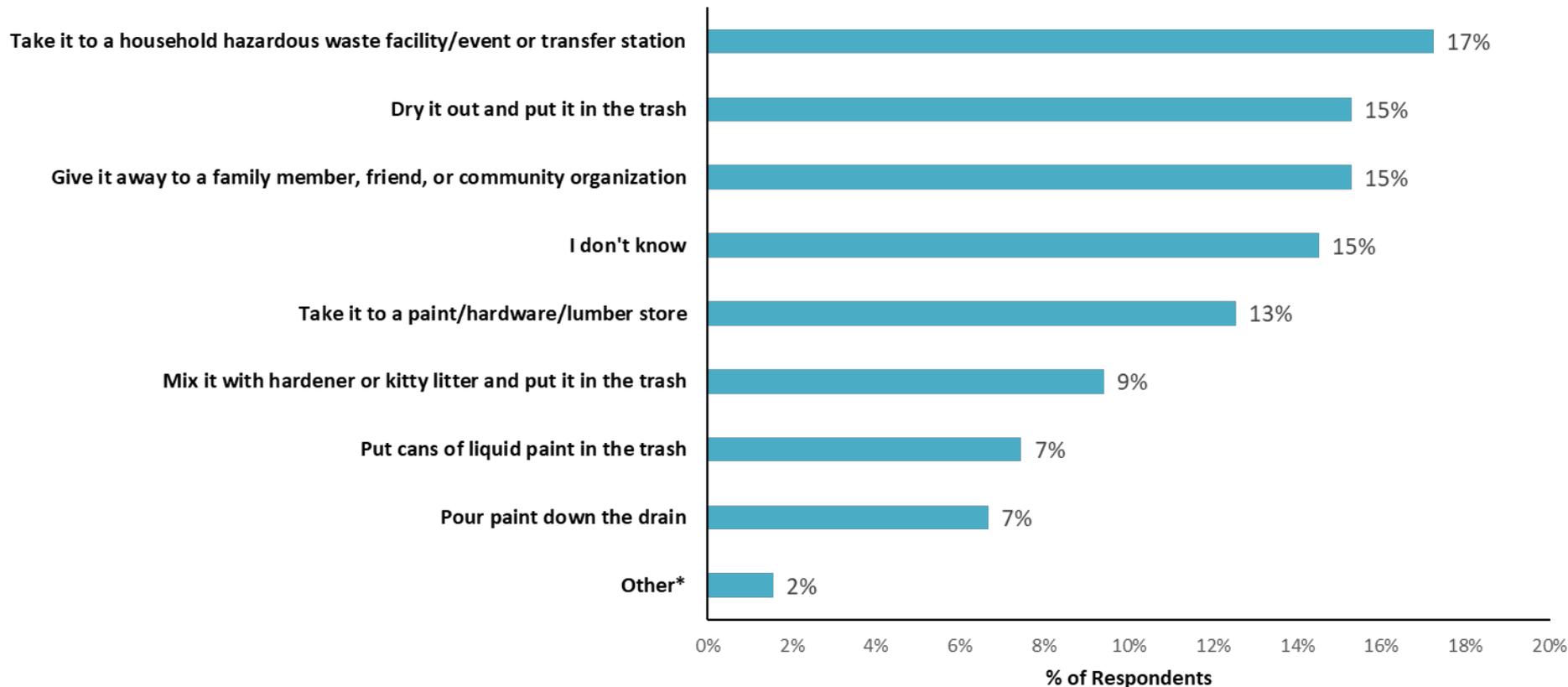
*How likely will you recycle next time you have paint to dispose?*



# District of Columbia Highlights

- ❖ 30% of respondents said they would take unwanted paint to a HHW facility/event or to a retail store in the future—up very slightly from last period (27%), but still within our error range.
- ❖ 14% said they would put liquid paint in the trash or pour it down the drain, the same as last period.

***If you wanted to get rid of unwanted paint in the near future, what would you most likely do with it?***



## Sample Comments: What would be your personal motivation for recycling leftover paint in the future?

Because I didn't know that you could.

Because it's the right thing to do

conservation

Do not keep them away from children

Get rid of paint right away

I want to do the right thing

i'M TIED OF SEEING IT IN MY BASEMENT.

It is dangerous for our environment I don't want to spoil the environment

It is really happy to know that paint is renewable.

It seems like the responsible thing to do.

It wouldn't take much. If the recycling place was nearby, I'd definitely recycle.

just getting rid of it all the chemicals

Mitigate environmental harm.

My personal motivation would be not to have the extra paint cans cluttering the basement.

Not to cause a hazard waste in my commu

Reuse and reduce

safety

Save money and neo g green

There is too much waste on this planet and we need to reduce reuse and recycle as much as possible.

To preserve our world as best I can. Where can I recycle?

To reduce waste. If it can be recycled, I will definitely do this.

To save the planet

Because I'm not going to use it

Cause the would be safest thing to do

Everyone needs paint and it hard to make

I liked this survey.

It is the right thing to do.

It's the right thing to do if you have leftover paint that needs to be thrown out.

To reduce waste and help fight climate change.

Because it helps the environment

I try to recycle anything to the extent that I can. If paint can be recycled I'd be happy to do so to not just dump it back into the environment.

## Appendix E



# Drop Off Site Guidelines

This document contains detailed information on PaintCare's program guidelines and operations procedures. In combination with the state-specific guidelines, it is designed to be used by new staff for self-training and for site refresher training without PaintCare staff.

Note: The supplemental training slides included in this binder summarize only the most important information from these Drop-Off Site Guidelines. The slides are used during training by PaintCare staff and can also be used to supplement refresher training.

Adherence to these guidelines is critical for drop-off sites participating in the program. Exceptions to these guidelines can be made only with PaintCare's express written permission. If your site is unable to comply with any of these guidelines, please contact your PaintCare representative so that we may try to find a solution that works for your site but still achieves compliance with applicable legal and operational requirements for the program.

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<b>Section 2. General Guidelines</b>	<b>3</b>
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# Section 1. Training and Safety

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## Training

For the safety of the program and your staff, all employees handling PaintCare products must receive training in product identification, acceptance, handling, packaging, inspection, and emergency response procedures before collecting PaintCare products or engaging in any PaintCare program activities.

Training helps ensure that employees conduct PaintCare products collection activities in a safe manner that protects workers and the environment.

Ensure that drop-off site employees are equipped for and understand hazards associated with PaintCare products.

Maintain training plans and records for each employee. Record staff training using the form included in this binder.

## Safety

Store personal protective equipment (PPE) and spill response equipment in an accessible location adjacent to the collection bins. Ensure those materials are protected from impacts of weather.

The drop-off site must be equipped with appropriate emergency response equipment including a fire extinguisher, spill kit, and PPE. Monthly inspections of equipment are recommended.

PaintCare products collection activities need to follow general safety practices including proper lifting techniques.

Post emergency procedures and emergency contact numbers including police, fire department, and emergency services by a phone and in close proximity to the collection bins, if possible.

If applicable, develop and maintain an emergency action plan as required by OSHA.

If required by federal, state, or local law, familiarize police, fire departments, and emergency response teams with the layout of your facility, properties of PaintCare products handled at your facility, and evacuation routes.

## Section 2. General Guidelines

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### PaintCare Provides Your Site:

- Training binder with recordkeeping logs/forms
- Signage identifying your site as a PaintCare drop-off site
- Printed educational materials for the public

### PaintCare's Transporter Provides Your Site:

- Paint collection bins and liners for cardboard/single-use collection bins
- Labels and/or markings for paint collection bins
- Spill kits (excluding HHW programs)

### General Guidelines for Drop-Off Sites

Each PaintCare drop-off site has unique logistical and operational considerations. Each drop-off site must make its own decisions and use its best judgment to operate in the safest manner possible in accordance with applicable law. To ensure the highest standards of safety for you and your staff, drop-off sites must:

- Have appropriate signage that informs the public of the hours of operation
- Accept PaintCare products from participants during your regular advertised or posted operating hours
- Display PaintCare signage to identify you as a drop-off site; signage should be posted in a highly visible area, at the entrance of your site
- Assist and supervise participants when they visit to drop off PaintCare products. Site staff should greet participants and must verify eligibility of the participant and their leftover paint products as PaintCare products
- **IMPORTANT:** Never allow a participant to open a PaintCare product container
- Have adequate space, staffing, and training to collect and store PaintCare products
- Provide a secure space for empty and full collection bins
- Place all PaintCare products immediately in collection bins approved for use by PaintCare and its transporters
- Pack only PaintCare products into collection bins
- Schedule shipments of PaintCare products from your drop-off site
- Maintain all records relating to the program
- Train staff to be familiar with the requirements and practices of this guide

## Section 3. Collection Bins and Storage Area

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### Storage Area and Collection Bin Placement

Establish a dedicated storage area for collection bins and PaintCare products.

Place collection bins on an impermeable surface (i.e., paved asphalt, concrete, or other surface) at all times.

Place collection bins away from ignition sources, storm drains, and floor drains.

Ensure there is adequate ventilation if bins are stored indoors.

If stored outdoors, protect collection bins from the elements (e.g., precipitation, temperature extremes, rain, and snow). Keep collection bins under cover to prevent exposure to precipitation to protect against temperature extremes. If you store collection bins outdoors, you may need approval from your local fire or hazardous materials oversight agency.

Comply with any local fire codes or other regulations that might pertain to your storage of collection bins at your site.

Maintain enough space around collection bins to inspect for leakage and emergency access.

Use good housekeeping standards; keep paint storage areas clean and orderly.

### Setting Up, Packing and Maintaining Collection Bins

Collection bins must be set up, used, and closed according to the manufacturer's instructions. PaintCare's transporters should set up the collection bins that they provide, unless otherwise requested by the drop-off site staff.

Ensure liners are inserted in cardboard collection bins. The liners provide secondary containment to contain liquids in the event a can leaks while in storage or transit. Reusable plastic bins that are leak-proof by design don't need liners.

Collection bins must be structurally sound. If you see any evidence of damage to bins (or liners) that may cause a leak or spill, notify PaintCare immediately.

Mark the collection bin with the date the first PaintCare product is placed in it.

Place PaintCare products in bins immediately upon receipt. Keep collection bins closed except when adding PaintCare products.

Pack 5-gallon buckets on the bottom layer of the collection bins for stability.

Pack all PaintCare products (cans, buckets) upright and as tight as possible in the collection bins to protect contents from shifting and leaking in transit.

Do not open containers to verify product.

Do not overfill collection bins; allow enough space for a lid to fit securely.

Do not take PaintCare product out of the bin.

### **Security**

Never allow "self-serve," public access to the collection bins.

The collection bin storage area must be secured and locked when not attended.

Only drop-off site staff should have access to the collection bins and storage area until the collection bins are ready for pick-up by PaintCare's transporter.

# Section 4. Identifying and Accepting PaintCare Products

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## What are PaintCare Products

PaintCare drop-off sites should accept only PaintCare products (architectural paint products) for management under the PaintCare program.

Listed below are the primary examples of architectural paint products accepted by the PaintCare program and paint or paint-related products not accepted by the PaintCare program.

Generally, PaintCare products include latex and oil-based house paint, stains, and clear coatings (varnish, shellac, etc.). The program excludes anything that is:

- In an aerosol spray can
- Intended and labeled “for industrial use only”
- Mostly used in the manufacture of equipment
- On the list of specifically excluded products for some other reason

PaintCare products are classified as either latex (water-based) or oil-based (alkyd) and the classification is important in order to decide how the product should be handled and processed. Knowing how to tell the difference between latex- and oil-based products is also important in determining which types of businesses/organizations can use the PaintCare program (if your site accepts paint from this audience).

## PaintCare Products and Non-PaintCare Products

### Acceptable products (PaintCare products)

- Interior and exterior paints: latex, acrylic, water-based, alkyd, oil-based, enamel (including textured coatings)
- Deck coatings and floor paints (including elastomeric)
- Primers, sealers, undercoaters
- Stains
- Shellacs, lacquers, varnishes, urethanes (single component)
- Waterproofing concrete/masonry/wood sealers and repellents (not tar or bitumen-based)
- Metal coatings, rust preventatives
- Field and lawn paints

## Unacceptable products (Non-PaintCare products)

- Paint thinner, mineral spirits, solvents
- Aerosol paints (spray cans)
- Auto and marine paints
- Art and craft paints
- Caulking compounds, epoxies, glues, adhesives
- Paint additives, colorants, tints, resins
- Wood preservatives (containing pesticides)
- Roof patch and repair
- Asphalt, tar, and bitumen-based products
- 2-component coatings
- Deck cleaners
- Traffic and road marking paints
- Industrial Maintenance (IM) coatings
- Original Equipment Manufacturer (OEM) (shop application) paints and finishes

For more information, please see [www.paintcare.org/products](http://www.paintcare.org/products)

If non-PaintCare products end up in a drop-off site's bin, such products will not be returned to the drop-off site and will be managed by PaintCare's transporter. Transporters identify non-PaintCare products and report all instances to PaintCare. PaintCare staff will notify the site of any contamination in the bins. If the problem persists, additional training may be provided.

## Acceptable Containers vs. Unacceptable Containers

Before accepting products from participants for management under the PaintCare program, drop-off site staff must (1) check the condition of the container for acceptance in the program, and (2) check the product label to verify that it contains a PaintCare product.

## Acceptable

- The PaintCare product must be in its original container\*
- The container is labeled as containing one of the designated PaintCare products listed above\*
- The container must be in good condition and not leaking\*
- The container must be 5 gallons in size or smaller
- The container contains dry latex paint

## Not Acceptable

- The container is not original (e.g., paint was transferred into a jar)\*
- The container does not have an original label\*
- The container is leaking or has no lid\*
- The container is larger than 5 gallons
- The container is empty

\*Drop-off sites permitted to accept household hazardous waste may accept unlabeled and leaking containers by following the procedures described below.

## Unlabeled and Leaking Containers

A drop-off site permitted to accept household hazardous waste may, at its discretion, choose to accept unlabeled and/or leaking containers if it follows the protocols below and otherwise complies with all applicable laws:

### Unlabeled Containers

A drop-off site may accept containers that do not have an original label if a staff person appropriately trained in identifying unknown wastes (1) identifies the material in the container as a PaintCare product, and (2) applies a label identifying the contents to the container before placing it in a collection bin.

### Leaking Containers

A drop-off site may accept a leaking container or a container with no lid if an appropriately trained drop-off site staff person (1) verifies that the container contains a PaintCare product, (2) places the contents of the leaking/open container into an appropriate substitute container (which can include bulking such PaintCare products into 55-gallon drums), and (3) applies an appropriate label to the substitute container.

## Refusing an Unacceptable Product or Container

Do not accept non-PaintCare products from any participant unless they are received as part of normal site operations and are not placed in PaintCare collection bins.

When refusing a PaintCare product, drop-off site staff must explain why the PaintCare product cannot be accepted (e.g., material is not part of the program, cannot accept material from non-exempt generator, etc.). If a participant tries to drop off products that your location cannot manage, refer the participant to an appropriate alternative resource, such as their local household hazardous waste disposal program, garbage transporter, environmental health agency, or public works department. Local contact information is provided at the front of this binder.

## Paint Volume Acceptance Rules

The program accepts PaintCare products from households and businesses/organizations.

**Households.** Households may drop off any volume of PaintCare product, subject to the volume limit set by the site.

**Businesses/Organizations.** Non-households may also drop off any volume of latex PaintCare product, subject to the volume limit set by the site. Non-households may only drop off oil-based PaintCare products if they comply with federal and state hazardous waste generator rules that, among other criteria, require that the business/organization (1) generates no more than 100 kilograms (about 25 gallons or 220 pounds) of hazardous waste per calendar month, and (2) does not accumulate more than 1,000 kg (about 220 gallons or 2,200 pounds) of hazardous waste at any time. Painting contractors and commercial property owners typically meet these criteria. For more information about these criteria, please visit [www.paintcare.org/vsqq](http://www.paintcare.org/vsqq)

Each business or organization is responsible for determining its own generator status under applicable law.

When a business/organization has oil-based PaintCare products to drop off at your site, it must sign the Paint Drop-Off Log/Form included in this binder to verify that it qualifies to use the program for oil-based paint. The log/form includes an explanation of the requirements. If a business/organization has only latex paint, it does not need to sign the log/form.

Once a business/organization signs the Paint Drop-Off Log/Form, you may accept oil-based paint from that business/organization. (HHW sites and other waste collection programs may need a permit and/or to meet additional legal requirements in order to collect oil-based paint from businesses.) To help ensure legal compliance, unless you're specifically permitted to accept more, you should not accept more than 25 gallons of oil-based paint per calendar month from a qualifying business. Paint Drop-Off Logs/Forms may be reviewed by PaintCare or government agencies and compared with a list of registered hazardous waste generators to verify that only qualified businesses/organizations are using the program for their oil-based paint.

# Section 5. Participant Paint Volume

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## How Much Paint to Accept from Participants

While the PaintCare program intends to collect as many PaintCare products as possible, we recognize that your drop-off site may have storage limitations. PaintCare drop-off sites, in agreement with PaintCare, may limit the amount of PaintCare products they accept per participant, however, drop-off sites must accept up to 5 gallons at a minimum per participant.

## What if Bins are Full?

If your collection bins are completely full, inform the participant that you are temporarily unable to accept PaintCare products and redirect them to the nearest alternative PaintCare drop-off site. Refer them to the site locator at [www.paintcare.org](http://www.paintcare.org) or the **PaintCare hotline at 855-724-6809**, or ask them to come back at a later date. Contact the PaintCare transporter immediately to have collection bins picked up and replaced.

If a participant has a significant amount of PaintCare products that your location cannot manage, ask the participant to contact PaintCare directly for additional assistance. PaintCare may direct the participant to another drop-off site or offer our Large Volume Pickup service.

## Large Volume Pickup (LVP) Service

PaintCare offers a free pick-up service to painting contractors, property managers, households, and others with a large quantity of leftover PaintCare products. Typically, a minimum of 100 gallons (by container size) is required to qualify for the LVP service.

To refer a participant to the LVP service:

- Provide the participant a LVP fact sheet
- Ask the participant to request a pick-up using the online LVP form
- The LVP fact sheet and online form are available at [www.paintcare.org](http://www.paintcare.org) (select the “Request a Pickup” button on the homepage)
- For additional questions, refer the participant to PaintCare for assistance

## Section 6. Working with Transporters

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PaintCare contracts with transporters for the delivery of supplies, delivery of empty collection bins, and pick-up of full collection bins.

### **Scheduling the Transporter to Pick Up Collection Bins**

When you anticipate your collection bins will be full within your site's pick-up timeframe (generally 5 business days in urban areas, 10 business days in rural areas), call your transporter to schedule a pickup, or use their online order system if they have one. The name and contact information of your transporter is provided at the front of this binder.

When establishing an appointment for pick-up, please indicate:

- Your site is a PaintCare drop-off site
- Name of drop-off site and address
- Your name
- Your phone number
- Number of full collection bins to be picked up
- Number of empty collection bins needed for replacement

### **Preparing Collection Bins for Pickup**

On the scheduled pickup day, collection bins and the loading area must be readily accessible to the transporter for quick and efficient loading. Complete the following steps:

- Identify which bins are full and ready for pickup
- Make sure the path between your bins and the transporter's vehicle is clear and at least 4 feet wide to accommodate movement of bins
- Sign and keep copies of any shipping documents for your records

The transporter is responsible for labeling, loading/off-loading collection bins, and preparing shipping documents.

# Section 7. Spill Response

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## Spills

The information in this section will assist with spills from damaged or leaking program containers. It is important that all drop-off site staff understand corrective actions to minimize exposure to people and the environment.

## Reporting

Report spills as required by law, summarized in the state-specific guidelines. Contact PaintCare within 24 hours of making such a report.

## Spill Response Procedures

Always follow all applicable spill response procedures set forth in your operating permit or as otherwise required by applicable law.

- If a spill is small enough to be managed by drop-off site staff, follow these steps:
- Isolate the area and restrict access to the spill
- Ensure personal safety, put on protective gear (glasses and gloves) provided in the spill kit
- Stop the movement of paint by placing the leaking container upright or in a position where the least amount will spill, and place leaking container in plastic bags provided in spill kit, or into the spill kit container
- Contain the spill by placing absorbent pads or granular absorbent around and on the spill – if outdoors, place barriers around storm drains to prevent a release to the environment
- Collect the contaminated absorbent and place it in plastic bag(s) or spill kit container, along with the leaking container and contaminated PPE, seal the bag(s), label it and place in the collection bin
- Remove any clothing that may be contaminated, wash thoroughly to remove spilled material from your hands or body
- Document the date, location, and amount and type of material spilled
- Replace any used spill control supplies as soon as possible

# Section 8. Inspections and Records

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## Inspections and Record Keeping

Drop-off site staff are responsible for regularly inspecting collection bins and spill kits to ensure that such materials are in proper working order and include any necessary labeling. Please report any damaged bins or other problems to PaintCare immediately so PaintCare may arrange for prompt replacement or repair.

Maintain the following records for a minimum of 3 years:

- Internal and external inspection records
- Paint Drop-Off Logs/Forms (copy provided in this binder)
- Direct Reuse Paint Waivers (copy provided in this binder; only for sites that do reuse)
- Employee training records (copy provided in this binder)
- Shipping documents and/or other documentation required by applicable law for outgoing shipments of PaintCare products